

Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 1 June, 2020 9:18 AM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG
Subject: FW: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020 [External Confidential]
Attachments: TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf; YP6405X.pdf

Lonpac External - Confidential

Our Ref: 10/20/20/VC05/023367

Dear Mei Kwan,

Attached copy of insured's report for your attention.

The premium for the policy has been settled

Please assess liability before proceeding with Direct Settlement as our insured alleged that there was not contact with the taxi and proceed to obtain the video evidence.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Sunday, 31 May 2020 4:39 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP6405X (OI : LPC - TBA) and SHD5271K (TP : LKK REF - CC3/LPC20006044/Kba3) on 27/05/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5271K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Kindly verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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