Summer Lee (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Thursday, 28 May, 2020 10:18 AM

To: Advance Auto Garage; Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto

(admin-d@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)

Cc: Phoebe Xie; Zheng Hanyang

Subject: RE: Claims ref no. (P) CDMCG20000392 ACCIDENT ON 25/01/2020 between

SKX4721U & YL851B along BLK285 Toh Guan Road Loading/Unloading Bay

Date Classification: Confidential, C3

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Thursday, 28 May 2020 10:05 am **To:** Pauline Soh <pauline.soh@ergo.com.sg>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>

Subject: Re: Claims ref no. (P) CDMCG20000392 ACCIDENT ON 25/01/2020 between SKX4721U & YL851B along

BLK285 Toh Guan Road Loading/Unloading Bay

Dear Pauline,

I would like to appoint LKK Consultant. Thank you

Sent from my Huawei phone

----- Original message -----

From: Pauline Soh pauline.soh@ergo.com.sg>

Date: Thu, 28 May 2020, 08:51

To: Advance Auto Garage <a drawnceag@hotmail.com>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>, Zheng Hanyang <hanyang.zheng@ergo.com.sg>

Subject: RE: Claims ref no. (P) CDMCG20000392 ACCIDENT ON 25/01/2020 between SKX4721U & YL851B along

BLK285 Toh Guan Road Loading/Unloading Bay

Date Classification: Confidential, C3

Dear Xavier

Please refer to our list of surveyors:

AlS

Automobile Inspection Services Pte Ltd

2

FTA

FormTeam Consultancy Pte Ltd

3

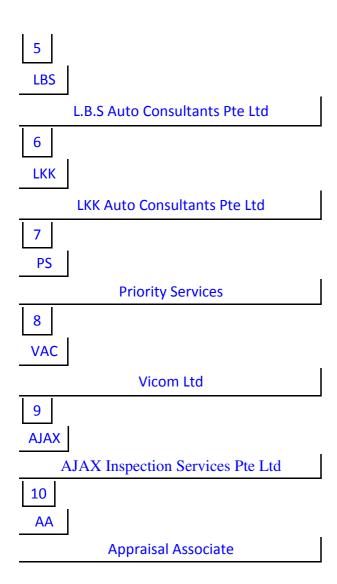
IAS

Infiniti Appraisal Service

4

JPK

JP Knights Pte Ltd



Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

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From: Advance Auto Garage <a drawnceag@hotmail.com>

Sent: Wednesday, 27 May 2020 3:27 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Subject: ACCIDENT ON 25/01/2020 between SKX4721U & YL851B along BLK285 Toh

Guan Road Loading/Unloading Bay

Our Ref: AAG.20200503

Your Ref: YL851B

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for NG LI YIN VIVIAN, owner of SKX4721U that was damaged as a result of the above accident.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Advance Auto Garage

10 Kaki Bukit Road 2, #01-21

First East Centre

Singapore 417868

TEL: 9007 9247

Email: advanceag@hotmail.com

ATTN: Xavier Lim

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

10 Kaki Bukit Road 2 #01-21

Singapore (417868)

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