

Summer Lee (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Thursday, 28 May, 2020 2:55 PM
To: Nivitha (LKK Auto)
Cc: Loganathan Agoram; Derrick Quok
Subject: Fw: PRS for our client's vehicle SHD 6584 B and your insured's vehicle SGW 4256 Z on 27.05.2020 || C10006363
Attachments: SHD6584D.pdf; SGW4256Z.pdf

Hi Team,

We would like to arrange TP PRS for SHD6584D.

Workshop information:

Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com

VEH IN (Date & Time) : 28.05.2020

Please confirm. Thank you.

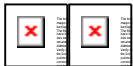
Regards,

Ivy Ratilla
Executive, Claims Admin

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From: Claims Dept <claims_ltt@bifrostauto.com>

Sent: Thursday, 28 May 2020 14:46

To: Claims <claims@budgetdirect.com.sg>

Cc: Loganathan Agoram <loganathan.a@budgetdirect.com.sg>; assessment_ltc@bifrostauto.com <assessment_ltc@bifrostauto.com>; claims_ltm@bifrostauto.com <claims_ltm@bifrostauto.com>; claims_ltr@bifrostauto.com <claims_ltr@bifrostauto.com>; claims_ltv@bifrostauto.com

<claims_ltv@bifrostable.com>; claims@bifrostable.com <claims@bifrostable.com>

Subject: Re: PRS for our client's vehicle SHD 6584 B and your insured's vehicle SGW 4256 Z on 27.05.2020 || C10006363

WITHOUT PREJUDICE

Dear Sir/Mdm,

Our client has selected LKK.

Please let us have your claim number and office-in-charge's contact.

Please let us have the clearance of liability for direct settlement.

Please assign the pre-repair survey the soonest possible.

Thanks and regards

Ms Heah

Bifrost Auto Pte Ltd

Accident Claims Dept

From: Claims Dept <claims_ltv@bifrostable.com>

Sent: Thursday, 28 May 2020 13:15

To: Claims <claims@budgetdirect.com.sg>

Cc: assessment_ltc@bifrostable.com <assessment_ltc@bifrostable.com>; claims_ltm@bifrostable.com

<claims_ltm@bifrostable.com>; claims_ltr@bifrostable.com <claims_ltr@bifrostable.com>;

claims_ltv@bifrostable.com <claims_ltv@bifrostable.com>; claims@bifrostable.com <claims@bifrostable.com>

Subject: PRS for our client's vehicle SHD 6584 B and your insured's vehicle SGW 4256 Z on 27.05.2020.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Cheng Long Chye, to notify you of the aforesaid accident involving our client's vehicle SHD 6584 B and your insured's vehicle SGW 4256 Z on 27.05.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SGW 4256 Z for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com

VEH IN (Date & Time) : 28.05.2020
PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Thanks and regards
Ms Heah
Bifrost Auto Pte Ltd
Accident Claims Dept

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