

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 15 June 2020 3:31 PM
To: Monica Chung
Cc: SUR
Subject: FW: Claim REF: MSC/V/20-000282 - Please update reserve for vehicle no. SJN5982R
Attachments: DSCN6198.JPG; DSCN6199.JPG; DSCN6205.JPG

Dear Monica,

Please refer to the attached of photos.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

发件人: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

发送时间: 2020年6月12日 17:16

收件人: Monica Chung <Monica_Chung@sg.msig-asia.com>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>

抄送: SUR <sur@lkkauto.com>

主题: RE: Claim REF: MSC/V/20-000282 - Please update reserve for vehicle no. SJN5982R

Dear Monica,

Thank you for the email.

We will check with our surveyor and revert to you.

Dear Guo Qiang,

Please refer to the below email.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Monica Chung [mailto:Monica_Chung@sg.msig-asia.com]

Sent: Friday, 12 June 2020 5:04 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: FW: Claim REF: MSC/V/20-000282 - Please update reserve for vehicle no. SJN5982R

Dear Shiau Chan,

Please check with surveyor what are no. 6 and 20.

Thanks.

Print Code: LRR Auto Consultants Pte Ltd/3040302R/00/00/2020 09.19

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, ru numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's
1	1		*REAR BUMPER	Cracked / Deformed	588.50 FL
2	2		*REAR BUMPER SIDE RETAINER LONG	Serviceable	96.30 FL
3	2		*REAR BUMPER SIDE RETAINER SHORT	Serviceable	74.90 FL
4	1		*TAIL LAMP RH	Serviceable	406.60 FL
5	1		*REAR RH FENDER	Repair	1,849.80 FL
6	1		*REAR RH FENDER PROTECTOR	Deformed	165.85 FL
7	1		*REAR RH INNER TRIM	Serviceable	80.25 FL
8	1		*REAR LH INNER TRIM	Serviceable	80.25 FL
9	8		*REAR RH FENDER INNER TRIM CLIP	Serviceable	34.24 FL
10	1		*REAR RH INNER TRIM FENDER 1/4 GLASS MOULDING	Serviceable	235.40 FL
11	1		*REAR RH 1/4 GLASS SEALANT	Serviceable	90.95 FL
12	1		*REAR RH FENDER SIDE SHIELD	Serviceable	80.25 FL
13	1		*REAR RH RIM	Grazed / Dented	374.50 FL
14	2		*REAR RH SHOCK ABSORBER	Serviceable	535.00 FL
15	1		*REAR RH TYRE	Serviceable	251.45 FL
16	1		*REAR RH AXEL	Serviceable	588.50 FL
17	1		*REAR RH KNUCKLE ARM	Serviceable	481.50 FL
18	2		*REAR RH BEARING	Serviceable	438.70 FL
19	1		*REAR RH DOOR	Repair	197.95 FL
20	1		*REAR RH DOOR PROTECTOR	Necessary	144.45 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	6,795.34
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,698.84
Total Parts (\$\$)	5,096.50

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also

need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose. If you do not agree to the above, please let us know immediately.

Thank you.

In view of the current COVID-19 situation, our offices at SGX Centre 2 and Hong Leong Building will be temporarily closed to all walk-in customers and visits from 7 April 2020 until further notice.

As most of our employees are telecommuting and have limited access to office phone messages, please email your enquiries to us instead.

We wish to assure you that we remain fully committed to serving you and will continue to operate to support your essential insurance needs.

Please bear with us should there be some service delay during this period.

Regards,

Monica Chung

Executive, Claims Services

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Do-Not-Reply <do-not-reply@merimen.com>

Sent: Friday, 5 June 2020 9:20 AM

To: Monica Chung <Monica_Chung@sg.msig-asia.com>

Subject: Claim REF: MSC/V/20-000282 - Please update reserve for vehicle no. SJN5982R

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

This mail is associated with :
***SJN5982R (MSC/V/20-000282)**
[FBH2168X]

TP

S.A ASIA INTERNATIONAL PTE. LTD.

Feb 13 2020 12:00AM

[RAJENDRAN MUTHUKUMAR]

Providence Motor Pte Ltd

Final survey report has been uploaded.

Please update and revise system reserve to Authorised Amount \$ 1600.00

This is an auto-generated email. Do not reply to this email.

Sent by : Monica Chung Pei Zhen (MSIG Insurance (Singapore) Pte. Ltd.)

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