

Jasper Chua (LKK Auto)

From: Yogarajah, Jegaparakash <Jegaparakash.Yogarajah@aig.com>
Sent: Thursday, 11 June 2020 2:18 PM
To: Hsiao Tong (LKKAuto)
Cc: Syed-Yusoff, Saliha; Asher Sng (LKKAuto); Jasper Chua (LKK Auto)
Subject: #7971991066SG003#023# Reject all third party claims

Dear Hsiao Tong,

Spoke a moment ago.

As discussed, our investigation shows that insured is not liable.

Please do not negotiate or settle any third party claims.

Please save this email in Merimen.

Regards

Y.Jegaparakash

AIG

Major Loss Adjuster

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1758

jegaparakash.yogarajah@aig.com | www.aig.com.sg

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From: Yogarajah, Jegaparakash
Sent: Thursday, June 4, 2020 4:55 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; jasperchua@lkkauto.com
Cc: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: #7971991066SG003#023# *KIV SETTLEMENT

Hi,

Please be informed that I have taken over this claim from Saliha

Please **do NOT negotiate / settle this case.**

We are rejecting all third party losses.

Regards

Y.Jegaprakash

AIG

Major Loss Adjuster

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Thursday, June 4, 2020 4:47 PM

To: Yogarajah, Jegaprakash <Jegaprakash.Yogarajah@aig.com>

Subject: FW: REF: 7971991066SG-003 *KIV SETTLEMENT

Importance: High

Hi Prakash,

As spoken, I have emailed to LKK on the matter.

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Syed-Yusoff, Saliha
Sent: Thursday, June 4, 2020 1:21 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: REF: 7971991066SG-003 *KIV SETTLEMENT
Importance: High

Dear Jasper,

We refer to the above-captioned.

Kindly KIV settlement under further notice. Fyi, AJAX adjusters is on board for investigation.

It may be perceived as BOLA 28 scenario fits this accident, however if it's indeed true that Driver of SLX9488Z was driving under the influence of drug, BOLA is not applicable.

Man arrested for dangerous driving and related offences after 4-vehicle accident North Road



Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

www.aig.sg

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Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 11 June 2020 3:11 PM
To: Hock Wah Motor Pte Ltd
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: TP CLAIM_SLX8062A & GBG7001R (AIG)_DOA:26/05/2020 (URGENT) *** LKK
REF: CC4/AIG20006002/Uba3
Attachments: 1.JPG; 2.JPG

Without Prejudice

Dear Sir/ Madam,

We refer to the subject matter.

Please be informed that our principal had further reviewed the matter and based on the available information at hand,

It shows that our insured is not liable. Kindly refer to our Insured's statement as attached for your reference.

As such, we have our principal's instruction to deny the liability and reject the claim.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Tuesday, 9 June 2020 2:19 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SLX8062A & GBG7001R (AIG)_DOA:26/05/2020 (URGENT) *** LKK REF:
CC4/AIG20006002/Uba3

Dear Jasper

Has AIG's insured file accident report?

Please revert.

Note: * Currently working from home with effect from 16.04.2020 until further notice.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Thursday, 4 June, 2020 12:16 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SLX8062A & GBG7001R (AIG)_DOA:26/05/2020 (URGENT) *** LKK REF: CC4/AIG20006002/Uba3

WITHOUT PREJUDICE

Dear Anysia,

OI did not report the accident yet.

We will revert on the liability once we received.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: June 3, 2020 10:11 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SLX8062A & GBG7001R (AIG)_DOA:26/05/2020 (URGENT) *** LKK REF: CC4/AIG20006002/Uba3

Dear Jasper

Has AIG's insured reported accident?

Please revert on liability.