Jasper Chua (LKK Auto)

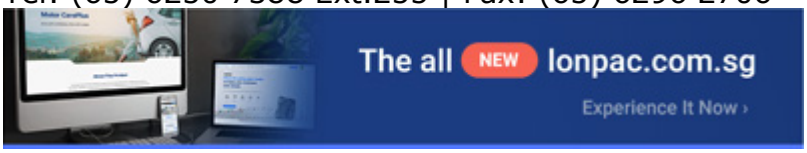
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 4 September 2020 10:17 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

Dear Jasper,

Our insured stated that he was travelling straight all the time in his GIA report.

Unless the third party is able to produce video footage, please proceed to reject the claim

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Thursday, 3 September 2020 2:38 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

Dear Gerald,

Since insured reported no collision and TP unable to provide any evidence regard to this , we propose to reject third party claim.

Kindly have your rejection approval in this.

Best Regards,
Jasper Chua| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

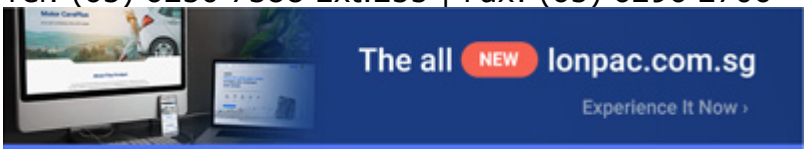
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 3 September 2020 2:31 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

Based on both accident reports, kindly let us have your views on liability.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Thursday, 3 September 2020 2:25 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

Dear Gerald ,

TP vehicle reported that Insured driver swerved into his lane and hit his left side mirror. Insured driver reported that did not feel any collision.

TP unable to provide any evidence regarding to this.

Kindly advise whether we can proceed with direct settlement.

Best Regards,
Jasper Chua| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 1 June, 2020 9:18 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

Lonpac External - Confidential

Our Ref: 10/20/20/VC05/023367

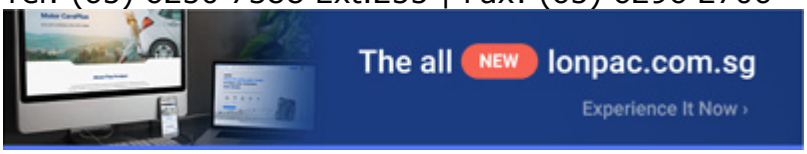
Dear Mei Kwan,

Attached copy of insured's report for your attention.

The premium for the policy has been settled

Please assess liability before proceeding with Direct Settlement as our insured alleged that there was not contact with the taxi and proceed to obtain the video evidence.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Sunday, 31 May 2020 4:39 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5271K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Kindly verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Friday, 4 September 2020 10:29 AM
To: 'Ng Wai Yin'
Cc: Admin A; 'claims'
Subject: RE: TCS REF: AAD2005-061 -- Accident involving YP6405X & SHD5271K on 27/05/2020 [External Confidential]
Attachments: SHD 5271K.JPG

Without Prejudice

Dear Sir/ Madam,

Please be informed that our principal had further reviewed the matter and based on our insured accident report , our insured was travelling straight all the time and did not feel any impact at the point of time

Kindly refer to our insured's statement as attached for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim unless you are able to provide video footage to prove that our insured hit your vehicle's left side view mirror.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Jasper Chua| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 4 August 2020 1:54 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>
Subject: FW: TCS REF: AAD2005-061 -- Accident involving YP6405X & SHD5271K on 27/05/2020 [External Confidential]

Without prejudice

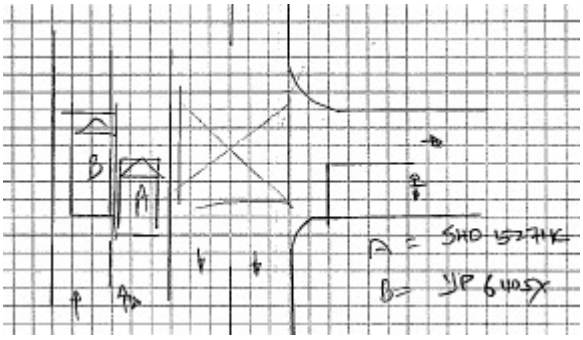
Dear Jasper

We regret to inform that we do not have video or photo for this case.

However we enclose our driver statement report for your investigation. Our taxi was stationary position, your client lorry swerved from the left and hit onto our taxi left side mirror.

After the accident, your client did not stop his lorry and continues going straight.

Hope you can review our claim with your best offer.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

****** Please be reminded that all claims correspondence to be send to*** claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Tuesday, 4 August, 2020 9:48 AM
To: 'Zhe Wei' <zhewei.kek@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD2005-061 -- Accident involving YP6405X & SHD5271K on 27/05/2020 [External Confidential]

WITHOUT PREJUDICE

Dear Sir/ Madam ,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate
either party's version. Enclosed here with in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our insured we will
revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you
heard further from us.

Meanwhile, kindly forward to us the video footage or any evidences from your client to support your claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhe Wei [mailto:zhewei.kek@transcab.com.sg]
Sent: Tuesday, 23 June 2020 4:00 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: claims <claims@transcab.com.sg>
Subject: TCS REF: AAD2005-061 -- Accident involving YP6405X & SHD5271K on 27/05/2020

Without Prejudice

Dear Sir

We are making a claim against your client YP6405X.

Enclosed is our LOD for your perusal and action.

Original hard copy will mailed to you by post.

Hope to receive your offer soon.

Thank you.

Best Regards,
Kek Zhewei
Claims Officer

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330
Website: www.transcab.com.sg

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