

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 26 May 2022 21:03
To: 'Chris TAN (CNB)'; 'Mohamad Juahir ISMAIL (CNB)'
Cc: Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO); Accounts (LKKAUTO)
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M
Attachments: CNB-LKKInvoice-AC2203111.pdf

Hi Chris,

We refer to the above matter.

Enclosed our invoice for your necessary action.

Kindly provide us with the PO number in order for us to submit einvoice.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO)
Sent: Friday, 20 May 2022 12:21
To: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>; Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Hi Chris,

We refer to the above matter.

We will submit the discharged voucher to third party insurer to prepare payment.

Meanwhile we will prepare our invoice for you to prepare PO.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Sent: Tuesday, 19 April 2022 16:30
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Message Classification: *Restricted*

Hi Asher

Please see attached. Thanks.

Chris Tan

Assistant Manager, Logistics Unit
Corporate Services Division
DID: (65) 6557 4315
Mobile: (65) 9049 7706



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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 1 April 2022 12:23 pm

To: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>; Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Hi Chirs,

We refer to the above matter.

We have managed to settle the claim as below:

COR	\$2684.90
LOU	\$300 (\$100 X 3days)
Towing	\$159.17
Total	<u>\$3,144.07</u>

Please kindly assist to chop & sign the enclosed DV and return via email for necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Asher Sng (LKKAUTO)

Sent: Sunday, 19 September 2021 13:15

To: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>; Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Hi Sir,

We refer to the above matter.

Third party insurer maintain there previous offer.

Enclosed a copy of the third party email for your easy reference.

1. Cost of Repair (w/GST)	\$ 2,874.07
2. Loss of Use (3days)	\$ 170.83 (average of \$56.94 per day)
TOTAL	<u>\$ 3,044.90</u>

Kindly advise.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Sent: Thursday, 1 July 2021 12:46 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Message Classification: *Restricted*

Hi Asher

We are unable to accept as we incurred the towing cost. Thanks.

Chris Tan

Logistics Officer

Corporate Services Division

DID: (65) 6557 4315

Mobile: (65) 9049 7706



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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 30 June 2021 2:26 PM

To: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>; Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Hi Chirs,

We refer to the email below.

Basing on the offer of the cost repair third party insurer have remove part of SOR10 2.1 Towing service of \$176.80.

The loss of use is fair and resonable based on benchmark.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Sent: Wednesday, 30 June 2021 1:42 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Message Classification: *Restricted*

Hi Asher

Can you give us your assessment on whether it is reasonable? Thanks.

Chris Tan

Logistics Officer

Corporate Services Division

DID: (65) 6557 4315

Mobile: (65) 9049 7706



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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 30 June 2021 1:09 PM

To: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Hi Chris / Shirlene,

We refer to the above matter.

Third party have made an offer to the settlement of the claim.

Kindly advise if the proposed amount acceptable.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Sent: Tuesday, 15 June 2021 6:00 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Message Classification: *Restricted*

Hi Asher

Please see attached copy of invoice. Thanks.

Shirlene Yeo (Ms)

Senior Manager, Logistics Unit

Corporate Services Division

[Central Narcotics Bureau](#)

DID: (65) 6325 6626



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From: Shirlene YEO (CNB)
Sent: Monday, 14 June 2021 7:17 pm
To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Message Classification: *Restricted*

Hi Asher

Sorry for the late reply. We are checking with our Finance colleagues.

Thanks.

Shirlene Yeo (Ms)
Senior Manager, Logistics Unit
Corporate Services Division
[Central Narcotics Bureau](#)
DID: (65) 6325 6626



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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 11 June 2021 10:53 am
To: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Chris,

We refer to the above matter.

Third party insurer would like to request for a copy of the workshop invoice.

Thank You.

Best Regards,
Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 7 April 2021 5:47 PM

To: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Hi Shirlene,

We refer to the above matter.

Third party insurer would like to request for a copy of the workshop invoice.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Sent: Tuesday, 2 February 2021 2:36 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Message Classification: *Restricted*

Hi Asher

Pls provide update on the claim status.

Thanks.

Shirlene Yeo (Ms)

Senior Manager, Logistics Unit

Corporate Services Division

[Central Narcotics Bureau](#)

DID: (65) 6325 6626



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From: Shirlene YEO (CNB)

Sent: Thursday, December 24, 2020 9:09 AM

To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Message Classification: *Restricted*

Hi Asher

Ok, thanks.

Shirlene Yeo (Ms)
Senior Manager, Logistics Unit
Corporate Services Division
Central Narcotics Bureau
DID: (65) 6325 6626



For a Drug-Free Singapore 

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, 24 December 2020 8:47 am

To: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: Re: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Hi Shirlene,

We refer to the email below.

We will adjust the repair cost including GST as follow:

1. Cost of Repair (w/GST)	\$ 2,874.07
2. Loss of Use (3days x \$120)	\$ 360.00
TOTAL	<u>\$ 3,234.07</u>

The number of days we follow the days recommended by the insurer surveyor, however directasia did not justify the adjusted amount therefore we submitted the repair cost based on quotation provided to us.

DirectAsia recommened : \$2,590.25

Quotation amount: \$2,686.05

From: Sharon Tan <sharon.tan@directasia.com>

Sent: Friday, 8 November 2019 10:10 AM

To: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Subject: Claim: 89743/ST , Claimed Policy: MT/00641662 , Policy Holder: ZAINUDIN BIN ABDUL RAHIM -Accident between government vehicle SLL9213M and your insured vehicle SJF4289H on 1 Aug 2019

WITHOUT PREJUDICE

SAVE AS TO COSTS

Hi Mr Chris,

We refer to the above matter.

According to our surveyor, Mr Peter has recommended 3 working days and cost of repair for a sum of \$2,590.25 (excluding GST).

Please let us have your Letter of Demand, to enable us to review.

If you require further clarifications, please call us at our Claims Hotline: 6532 1818 / claim@directasia.com from Mondays to Fridays 9am to 5pm.

Regards

Sharon Tan / Senior Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Office: 20 Anson Road, #08-01, S(079912)

www.directasia.com



Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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From: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Sent: Wednesday, December 23, 2020 7:18 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Message Classification: *Restricted*

Hi Asher

Please add GST to the repair cost, the amount we paid to the workshop includes GST while the quotation is before GST.

In addition, can I know how the loss of use is determined? Thanks.

Shirlene Yeo (Ms)
Senior Manager, Logistics Unit
Corporate Services Division
[Central Narcotics Bureau](#)
DID: (65) 6325 6626



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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 23 December 2020 5:35 pm
To: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>; Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: [APPROVAL FOR CLAIM] Re: Case assignment: SLL9213M

Hi Sir,

We refer to the above matter.

We hereby seeking for your approval to claim the following from third party insurer, kindly let us have your approval .

M/s DIRECT ASIA INSURANCE (S) PTE LTD

Attn: The Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING SLL 9213M (QX 1281X) AND SJF 4289H ON 01/08/2019

We refer to the above matter.

We have been appointed by CNB as claims adjuster to handle all traffic accident claims involving CNB unmarked vehicles.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	\$ 2,686.05
2. Loss of Use (3days x \$120)	\$ 360.00
TOTAL	<u>\$ 3,046.05</u>

A copy of the supporting documents is enclosed.

Please note that repairs of CNB vehicles involved in accidents are carried out by CNB list of appointed contractors or at the unit's zonal workshops and for security and sensitivity/restricted reasons - There is no survey report for CNB vehicles.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Sent: Thursday, May 21, 2020 4:37 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Case assignment: SLL9213M

Message Classification: *Restricted*

Hi Asher

This case involves our vehicle SLL9213M and civilian vehicle SJF4289H.

Police report

Email with DirectAsia and surveyor

Repair cost

Please proceed to handle the claim. Thanks.

Chris Tan

Logistics Officer
Corporate Services Division
DID: (65) 6557 4315
Mobile: (65) 9049 7706



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