

Jasper Chua (LKK Auto)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Wednesday, 2 September 2020 11:57 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A; Jason Tea
Subject: [MANDATE GIVEN - EXPRESS SETTLEMENT VIA LKK] RE: SURVEY ASSESSMENT - D20002254MFSH/1 // EXPRESS SETTLEMENT / LKK ref : CC4/FCI20006016/Eba3q2

Dear Jasper,

We refer to your below email and we agree to your proposal to settle at \$6,136.45 (all in).

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg
|Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, 28 August 2020 9:03 am
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: [REQUEST FOR TP VIDEO FOOTAGE] RE: SURVEY ASSESSMENT - D20002254MFSH/1 // EXPRESS SETTLEMENT / LKK ref : CC4/FCI20006016/Eba3q2

Dear Vic ,

Attached TP video for your references.

Based on the video footage, insured driver is changing lane which caused the collision.

Liability is down on insured.

For your mandate approval and/or further instruction please.

Best Regards,

Jasper Chua | Case Handler
LKK Auto Consultants Pte Ltd

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Thursday, 27 August 2020 3:32 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: [REQUEST FOR TP VIDEO FOOTAGE] RE: SURVEY ASSESSMENT - D20002254MFSH/1 // EXPRESS SETTLEMENT / LKK ref : CC4/FCI20006016/Eba3q2

Dear Jasper,

We refer to the below email and to our telephone conversation earlier.

As spoken earlier today, please request for TP Video footage for our further review on liability.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg
|Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, 21 August 2020 9:42 am
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20002254MFSH/1 // EXPRESS SETTLEMENT / LKK ref : CC4/FCI20006016/Eba3q2

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver change lane and hit third party.

Summary to offer to repairer **NINETEEN AUTOWERKS PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 14,667.00	\$ 5,500.00

Loss of Rental (\$200.00 x 5 days)	\$ 1,000.00	\$ 600.00	(\$120.00 x 5 days)
GIA + LTA Search Fee	\$ 36.45	\$ 36.45	
Proposed Total	\$ 15,703.45	\$ 6,136.45	

Breakdown of days is as follows:

Recommended days	5
Weekends / Downtime	0
CLAIM DAYS	5

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Soon <JimSoon@msfirstcapital.com.sg>

Sent: Monday, 1 June 2020 12:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: May Chua <maychua@msfirstcapital.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: SURVEY ASSESSMENT - D20002254MFSH/1 // EXPRESS SETTLEMENT

Dear Mei Kwan,

The above attached is a copy of insured's accident report for your necessary action.

Thank You

Jim Soon

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3852| Fax No. : 6507 3849 |Email: JimSoon@msfirstcapital.com.sg |Company Regn. No. 195000106C

A Member of  Insurance Group

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As a response to the COVID 19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and business partners. We have access to emails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 31 May 2020 5:09 pm
To: May Chua <maychua@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20002254MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20002254MFSH
LKK REF: CC4/FCI20006016/Eba3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMD 362E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 28 May 2020 5:33 PM
To: 'Claim Workflow System'; assignments; Admin A
Cc: MAYCHUA@MSFIRSTCAPITAL.COM.SG
Subject: RE: SURVEY ASSESSMENT - D20002254MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 28 May, 2020 5:28 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

MAYCHUA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20002254MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.