and the same of th	Y	LAL LAL / LKK
INS. CASE OWNER:	BERNATUO CC 3/AIG1700	68(6, K)86) / LKK
4	ASSIGN	MENT
Surveyor:	KENN(-Vh DOI:	Dute/Time:
		Registered in Merimen:
Pre-assign / CCU /	FTE AND DART	1-1-19-71
Insured Vehicle No.	SCR ANNJ	Claim No. : 160650927659
<b>=</b> #	. THN SEK LHEND MANLY	Policy No. : 4007175+9
Name of Insured		LEYUS
Insured Tel No.	HP: 9664439	Make / Model :
Excess Sec II :S\$	D.O.A: 5 4 1	Place of Accident :
Is driver the owner?	(YES) NO ) Nature of Accident :	
If NO. Driver Nam	ue / Age :	OI GIA REPORT, YES / NO ; TP GIA REPORT, YES / NO
Driver Tel N		Insured Liability: % Final ? Yes / No
SHO 178	€	
niene.	INSRS:	INSRS: INSRS:
INSRS: TOWN	S WSP:	WSP: WSP:
H Tel:	Tel: B H	Tel: Liability: Liability:
Liability:	0 0	Liability : Liability : RMKS:
RMKS:	RMKS:	KMK3:
Date/Time		STAGE DATE/PIC
11/4/13	SHOUSE-X SHOUL-X	STAGE DATE / PIC  Non-Reporting ltr (1st):
set HILL		Non-Reporting Itr (2nd):
VIVAN		Non-Reporting ltr (Final):
(3) 381 F (B) 18: 20 ON	(4) 01 (my Menty (8 96643 393) but no	Notification ltr (if non-pickup): 19105
/1/10/4@ 11 060.	OT earlied in spoke to or D langional dis	SELECTION SOCIALIST COMMISSION OF THE PROPERTY
	and nentioned feet of the at stationers of	Documentation Check List: Handler Typist
	and it claims are as been mixed and agree	T. S. C. S.
	Willer to 02.	After call ltr to OI:
	Mich Hills	Authorisation To Act:
26-04-18	LIE SHOULD REJECT THE CLAIM ATTRIBUTED TO RE	
	SHALL REVIEW IF TIP CAN PRODUCT ENDOUGHES	DOPYCH IS ADT ACSSESS Final Repair Bill:
2 (2)		Car Rental Invoice:
13/01/19	- HG WATROOFFD TO GODWIT	WP KAPOUT Towing Invoice
	SHOOL TO IS INFOCIOL.	LTA/GIA:
to de la		Medical Bill:
Polsolos	to cross.	PIR:
		Mandate/Reject Instruction:
		LOD Payment Breakdown Form:
ELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos:
ELIMINARY ADVICE	Date/Time: Sent by.	Others:
NALIZATION	Date/Time: Confirm with:	Confirm by:
pair Cost: US	SS 71500-00 (2.5 days) Reduction: 8	
NAL SETTLEMENT	Date/Time: Confirm with	Email Call
nal Liability:	(Agreed / Assessed) BOLA S/N No.:	(#IL) If NO or B 28, Ass. Lin:
pair Cost:		that William
ss of Rental (LOR):	SS — ( days)	DO SELLMENTAL
ss of Use (LOU):	SS — (S x days)	- DO SEMES
ss of Income (LOI):	SS - (S x days)   LOR + LOI   Tick only on	1 1 2 2 1
R only LOU only	SS — LOR + LOU LOR + LOI LIER only on	me) M/Y BA
A/LTA Search	S5 -	Claim status: Normal/Reject/Private Settle
sbursement:	SS — (e.g. Tow/ Independe	lent ) 2) Report Format: WP PORT
gal Cost	S5 -	3) Survey fee: \$510.00
tal:	S\$ - Global Sum S\$:	
NAL PAYMENT	Date/Time: Confirm with:	Email Call
yee I:	S\$ - Name 1:	~
yee 2: (Strike if N.A.)	SS — Name 2:	
and the State of the state of	CC Numa 2	

Thort size: +

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

3878K

Vehicle Details

Vehicle No.:

SHD178E

Vehicle to be Exported:

Yes

Intended De-registration Date:

08 Apr 2017

Vehicle Make:

CHEVROLET

Vehicle Model:

EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO

Primary Colour:

Red

Manufacturing Year:

2011

Engine No.

Z20S1454849K

Chassis No.

KL1LA69RJBB092009

Maximum Power Output: 110.0 kW (147 bhp)

Open Market Value:

\$14,281.00

Original Registration Date: 30 Apr 2012

First Registration Date:

30 Apr 2012

Transfer Count:

Actual ARF Paid

\$14,281.00

#### Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

29 Apr 2020

PARF Rebate Amount:

\$10,710.00

#### Intended COE Rebate Details

COE Expiry Date:

29 Apr 2020

COE Category:

A - Car (1600cc & below)

COE Period(Years):

PQP Paid.

\$42,384.00

COE Rebate Amount:

\$16,232.00

Total Rebate Amount:

\$26,942.00

#### Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 06 Apr 2017

Land Transport Authority

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17006886/Kwb3

17 MAY 2017

TAN SEK CHENG NANCY 16 COUNTRYSIDE VIEW SINGAPORE 789732

Dear Sir/Madam,

# ACCIDENT INVOLVING SCR 333J AND SHD 178E ON 05.04.2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 29/05/2017, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zaini

Case Handler

DID: 6841 2132 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

# Vic (LKKAuto)

From:

Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent:

Wednesday, 23 January, 2019 4:30 PM

To:

Admin A

Cc:

Vivian Lau (LKKAuto)

Subject:

RE: Update Request for 2606509276SG-003

HILKK,

Kindly assist to submit bill for closure since there is no development for more than 1 year.

Thank you.

#### Best Regards,

#### Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ

Sent: 19 November 2018 3:10 PM

To: 'Vivian Lau (LKKAuto)'

Subject: RE: Update Request for 2606509276SG-003

Hi Vivian,

Kindly assist to submit bill on this case for our closure.

Thank you.

#### Best Regards,

#### Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ Sent: 24 May 2018 11:42 AM To: 'Vivian Lau (LKKAuto)'

Subject: RE: Update Request for 2606509276SG-003

Dear Vivian,

As spoken, understand that we have maintained our offer of 50%. We will KIV till 3/11/2018 and will close file if there is no further development.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, May 24, 2018 11:30 AM

To: Ler, Bernard-JQ

Subject: RE: Update Request for 2606509276SG-003

Dear Bernard,

We refer to the email below.

On 03 November 2017 during Trans cab bulk settlement, we offer TP repairer 50%, TP reject our offer .

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]

Sent: Thursday, 24 May, 2018 11:25 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com> Subject: Update Request for 2606509276SG-003

Hi Vivian,

2606509276SG-003 5/4/2017 SCR333J SHD178E CC3/AIG17006886/KWB3

Further to the above update, may I check what is the current status? Please provide the date of latest correspondence with TP as well.

Thanks.

Best Regards,

Bernard Ler AIG

Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ Ler@aig.com | www.aig.com.sg

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# ...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

LAIM SUB	FOLDER TRA	CKING									
Case	Notified	Est Submitted	Ad) Assigned	Adj Rpt		Adj S	ubmitted	Ins Authle	d	Status	
Main	06 Apr 2017 Edit Reg		06 Apr 2017 00:00 Edit Adj Rpt	S\$3,000.0		-4-7	000.00 w Rpt			Pending for Survey Report Cancel Case	
	Main	R	eference	Cla	im Deti	ills		Docum	ents		Show All
CLAIM SU	BFOLDER DE	TAILS					[Created	by adjuster	1		
Insured:	Tan Sok (	heng Nancy, II	): S1496890C								
Main Claimant:	TRANS-C	AB SERVICES PT	ELTD, Co. Reg. N	No.: 2003038	78K						
Vehicle Reg No.:	SHD178	E		T.	Date of L	oss:		7 18:00 - :59 and 6 Days		A Reg Date (	Man Yr)]
Claim Type	e: <b>TP</b> / 2606509276SG				olicy/Co lote No.		2100317509 (Comprehensive)				
Vehicle Reg No. (Insured):	SCR3333				Policy No Claiman		VPX/P1680520				
				E	xcess:						
Repairer:	Trans-cat	Auto Services F	te Ltd (Ang Mo Ki	io) 2, Ang Mo	Kio Str	eet 63	, 569111 A	ng Ma Kio - T	el: 6287	6666	
Handling Insurer:		Pacific Insurano lian Ler@aig.com	e Pte. Ltd. (Expre	ss) - Tel: 65-	6419-30	000	[Handled b	y Ler, Berna	[QC-bri		
Claimant's Insurer:	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 7288	8							
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [	Handled	by KE	ENNETH KO	NG] [Fin	al Rpt	due 19/04	/2017]
ASSOCIAT	TED MAIL RE	CEIVED							View Al	Compa	se Case Mail
There are n	o mail for this	case.									
ALL ASSO	CIATED TAS	ks⊟				V	iew All S	earch Tasks	Creat	e New Task	Complete
Due Dat No results.	e Priority	Type Task	Group Subjec	t Handle	A:	ssigne	ed By	Completed	On	Created Or	Done?

## Claim Documents

\*SHD178E (2606509276SG)

[SCR333J]

TP

TRANS-CAB SERVICES PTE LTD

Apr 5 2017 6:40PM

[Tan Sok Cheng Nancy]

Trans-cab Auto Services Pte Ltd

Uţ	load Documents U	pload Photos   Compose New Letter   Upload Video   Upload Audio	View	View in Brows	ser 🗸
Ass	essment Reports		1 per s	sage 🔻	V
No	No Finalized On AIG Asia Pacific Insurance Pte. Ltd. (SG)			Thumbnail	Print
1	10/04/17 09:20	Accident Statement From:SC - Reg. No: SCR3333, Claiment: TAN SEK CHENG MANCY	0	Load HTM	
Pho	tos/Images		3 per ;	sage 🗸	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/02/19 14:02	LKK INSPECTION PHOTOS	0	Load PDF	
Doc	umentation		1 per p	age 🔻	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/04/17 17:17	TP ESTIMATE- MARKED	0	Load PDF	
2	07/04/17 17:17	TP GIA REPORT	0	Load PDF	
3	17/05/17 13:43	Letter Sent to OI	0	Load PDF	
4	20/02/19 10:50	EMAIL FROM AIG	0	Load PDF	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To:  Handling Insurer  Note: Remarks are private unless you show it to other parties.	

# LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

# VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG17006886/KHB3Q2

Date:

22/02/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100317509

Claimant Vehicle SHD178E

Insured Vehicle No:

SCR333J

Date of Loss:

05/04/2017

Nature of Claim:

TP

Claim No: 2606509276SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHD178E

Make & Model:

CHEVROLET EPICA, 2.0 (A)

Engine No:

Z20S1454849K

689333 km

Reg. Date: Colour

30/04/2012 (Man. Year: 2011) Red/White

Chassis No: Odometer:

KL1LA69RJBB092009

Engine Capacity:

1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Front Right Side: Gremax 7 mm Gremax 7 mm Rear Left Side: Rear Right Side: Gremax 6 mm Gremax 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		9,782.01	2,630.10	7,151.91	73.11
Miscellaneous Items		0.00	0.00	0.00	
Labour		6,510.00	1,120.00	5,390.00	82.80
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	16,292.01	3,750.10	12,541.91	76.98
	Approved Total (Overridden) (S\$)		3,000.00		
	(S\$)	16,292.01	3,000.00	13,292.01	81.59
	+ GST 7.00/7.00% (S\$)	1,140.44	210.00	930.44	81.59
	Nett Amount (S\$)	17,432.45	3,210.00	14,222.45	81.59
	Global Sum S	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

06/04/2017

Date Inspected:

06/04/2017 Inspected At:

Trans-cab Auto Services Pte Ltd (Ang Mo

Kip)

2. Ang Mo Kio Street 63 Singapore 569111

Estimated Period of Repair:

2.5 days

Adjuster: KENNETH KONG Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Recomi	meno	led	Parts	S
110001111				_

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cracked	1,202.00 FL	*1,202.00 FL
2	1		*FRONT BUMPER LOWER ABSORBER	Cracked	180.00 FL	*180.00 FL
3	1		*FRONT BUMPER REINFORCEMENT	Repair	356.00 FL	*-FL
4	1		*FRONT BUMPER RETAINER RH	Distorted	102.00 FL	*102.00 FL
5	1		*FRONT BUMPER RETAINER LH	Distorted	102.00 FL	*102.00 FL
6	1		*FRONT BUMPER LOWER GRILLE	Serviceable	78.00 FL	*-FL
7	1		*FRONT BUMPER LOWER STIFFENER	Repair	134.37 FL	*-FL
8	1		*BUMPER FOG LAMP COVER RH	Serviceable	32.40 FL	*-FL
9	1		*BUMPER FOG LAMP COVER LH	Serviceable	32.40 FL	*-FL
10	1		*FRONT FENDER RH	Repair	837.60 FL	*-FL
11	1		*FRONT FENDER LH	Repair	837.60 FL	*-FL
12	1		*FRONT FENDER LINER RH	Serviceable	47.00 FL	*-FL
13	1		*FRONT FENDER LINER LH	Serviceable	47.00 FL	*-FL
14	1		*BONNET	Repair	1,250.00 FL	*- FL
15	1		*BONNET MOULDING	Serviceable	161.97 FL	*- FL
16	1		*BONNET HINGE RH	Repair	36.00 FL	*-FL
17	1		*BONNET HINGE LH	Repair	36.00 FL	*-FL
18	1		*CENTR LOGO BADGE	Necessary	60.00 FL	*60.00 FL
19	1		*FRONT SUPPORT PANEL ASSY	Repair	1,222.32 FL	*-FL
20	1		*HEADLAMP RH	Serviceable	816.00 FL	*-FL
21	1		*HEADLAMP LH	Mtg Cracked	816.00 FL	*816.00 FL
22	1		*RADIATOR GRILLE (GRILLE A-RAD)	Cracked	367.00 FL	*367.00 FL
23	1		*RADIATOR GRILLE TOP COVER	Serviceable	45.02 FL	*-FL
24	1		*FAN BLADE (A/C)	Serviceable	536.00 FL	*- FL
25	1		*AIR INTERCOOLER	Serviceable	652.00 FL	*-FL
26	1		*AIRCON CONDENSER	Serviceable	600.00 FL	*- FL
27	1		*SET FRONT BUMPER FASTENER CLIP	Necessary	24.00 FS	*24.00 FS
28	1		*SET RADIATOR GRILLE TOP COVER CLIP	Not Necessary	10.00FS	*-FS
29	1		*SET FRONT LICENCE PLATE WITH HOLDER	Dented	80.00FS	*25.00 FS
30	1		*SET RADIATOR GRILLE CLIP	Necessary	35.00 FS	*35.00 FS
31	1		*SET FRONT FENDER LINER CLIP LH	Not Necessary	30.00 FS	*-FS
32	1		*SET FRONT FENDER LINER CLIP RH	Not Necessary	30.00FS	*-FS
33	1		*SET LOUVEL COWL TOP CLIP	Not Necessary	30.00FS	*- FS
34	2		*BONNET STOPPER	Not Necessary	15.00 FS	*-FS
F=Fra	nchise	part. S=Spc	Nett. L=ListRemDisc.		JI PANTAS ALTIN	
				Sub Total (S\$)	10,840.68	2,913.00
			- List Item Discount on L Item	s 10.00/10.00% (S\$)	1,058.67	282.90
				Total Parts (S\$)	9,782.01	2,630.10

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	2,700.00	500.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTE PORTION	New	2,800.00	600.00
4	TO REPLACE , REFIX AND TOP UP COOLANT FOR RADIATOR	New	170.00	0.00
5	TO DISMANTLE AND REFIT AIRCON ASSY AND ATTACHMENT , VACUUM AND CHARGE-IN-GAS	New	380.00	0.00
6	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
7	TOWING FEES	New	120.00	0.00
	Gross Labour	Cost (S\$)	6,510.00	1,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >