

## Hsiao Tong (LKKAUTO)

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**From:** Bowie Teng <bowie.teng@bkw.sg>  
**Sent:** Thursday, 16 July 2020 11:59 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Leonard Wee  
**Subject:** RE: SLK7556S \*\*\* LKK REF: CC3/AIG20006023/T1PS3// DOA: 28/05/2020

Hi Hsiao Tong,

Above vehicle number no activation record.

Thank you and stay safe always ;) Cheers

Warmest regards,  
**Bowie Teng**  
BKW Rent A Car Pte Ltd

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, July 16, 2020 11:55 AM  
**To:** Bowie Teng <bowie.teng@bkw.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** \*\*SPAM\*\* RE: SLK7556S \*\*\* LKK REF: CC3/AIG20006023/T1PS3// DOA: 28/05/2020

Hi Bowie,

As spoken, DOA was on 28/05/2020.

Kindly assist to check and get back to me. Thanks.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 16 July 2020 11:52 AM  
**To:** Bowie Teng <[bowie.teng@bkw.sg](mailto:bowie.teng@bkw.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: SLK7556S \*\*\* LKK REF: CC3/AIG20006023/T1PS3

Hi Bowie,

Kindly assist to check if there is any rental invoice for this matter.

Thanks.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Leonard Wee [<mailto:leonard.wee@bkw.sg>]

**Sent:** Monday, 8 June 2020 2:23 PM

**To:** Su Li (LKK Auto)

**Cc:** Admin A; Hsiao Tong (LKKAuto)

**Subject:** Re: SLK7556S \*\*\* LKK REF: CC3/AIG20006023/T1PS3

Dear Su Li

Well noted

Regards

Leo

BKW RENT A CAR PTE LTD

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Monday, June 8, 2020 2:21:28 PM

**To:** Leonard Wee <[leonard.wee@bkw.sg](mailto:leonard.wee@bkw.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** \*\*SPAM\*\* RE: SLK7556S \*\*\* LKK REF: CC3/AIG20006023/T1PS3

Without Prejudice

Dear Leo,

We refer to above matter,

Attached here with a copy of authorisation of car rental for your perusal.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Leonard Wee [<mailto:leonard.wee@bkw.sg>]

**Sent:** Monday, 8 June 2020 12:39 PM

**To:** Mei Kwan (LKKAuto)

**Subject:** Fwd: SLK7556S

Dear Mei Kwan

Kindly assist on the DS form thank you

Regards

Leo

BKW RENT A CAR PTE LTD

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**From:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>

**Sent:** Monday, June 8, 2020 12:36 PM

**To:** Leonard Wee

**Cc:** Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore)

**Subject:** \*\*SPAM\*\* SLK7556S

Dear Leonard,

Please arrange a rental car for customer tomorrow 9.30am.

AIG Direct settlement

Survey by LKK

Please call Mr Wong 97971803 for the choice of cars.

Thanks.

Pearlyn Cheong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7288  
Main Line: +65 6305 7299  
Main Fax: +65 6474 364  
[pearlyn.cheong@vw.com.sg](mailto:pearlyn.cheong@vw.com.sg)

**VOLKSWAGEN**  
GROUP SINGAPORE



Das **Welt**Auto.



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