

Mei Kwan (LKKAuto)

From: Jim Soon <JimSoon@msfirstcapital.com.sg>
Sent: Monday, 1 June, 2020 12:07 PM
To: Mei Kwan (LKKAuto)
Cc: May Chua; Jasper Chua (LKK Auto); Admin A
Subject: FW: SURVEY ASSESSMENT - D20002254MFSH/1 // EXPRESS SETTLEMENT
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; MCD620048075-SHC3710D.pdf

Dear Mei Kwan,

The above attached is a copy of insured's accident report for your necessary action.

Thank You

Jim Soon
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848
| DID : 6507 3852| Fax No. : 6507 3849 |Email: JimSoon@msfirstcapital.com.sg |Company Regn. No.
195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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As a response to the COVID 19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and business partners. We have access to emails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 31 May 2020 5:09 pm
To: May Chua <maychua@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20002254MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20002254MFSH

LKK REF: CC4/FCI20006016/Eba3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMD 362E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 28 May 2020 5:33 PM
To: 'Claim Workflow System'; assignments; Admin A
Cc: MAYCHUA@MSFIRSTCAPITAL.COM.SG
Subject: RE: SURVEY ASSESSMENT - D20002254MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 28 May, 2020 5:28 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;
MAYCHUA@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20002254MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.