

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Tuesday, 2 June 2020 4:47 PM  
**To:** soh\_sgl@yahoo.com  
**Subject:** ACCIDENT INVOLVING YP 6573T AND XD 8783R ALONG 30 ATTAP VALLEY ROAD ON 12/04/2020

### SIN GUAN LEE TRADING

Dear Sir/ Mdm

**OUR REF : CC4/ASM20005958/T1ds3**

**YOUR REF : YP 6573T**

**ACCIDENT INVOLVING YP 6573T AND XD 8783R ALONG 30 ATTAP VALLEY ROAD ON 12/04/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from [Volvo Group Singapore Pte Ltd](#) acting on behalf of the owner of [XD 8783R](#) against your motor insurance policy.

[Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.](#)

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [jiale@lkkauto.com](mailto:jiale@lkkauto.com) within 10 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- **Letter of Authorisation / Letter of Employment**
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 5792 or email us at [jjale@lkkauto.com](mailto:jjale@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# Service Request Details

Claim

S0M02LVK

Reference

CC4/ASM20005958/T1ds3

Loss Date

12 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

13 Apr 2020 12:00:00 AM

Request Date

6 October 2020

Due Date

Services

Pending verification - Direct Settlement

## Actions

Next Step

Wait for: None - request canceled

Incident Vehicle Registration #  
XD8783R

Make  
TPVD

Model

Service Address

, , ,

Primary Contact/Insured

SIN GUAN LEE TRADING  
71 WOODLANDS AVE 10, #09-12, 737743, Singapore  
65674755


Claim Handler

CHAN Kian Chuan  
68805444  
kianchuan.chan@axa.com.sg

Additional Instructions

- Messages1
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE	
SENT	15/3/22 3:43 PM
FROM	CHAN Kian Chuan
SUBJECT	Re:DS
BODY	UPDATES? TO CLOSE FILE IF NO DEVELOPMENT


TYPE?

SENT1/11/20 3:58 PM

FROMCHAN Kian Chuan

SUBJECTRe:DS

BODYUPDATES?




TYPE?

SENT27/5/20 10:19 AM

FROMTAN Jas

SUBJECTDS

BODYplease proceed to DS. thanks.



TYPE?

SENT27/5/20 10:14 AM

FROMLKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECTVNI.

BODYPlease be informed vehicle not in the workshop, re...

