



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tet 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/AIG20005959/Kba3

Our ref: JO202005-0514

07/08/2020

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY#07-16

SINGAPORE 079120

Dear Sir/Mdm,

**Accident involving SMN8219G and SLT3625E on 22/05/2020**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 2,177.75
Rental (5 Days x \$78.00)	:	S\$ 390.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 2,569.75</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



## CITY AUTO PTE LTD

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TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9298  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

### RE: LETTER OF AUTHORIZATION

Name of owner: FOCUS RENTALS PTE LTD. NRIC: 2013364506

Address: \_\_\_\_\_

Name of Driver: NEE LIAN H LOON H ALEX NRIC: S9113753A

Address: APT BLK 451 B BUKIT BATOK WEST AVE 6 # 07-687 SINGAPORE 852451

Accident on 22/05/2020 Involving SLT 36256 AND SMN 82196

At/along SIMEI ST 3

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle HONDA SHUTTLE at my/our request I/We the above owner of Motor Vehicle No: SMN 82196 do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: 22/05/2020



CITY AUTO PTE LTD  
Witness Signature: Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Name: \_\_\_\_\_ Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Date: 22/05/2020

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CITY AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,550.00** (Global Sum) for vehicle no. **SMN 8219G** that was damaged pursuant to the accident which occurred on **22/05/2020** (date) along **SIMEI STREET 3** (location) involving vehicle no/s **SLT 3625E**.

This is pursuant to the inspection conducted on **27/05/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **FOCUS RENTALS PTE LTD** ("the third party claimant") of vehicle no **SMN 8219G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMN 8219G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27<sup>th</sup> (day) of August (month) **2020** (year)



Signed by appointed surveyor

**CITY AUTO PTE LTD**  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1285 Fax: 6453 7944  
(Claims Section)

Signed by "the workshop" (with chop)





# CITY AUTO PTE LTD

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## AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78  
SHENTON WAY #07-16  
SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT  
Contact : 6338 7288 Fax No. : 6880 4838

## TAX INVOICE

**Tax Invoice : I202006-000496**

Date : 17/06/2020

Vehicle No. : SMN8219G

Make / Model : HONDA SHUTTLE HYBRID 1.5  
AUTO

Mileage (km) : 58668

Chassis No. : GP72007187

Accident Date : 22/05/2020

Claim No. : CC4/AIG20005959/Kba3

Reference : JO202005-0514

Policy No. : 5113975451

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>
<b>LIST ITEMS :</b>				
1	Tailgate	1.0	1,193.00	1,193.00
2	Tailgate logo	1.0	38.00	38.00
3	Tailgate emblem - Shuttle	1.0	58.00	58.00
4	Tailgate emblem - Hybrid	1.0	80.10	80.10
List Total :				1,369.10
20% Discount S\$ :				273.82
				<u>1,095.28</u>
<b>LABOUR :</b>				
* To remove and refit rear windscreen glass			120.00	120.00
- To transfer tailgate components to new tailgate			60.00	60.00
-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts			360.00	360.00
- Spray painting on affected & replace parts			400.00	400.00
LABOUR Total S\$:				<u>940.00</u>

Total S\$: 2,035.28

GST @ 7% S\$: 142.47

Grand Total S\$: 2,177.75

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

  
for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**

Blk 26 Sin Ming Lane  
#05-114 Midview City  
Singapore 573971

GST Reg No.: 201836450G

AIG ASIA PACIFIC INSURANCE PTE  
LTD  
78 SHENTON WAY #07-16 SINGAPORE  
079120

Attn:

Page No. : 1

Description		Amount (S\$)	
Loss of Rental for SMN8219G - DOA: 22/05/2020 (26/05/2020 - 30/05/2020)			\$390.00
Kindly cross & make cheque payable to: <b>Focus Rentals Pte Ltd</b>		Sub-Total	\$390.00
		GST 7%	\$27.30
		<b>Total Payable</b>	<b>\$417.30</b>

Bank Name : DBS Bank Ltd

E. & O. E.

This is a computer generated invoice. No signature is required.

**FOCUS RENTALS PTE LTD**

Sales Office: 26 Sin Ming Lane #05-114, Midview City, Singapore 573971

Gojek Live

**USE OF CAR AGREEMENT ("AGREEMENT")**

Date: 04-Nov-19

Ref: CRF/190861(Recontract)

1. Subject to your agreement to the terms and conditions set out herein, we, Focus Rentals Pte Ltd (Company Registration No. 201836450G), a company incorporated in Singapore with its registered address at 26 Sin Ming Lane #05-114, Midview City, Singapore 573971 ("**Company**"), authorizes you to use the following motor vehicle owned by the Company ("**Vehicle**") on the terms and conditions set out herein:

Applicant / Hirer Details	
Name (as in NRIC or Passport)	Wee Liang Loong, Alex
NRIC or Passport No.	S9118753A
Date of Birth (DD/MM/YY)	23-May-91
Citizenship	Singaporean
Address	451B Bukit Batok West Avenue 6 #07-687
Postal Code	652451
Contact No.	8774 5023
Email	wllalex@outlook.com
Driving Licence Class	Class 3
Driving Licence Pass Date (DD-MMM-YY)	11-Feb-17

Vehicle Details	
Make and Model	Honda Shuttle
Registration No.	SMN8219G
Colour	Silver

Contract Details	
Contract Period (DD-MMM-YY)	4-Dec-19 to 3-Jun-20 1648 HRS.
Start date of Daily Charges (DD-MMM-YY)	5-Dec-19
Rental Rate	SGD 78 / day (Inclusive of GST)
Rental Duration	06 Months
Collision Damage Waiver (CDW) Information	CDW Plan: Yes SGD 7 / day (Inclusive of GST)
Payment Terms	Daily



## FOCUS RENTALS PTE LTD

Sales Office: 26 Sin Ming Lane #05-114, Midview City, Singapore 573971

2. On the Commencement Date, you shall place with the Company a deposit amounting to SGD800 ("**Deposit**"). The Deposit may be refunded to you only in accordance with the specific circumstances specified in the Standard Terms.
3. You shall also pay to the Company a daily collision damage waiver fee of SGD 7 for purposes of reducing the amount of insurance excess that you may be required to pay in the event of an accident or incident involving the Vehicle. Please refer to the Standard Terms for the further terms and conditions in respect of such collision damage waiver fee.
4. All charges stated on the Standard Terms are subject to GST at the prevailing rate, unless otherwise stated.
5. You may be entitled to participate in certain promotions organized by the Company from time to time provided that, amongst others, the Deposit has been fully paid and you are not in breach of any of your obligations, undertakings and warranties under this Agreement (including the Standard Terms). The Company will notify you of the promotions which you are entitled to participate by issuing the promotion details form in the form substantially set out in the schedule to this Agreement ("**Promotion Details Form**"). For the avoidance of doubt, the Company shall have sole and absolute discretion to determine which promotions you may participate in. Please refer to the Standard Terms for the further terms and conditions in respect of your participation in any promotions organized by the Company.
6. Unless the Company otherwise determines:
  - a. all amounts payable by you to the Company shall be made by electronic or telegraphic transfer to the Company's nominated bank account, details of which are as set out below (or such other bank account as the Company may notify you from time to time):

Name of Bank: **DBS Current**  
Account Name: **Focus Rentals Pte Ltd**  
Account Number: **072-004960-8**
  - b. all amounts payable by the Company to you shall be made by electronic or telegraphic transfer to your nominated bank account, details of which are as set out in the acceptance portion of this Agreement ("**Nominated Bank Account**"). For the avoidance of doubt, payment by the Company of any amount due and payable to you to your Nominated Bank Account (as you have specified in the acceptance portion of this Agreement) shall constitute full and absolute discharge of the Company's payment obligation in respect of such amount under this Agreement and the Company shall not have any responsibility to verify the details of your Nominated Bank Account and shall not be liable and/or responsible to any person for any losses, damages, costs and/or expenses arising from any false or incorrect details of your Nominated Bank Account specified in the acceptance portion of this Agreement.
7. You shall be bound by, and shall comply with, our standard terms and conditions of use of vehicles ("**Standard Terms**"), which is enclosed with this Agreement. The Standard Terms shall be incorporated into this Agreement by reference to this paragraph, and all terms and conditions set out therein shall form an integral part of this Agreement (and all references to this Agreement shall include the Standard Terms). In the event that there is any conflict between the terms and conditions set out herein and the Standard Terms, the terms and conditions set out herein shall prevail to the extent of the inconsistency unless otherwise specified in the Standard Terms. The Company may at its discretion amend the provisions of the Standard Terms and will notify you of such amendments.



## FOCUS RENTALS PTE LTD

Sales Office: 26 Sin Ming Lane #05-114, Midview City, Singapore 573971

8. This Agreement shall be governed by, and construed in accordance with, the laws of Singapore. The parties hereto agree to submit to the exclusive jurisdiction of the Singapore courts.
9. If you accept and agree to the terms and conditions of this Agreement, please sign the acceptance portion of this Agreement below and return the duly signed Agreement to us.

Yours faithfully,  
For and on behalf of Focus Rentals Pte Ltd



Name: Melvin  
Designation: Sales Manager

### ACCEPTANCE

I, Wee Liang Loong, Alex (Singapore NRIC No. S9118753A), acknowledge that I have read and fully understand the terms and conditions of this Agreement (which, for the avoidance of doubt, includes the Standard Terms). I hereby accept and agree to this Agreement.

The details of my Nominated Bank Account are as follows:

Name of Bank: POSB  
Account Name: Wee Liang Loong, Alex  
Account Number: 438-26642-9

I confirm that the above bank account details are true and correct.



Signature

Name: Wee Liang Loong, Alex  
Singapore NRIC No.: S9118753A  
Date: 04-Nov-19





### Third Party Insurer Enquiry

Our Ref No: GR-20-065855

Date of Request: 26/05/2020

Your Ref No:

Online Purchase

City Auto Pte Ltd  
160 Sin Ming Drive #05-01,  
Sin Ming AutoCity,  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 26/05/2020

Enquiry By Jason Quak Leng Hui

TP Vehicle No. SLT3625E

Accident Date 22/05/2020

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT3625E	AIG Asia Pacific Insurance Pte. Ltd.	26/10/2019-25/10/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-065855

Date of Request: 26/05/2020

Your Ref No:

Online Purchase

City Auto Pte Ltd  
160 Sin Ming Drive #05-01,  
Sin Ming AutoCity,  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 26/05/2020

Enquiry By Jason Quak Leng Hui

TP Vehicle No. SLT3625E

Accident Date 22/05/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Wednesday, 17 June 2020 2:16 PM  
**To:** NYEO@AGILITY.COM  
**Subject:** ACCIDENT INVOLVING SMN 8219G AND SLT 3625E ON 22/05/2020

**Our Ref:** CC4/AIG20005959/Kba3

17 JUNE 2020

**YEO HENG CHUA**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMN 8219G AND SLT 3625E ON 22/05/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,  
**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :  
**\*SMN8219G (6169649808SG)**  
**[SLT3625E]**  
TP  
FOCUS RENTALS PTE LTD  
May 22 2020 12:20PM  
[Yeo Heng Chua]  
City Auto Pte Ltd

ReplyReply AllMark as UnreadPrint MessageDelete MessageForward

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 19/08/2020 01:38 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2560.00) - SMN8219G - Claim Handler: Tan, Bennie-WZ

Approved:2560.00:Strictly for settlement purpose and not to be taken as precedent to future cases: \$2560 (All-in) subj to all docs/billings in order. Separately, please upload your engagement with OI on case.

**DOCUMENTS SUMMARY**  
There are no documents.