

Our Ref : T 0520 / SHC3995Z /KS(st)
Your Ref: _____
Date : 19-Jun-2020

COMFORTDELGRO
ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

WITHOUT PREJUDICE

ACCIDENT INVOLVING OUR TAXI SHC3995Z YOUR INSURED SLP1819Y
AND OTHER _____ ON 29-May-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHC3995Z** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLP1819Y** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,274.95
2	5 days Loss of Rental @ \$ 125.19 per day	\$	625.95
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	2,908.39

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$	400.00
	Total Claims :	\$	3,308.39

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SLP1819Y
- c) GIA / Police report/s of : SHC3995Z
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION
(NAF / PAF)

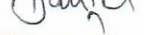
ACCIDENT INVOLVING SHC 3995Z & SLP 1819Y ON 29/5/2020 17:45 hrs
ALONG slip road from Upper Thomson Road to SLE (CTE)

I / We LIM CHANG HUAT (Hirer) NRIC No.: SXXXX914Z
and/or Daniel Lee Yoke Choy (Relief) NRIC No.: S12288682
Taxi number SHC 39952 hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss or rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date : 30/05/2020
Name of Hirer : Lim Chang Huat.
Hirer NRIC : S-210491412
Address : BLK 806 #09-05
Tampines. AECV (4)
Contact No. : _____
Name of Relief : Daniel Lee Yoke Choy
Relief NRIC : S12288682
Address : Blk 885 Tampines St 83
#11-07 S(520885)
Contact No. : 91698228

Signature : 

Signature : 

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,500.00** (Global Sum) for vehicle no. **SHC 3995Z** that was damaged pursuant to the accident which occurred on **29/05/2020** (date) along **UPPER THOMSON ROAD** (location) involving vehicle no/s **SLP 1819Y**.

This is pursuant to the inspection conducted on **01/06/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 3995Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 3995Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7th (day) of September (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

ST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 29.05.2020

VEHICLE NO
SHC3995Z

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
27.02.2020

CHASSIS CODE
KMH851CVLU189539

INV. NO/DATE
91509629 10.06.2020

JOB NO.
305401236

ODOMETER READING

DATE/TIME IN
30.05.2020 08:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2533	IONIQV2-4 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0104-1150	IONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
0005	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
SUB-TOTAL				:		976.12

JOB NATURE

0001	PB	PANEL BEATING	480.00	480.00
0002	23-502	SPRAYPAINT ON AFFECTED	400.00	400.00

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91509629	2,274.95	

COMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 603286 501 Yishun Industrial Park A Singapore 768732
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3995Z

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
27.02.2020

CHASSIS CODE
KMHC851CVLU189539

INV. NO/DATE
91509629 10.06.2020

JOB NO.
305401236

ODOMETER READING

DATE/TIME IN
30.05.2020 08:20

S/No	Part No.	Qty	Unit Price	%Disc	Net
	AREA				
0003	17-01		30.00		30.00
0004	L		60.00		60.00
0005	L		180.00		180.00
	Computer Programming for BSD				
		SUB-TOTAL	:		1,150.00

Items total	2,126.12
Add GST @ 7.000 %	148.83
Invoice amount	2,274.95

Issued by : CHEWBEELENG 10.06.2020 13:40:34
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

fortDelGro Engineering Pte Ltd
nber of COMFORTDELGRO

Office:
Braddell Road
Singapore 579701

/ note that no receipt shall be issued unless requested.

TOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91509629	2,274.95	

Our Ref: CT20050198

Date: 10 June 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 29/05/2020 @ 17:45 hrs
ALONG UPPER THOMSON ROAD
INVOLVING SLP1819Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3995Z** (the "Taxi"). The Taxi was hired to **LIM CHANG HUAT IC NO SXXXX914Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLP1819Y	29 May 2020 / 17:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Sunday, August 16, 2020 2:02 PM
To: ISAACKOH.TK@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT BETWEEN SHC 3995Z & SLP 1819Y ON 29/05/2020

Our Ref: CC4/AIG20006045/Fka3

CHIAN SIEW HWEE
[Policy Holder]

Dear Sir/Madam,

ACCIDENT BETWEEN SHC 3995Z & SLP 1819Y ON 29/05/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

*Cc AIG Asia Pacific Insurance Pte Ltd
 (Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	01 Jun 2020 09:41	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	01 Jun 2020 09:41	Clim Veh Model Changed	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	01 Jun 2020 09:41	Clim Created	Reg No: SHC3995Z. Acct Date: 2020/05/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	01 Jun 2020 09:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Jun 2020 09:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/06/10	[A] HOW MEI KWAN
6	01 Jun 2020 09:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Jun 2020 09:41	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	01 Jun 2020 09:41	Label Added	(23):Express.	[A] HOW MEI KWAN
9	01 Jun 2020 09:41	Adj Adjuster Assigned	[None] -> PARASURAM SHANMUGAM	[A] HOW MEI KWAN
10	15 Oct 2020 14:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	15 Oct 2020 14:53	Clim Dtl Modified	JPJ Reg. Date: -> 2020/02/27.	[A] JOANNE LEE KHANG MIN
12	15 Oct 2020 14:53	Clim Details Notified		[A] JOANNE LEE KHANG MIN
13	07 Nov 2020 12:58	Adj Mandate Request	Cur Req:2532.44:OI collided into stationary TP taxi waiting for clearance at main road. L down. Surveyor recommend: 3 days + 2 PRS = 5 days. Not recommending LOR because covid period CDGE waive rental	[A] Khanchna Pothuraj
14	12 Nov 2020 13:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/06/10. Mandate Remarks: LOE claimed under BI LOD. COR \$2,274.95 LTA fee \$7.49	[I] Loh, Chee-Heng
15	12 Nov 2020 13:17	Adj Mandate Set	Approved:2282.44:LOE claimed under BI LOD. COR \$2,274.95 LTA fee \$7.49	[I] Loh, Chee-Heng
16	06 Sep 2021 15:41	Adj Mandate Request	Cur Req:2507.44:3rd party proposed \$2,507.44(CORw/GST:\$2,274.95 + LOI(4.5days x\$50):\$225.00 + LTA: \$7.49)	[A] CHEW HSIAO TONG
17	06 Sep 2021 16:44	Adj Mandate Set	Approved:2507.44.	[I] Loh, Chee-Heng

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2511478	01 Jun 2020 09:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC3995Z	SLP1819Y	11.00
2611447	15 Oct 2020 14:53:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC3995Z	SLP1819Y	11.00

