

xdetox 32@gmail.com

EURO SUCCESS SERV PTE. LTD. UEN NO. 201842831D

1 KAKI BUKIT AVENUE 6, AUTOBAY #02-03 SINGAPORE (417883) TEL : 9742 6231 FAX : 6741 1019 H/P : 9828 9277

02 JUNE 2020

Attn : Motor Claims Department

Dear Sirs

ACCIDENT INVOLVING FBB879Y & SHD3366J ALONG YISHUN AVENUE 11 ON 22 MAY 2020 @ 2120HRS

We act for Mr Hew Chee Fatt, the owner of motor vehicle no. FBB879Y, in relation for the above captioned road traffic accident.

We are instructed that you were the owner and/or the insurer of motor vehicle no SHD3366J at the material time. We are further instructed that the accident was caused by your authorized driver and/or your insured driver's negligence in the driving, control and/or management of your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :

1. Cost Of Repair (agreed with SJE)	S\$1,100.00
2. Loss Of Use (10 days x S\$70.00 per day)	S\$700.00
3. LTA Search	S\$7.49
Total	<u>S\$1807.49</u>

Your Faithfully ,

Kelvin Goh



The terms of this Discharge Voucher are without prejudice to, and reserves, the claimant's claim for personal injury, in respect of this accident, which the claimant has or may have.

LETTER OF AUTHORITY

ACCIDENT INVOLVING VEHICLE NO. FBB879Y & SHD3366J

I / We Hew Chee Fatt (NRIC No./ UEN. S89855562)

Hereby authorized you to carry out repairs of the damaged caused to my / our vehicle number FBB879Y in the above mentioned accident.

I / We further also confirm and agree that all sums of money to be recovered by you on my / our behalf shall be paid to you. I / We hereby also authorized the third party insures to release to you such sums of money recovered on my / our behalf.

Dated the 22 day of May 20

Signature :



Company Stamp :

Name :

Hew Chee Fatt

NRIC No. :

S89855562

Address :

Blk 223 #09-459 Yishun

Street 21 Yishun Gardens

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002218MFSH/1
ACCIDENT DATE : 22/05/2020
ACCIDENT LOCATION : ALONG YISHUN AVE 11
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : NG CHIN PENG
INSURED VEHICLE : SHD3366J
INVOLVED PARTY : FBB879Y
SETTLEMENT SUM : \$1,200.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: Hew Chee Fatt

Signature and Date :  20/10/2020

WITNESS :



Signature and Date :  20/10/2020

The terms of this Discharge Voucher are without prejudice to, and reserves, the claimant's claim for personal injury, in respect of this accident, which the claimant has or may have.

EURO SUCCESS SERV PTE. LTD.

No. 1 Kaki Bukit Avenue 6 #02-03 AutoBay, Singapore 417883

Tel : 9336 5311 Fax : 6741 1019

Name : HEW CHEE FATT
Date : 02 JUNE 2020
Invoice No : SH/FBB879Y
Address : c/o No. 1 Kaki Bukit Avenue 6
 #02-03 AutoBay @ Kaki Bukit
 Singapore 417883

FINAL REPAIR BILL FOR YAMAHA NO. FBB879Y

Lump Sum Repair Cost : \$ 1,100.00

SINGAPORE DOLLARS : ONE THOUSAND ONE HUNDRED ONLY



Signature & Official Stamp

Cecilia Chong (LKK Auto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 3 June 2020 11:25 AM
To: Cecilia Chong (LKK Auto)
Subject: FW: Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-200523-000947

[CC4/FCI20005937/Uga3](#)

From: Goh Wei Jie [mailto:xdetox32@gmail.com]
Sent: Wednesday, 3 June 2020 11:01 AM
To: SUR <sur@lkkauto.com>
Subject: Fwd: Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-200523-000947

Sent from my iPhone

Begin forwarded message:

From: LTA <LTA-VTL@lta.gov.sg>
Date: 23 May 2020 at 12:50:48 PM SGT
To: xdetox32@gmail.com
Subject: Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-200523-000947



Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-200523-000947

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 23 May 2020 was successful and the Receipt No. is ITNET-00000-200523-000947.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
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SHD3366J 22 May 2020 23:59:00

MS FIRST CAPITAL INSURANCE
LIMITED

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Visit www.onemotoring.com.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.
5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.



Cecilia Chong (LKK Auto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Thursday, 15 October 2020 3:12 PM
To: Cecilia Chong (LKK Auto)
Cc: Karen Tan
Subject: FW: SURVEY ASSESSMENT - D20002218MFSH/1 // EXPRESS SETTLEMENT

Dear Cecilia,

We refer to the above cited matter.

Pls proceed to offer as per below :

COR - \$1,100
LOU - \$120 to \$240 (\$20 to \$30 x 6 to 8 days)
LTA - \$7.49
TOTAL - \$1,227.49 to \$1,347.49

Regards

Chris Lim
Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 14 October 2020 1:44 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: FW: SURVEY ASSESSMENT - D20002218MFSH/1 // EXPRESS SETTLEMENT

Hi Chris/Eric,

EQ ref : **D20002218MFSH/1**

LKK ref : CC4/FCI20005937/Uga3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 3366J (FCI-OI) AND FBB 879Y (TP) ON 22/05/2020

We refer to the above matter.

OI TURNING RIGHT, TP DRIVING STRAIGHT.

A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.

We seek your approval to offer Third Party repairer "**EURO SUCCESS SERV PTE. LTD.**" at **\$1,407.49(all-in).**

-

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,404.10	\$ 1,100.00
2. Loss of Use (10days x \$70.00)	\$ 700.00	\$ 300.00 (10days x \$30.00)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,111.59	<u>\$ 1,407.49</u>

**4days recommendation for repair + 1Sunday + 1Saturday + 4PRS = 10days

Market Value	: \$2,100.00 (est)
LTA Rebate	: \$ 957.00 (est)
Nett Value	: <u>\$1,143.00 (est)</u>

Enclosed here with all the relevant documents for your perusal.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 15 July 2020 1:11 PM

To: KARENTAN@MSFIRSTCAPITAL.COM.SG

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002218MFSH/1 // EXPRESS SETTLEMENT

EQ ref : **D20002218MFSH/1**

LKK ref : CC4/FCI20005937/Uga3q2

Dear Sirs/Madam,

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We seek your approval to offer Third Party repairer "**EURO SUCCESS SERV PTE. LTD.**" at **\$1,407.49(all-in).**

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Market Value	: \$2,100.00 (est)
LTA Rebate	: \$ 957.00 (est)
Nett Value	: \$1,143.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 3 June 2020 4:27 PM

To: KARENTAN@MSFIRSTCAPITAL.COM.SG

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT – D20002218MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20002218MFSH

LKK REF: CC4/FCI20005937/Uga3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle FBB 879Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 26 May, 2020 3:27 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT – D20002218MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Repairer arrange survey on 26-5-20.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 26 May, 2020 3:17 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; KARENTAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT – D20002218MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.