

Re: TCS REF: AAD1704-069--Accident involving SCR333J (AXA) & SHD0178E on 05.04.17 ***
LKK REF: CC3/AIG17006886/Kea3q2-1

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Wed 1/13/2021 11:09 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Your Ref: AAD1704-069

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SHD 178E AND SCR 333J ON 05/04/2017

Our principal has reiterated that the accident was caused due to the entire negligence of your client rear ended our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Q: What constitutes a scenario?

A: "Scenario" refers to the positioning of the vehicles immediately before the point of impact/collision.

If the positioning of the vehicles is agreed by both parties and the contention is with regard to the circumstances leading to the accident/ proximate cause of the accident, then the agreed scenario as depicted in the BOLA Chart should be applied.

Illustration

It is agreed by both A and B that their vehicles were stationary, A is in front and B behind. However, A alleged that when B moves off, he hit A from behind. B however alleged that A reversed and collided into his vehicle.

In such an instance, it shall be a rebuttable presumption of a "head-to-rear" collision unless the contrary is proven.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Tuesday, November 17, 2020 11:05 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD1704-069--Accident involving SCR333J (AXA) & SHD0178E on 05.04.17 *** LKK REF: CC3/AIG17006886/Kea3q2-1

Without Prejudice

Dear Asher

Please advise your offering soon so that we can expedite and process the claims.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 27 May, 2020 9:06 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1704-069--Accident involving SCR333J (AXA) & SHD0178E on 05.04.17 *** LKK REF: CC3/AIG17006886/Kea3q2-1

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Tuesday, 26 May 2020 5:46 PM

To: Admin A

Cc: 'claims'

Subject: TCS REF: AAD1704-069--Accident involving SCR333J (AXA) & SHD0178E on 05.04.17

Without prejudice

Dear Sir

11	SHD 178E	SCR 333J	05/04/2017	AIG	50%	vivian
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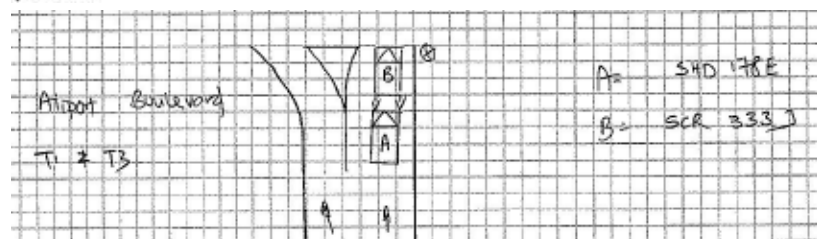
We regret to inform that we do not agree to the 50% offer.

Enclosed is our driver statement report for your investigation. Your client making a reverse and hit onto our taxi front portion.

Hope you can review this matter and let us have your best offer.

Circumstances of Accident

On 05.04.2017 at about 1845hours, I was travelling along Airport Boulevard T1 & 3 when Vehicle B (SCR333J) in front of me made a stop so I follow suit. While stationary, suddenly I felt impact. Vehicle made a reverse and had hit onto my taxi's front portion



Thank You

Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 1 November, 2018 8:14 AM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Subject: Trans-Cab Bulk Settlement on 08 Nov 2018

Without Prejudice

Hi Jasmine,

We refer to the above matter.

We enclosed here with a copy of the list(50% cases) to be discussed on 08 Nov 2018.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

RE: [REOPEN] Your Ref: 2606509276SG // ACCIDENT INVOLVING SCR 333J AND SHD 178E ON 05/04/2017

Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Wed 12/16/2020 9:58 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Hi Asher,

Case has been reopened.

Please proceed to reject the claim under BOLA 27.

Q: What constitutes a scenario?

A: "Scenario" refers to the positioning of the vehicles immediately before the point of impact/collision.

If the positioning of the vehicles is agreed by both parties and the contention is with regard to the circumstances leading to the accident/ proximate cause of the accident, then the agreed scenario as depicted in the BOLA Chart should be applied.

Illustration

It is agreed by both A and B that their vehicles were stationary, A is in front and B behind. However, A alleged that when B moves off, he hit A from behind. B however alleged that A reversed and collided into his vehicle.

In such an instance, it shall be a rebuttable presumption of a "head-to-rear" collision unless the contrary is proven.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: 15 December 2020 17:08

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] [REOPEN] Your Ref: 2606509276SG // ACCIDENT INVOLVING SCR 333J AND SHD 178E ON 05/04/2017

This message is from an external sender; be cautious with links and attachments.

Your Ref: 2606509276SG

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SCR 333J AND SHD 178E ON 05/04/2017

-

Third party have write in for settlement.

Kindly let us have your instruction to reopen the case in merimen for further handling.

Kindly advise the new handler case.

Claim Audit			Activity Log			Documents	
SUBFOLDER TRACKING							
	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
	06 Apr 2017		06 Apr 2017 00:00		28 Feb 2019 10:32 S\$3,000.00 (S\$363.80)	28 Mar 2019 10:21 S\$3,000.00 S\$0.00(N)	Pending for Payment

Main		Reference	Claim Deta
SUBFOLDER DETAILS			
Claimant:		Tan Sok Cheng Nancy, ID: S1496890C	
Reg. No.:		TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K	
Type:		TP / 2606509276SG	Date of Loss:
Reg. No. (Insured):		SCR333J	Policy/Cover Note No.:
Insurer:		Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666	Policy No. (Claimant):
Agent's Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJQian.Ler@aig.com	Excess:
Agent:		AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888	
Agent:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 19/04/2017]	

INITIATED MAIL RECEIVED	
There are no mail for this case.	
ASSOCIATED TASKS	

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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