

Our Ref : T 0520 / SHD4626C /KS(st)  
Your Ref:  
Date : 26-Jun-2020

## COMFORTDELGRO ENGINEERING

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4626C YOUR INSURED EX 2628R**  
**AND OTHER ON 28-May-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHD4626C** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **EX 2628R** we are submitting these claim for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,675.00
2	5 days Loss of Rental @ \$ 95.91 per day	\$	479.55
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	3,162.04

### HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$	400.00
	<b>Total Claims :</b>	\$	3,562.04

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : EX 2628R
- c) GIA / Police report/s of : SHD4626C
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) PIR ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

## LETTER OF AUTHORISATION

ACCIDENT INVOLVING  
ALONG*Sonata of*  
(NAF / PAF)  
~~140~~ SHD4626C , EX2628R  
ANG MO KIO AVE 4 X ANG MO KIO AVE 5

ON 28-May-20 09:45

I / We

LIM SIEW KUANG

(Hirer) NRIC No.: SXXXX418C

and/or

YEO SEE HENG

(Relief) NRIC No.: SXXXX256E

Taxi Number

SHD4626C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

28-May-2020

Name of Hirer

LIM SIEW KUANG

Hirer NRIC

SXXXX418C

Signature :



Address

156 ANG MO KIO AVENUE 4 #04-708  
560156

Contact No.

96346589

Name of Relief

YEO SEE HENG

Relief NRIC

SXXXX256E

Signature :



Address

156 ANG MO KIO AVENUE 4 04-706  
560156

Contact No.

98556589

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **\$2,675.00** (Repair Cost), **\$225.00** (Loss of <sup>(Income)</sup> ~~Use of Vehicle~~), **\$7.49** (Disbursement) for vehicle no. **SHD 4626C** that was damaged pursuant to the accident which occurred on **28/05/2020** (date) along **ANG MO KIO AVE 4 X ANG MO KIO AVE 5** (location) involving vehicle no/s **EX 2628R**. This is pursuant to the inspection conducted on **29/05/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 4626C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 4626C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6<sup>th</sup> (day) of March (month) 20 21 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

### Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609280 501 Yishun Industrial Park A Singapore 7687  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 1

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4626C

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
06.06.2013

CHASSIS CODE  
KMHET41VMDA834628

NO/DATE  
91510234 15.06.2020

JOB NO.  
305401231

ODOMETER READING

JOB TYPE

Description : 3P 28.05.2020

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,500.00
Add GST @ 7.000 %		175.00
Total Invoice amount		2,675.00

Issued by : KATHERINETAN 15.06.2020 10:30:54  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLE'S IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20050184

Date: 15 June 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 28/05/2020 @ 09:45 hrs  
ALONG ANG MO KIO AVE 4 X ANG MO KIO AVE 5  
INVOLVING EX2628R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4626C** (the "Taxi"). The Taxi was hired to **LIM SIEW KUANG IC NO SXXXX418C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$95.91** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
EX2628R	28 May 2020 / 09:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SM D 4626C





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20006014/Fps3

05 June 2020

**PHUA ENG HAI**

BLK 555 HOUGANG STREET 51

#06-316

SINGAPORE 530555

Dear Sir/Madam,

**ACCIDENT INVOLVING EX 2628R(AIG) & SHD 4626C ALONG/AT JUNCTION OF  
ANG MO KIO AVE 5 & ANG MO KIO AVE 4 ON 28/05/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 4626C against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **19/06/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 May 2020 17:58	<b>Clim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	28 May 2020 17:58	<b>Clim Veh Model Changed</b>	(204614) HYUNDAI SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO (A).	[A] Lee Su Li
3	28 May 2020 17:58	<b>Clim Created</b>	Reg No: SHD4626C. Acct Date: 2020/05/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	28 May 2020 17:58	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 May 2020 17:58	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/06/08	[A] Lee Su Li
6	28 May 2020 17:58	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 May 2020 17:58	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	28 May 2020 17:58	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
9	28 May 2020 17:58	<b>Adj Adjuster Assigned</b>	[None] -> PARASURAM SHANMUGAM	[A] Lee Su Li
10	03 Jun 2020 10:42	<b>Clim Registration Modified</b>	Pol No:2100436286->2100436826.	[I] AIG OneClaim Integration User
11	23 Jul 2020 11:49	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	23 Jul 2020 11:49	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	23 Jul 2020 11:49	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2013/06/06.	[A] JOANNE LEE KHANG MIN
14	23 Jul 2020 11:49	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	24 Jul 2020 09:38	<b>Adj Mandate Request</b>	Cur.Req:2882.49:Liability: 100%(OI report that traffic light turn red, he could not stop in time and hit T P). *Quantum: (a)CORw/GST: \$2,675.00 + (b)LOI(4days x \$50.00): \$200.00 + (c)LTA/GIA search fee: \$7.49 = Total: \$2,882.49 *Vehicle Model: Hyund	[A] CHEW HSIAO TONG
16	30 Jul 2020 08:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/06/08	[I] MdNoor, Norsiah
17	30 Jul 2020 08:04	<b>Adj Mandate Set</b>	Approved:2882.49.	[I] MdNoor, Norsiah
18	07 Feb 2021 14:13	<b>Adj Mandate Request</b>	Cur.Req:2907.49:TP proposed to settle the matter at \$2,907.49(all-in). For your further mandate please.	[A] CHEW HSIAO TONG
19	16 Mar 2021 11:11	<b>Adj Mandate Set</b>	Approved:2907.49.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2510388	28 May 2020 18:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD4626C	EX2628R	11.00
2544158	23 Jul 2020 11:49:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD4626C	EX2628R	11.00

