

Mei Kwan (LKKAuto)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>
Sent: Tuesday, 26 May 2020 1:33 PM
To: jimmytan10@hotmail.com
Cc: Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser; CRM and all customer engagements - SG Common
Subject: ACCIDENT INVOLVING SKJ4872R & GBA7947T ON 24.05.2020

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mr Tan Beng Heng Jimmy,

We'd like to let you know a third-party claim was lodged against your policy for the alleged accident on 24.05.2020 at/along Blk 153 Serangoon North Open Space Car Park.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click here [link](#) for the list of FWD's Approved Reporting Centres.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

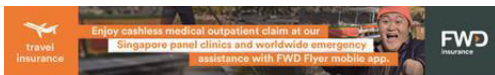


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