

## Jasper Chua (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 4 September 2020 10:17 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

Dear Jasper,

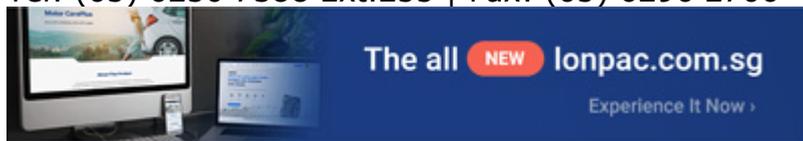
Our insured stated that he was travelling straight all the time in his GIA report.

Unless the third party is able to produce video footage, please proceed to reject the claim

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Thursday, 3 September 2020 2:38 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

Dear Gerald,

Since insured reported no collision and TP unable to provide any evidence regard to this , we propose to reject third party claim.

Kindly have your rejection approval in this.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 3 September 2020 2:31 PM  
**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

## Lonpac External - Confidential

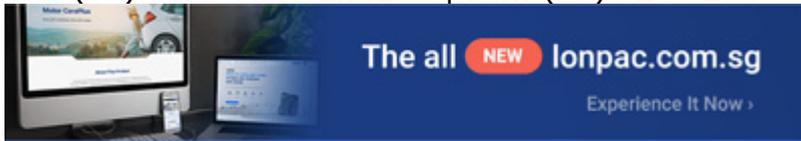
Dear Jasper,

Based on both accident reports, kindly let us have your views on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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**From:** Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

**Sent:** Thursday, 3 September 2020 2:25 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

Dear Gerald ,

TP vehicle reported that Insured driver swerved into his lane and hit his left side mirror. Insured driver reported that did not feel any collision.

TP unable to provide any evidence regarding to this.

Kindly advise whether we can proceed with direct settlement.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 1 June, 2020 9:18 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]

## Lonpac External - Confidential

Our Ref: 10/20/20/VC05/023367

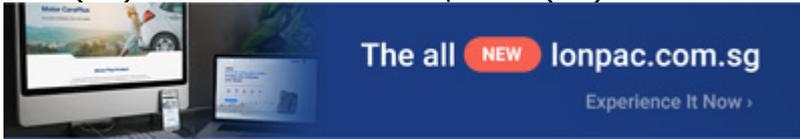
Dear Mei Kwan,

Attached copy of insured's report for your attention.

The premium for the policy has been settled

Please assess liability before proceeding with Direct Settlement as our insured alleged that there was not contact with the taxi and proceed to obtain the video evidence.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Sunday, 31 May 2020 4:39 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5271K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Kindly verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)