

Diana (LKK Auto)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>
Sent: Tuesday, 26 May 2020 1:22 PM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common; Clara Li Zirong - SGUser
Subject: SMD2312L CLAIMING AGAINST SGF2422M DOA:23.05.2020
Attachments: PRI - SM AUTOMOTIVE.pdf

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



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From: Venessa Chan - SGUser
Sent: Tuesday, 26 May 2020 1:21 pm
To: 'sm automotive' <sm_automotive@hotmail.com>
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>
Subject: SMD2312L CLAIMING AGAINST SGF2422M DOA:23.05.2020

Hi Sukyi,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: sm automotive <sm_automotive@hotmail.com>

Sent: Tuesday, 26 May 2020 1:20 pm

To: Venessa Chan - SGUser <venessa.chan@fwd.com>

Cc: Clara Li Zirong - SGUser <clara.li@fwd.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: [EXTERNAL] Re: SMD2312L CLAIMING AGAINST SGF2422M DOA:23.05.2020

Without Prejudice

Hi Venessa

Please kindly arrange for 1. LKK AUTO CONSULTANTS PTE LTD

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Tuesday, May 26, 2020 1:12 PM

To: sm_automotive@hotmail.com <sm_automotive@hotmail.com>

Cc: Clara Li Zirong - SGUser <clara.li@fwd.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: SMD2312L CLAIMING AGAINST SGF2422M DOA:23.05.2020

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 26.05.2020 of the PRI Notice of your client's vehicle SMD2312L;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg

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100-day cover for S\$28. Terms & Conditions apply. Protected up to specified limits by SDC.

The banner features a photograph of a woman and a child wearing face masks. The FWD insurance logo is in the top right corner.

From: sm automotive <sm_automotive@hotmail.com>

Sent: Tuesday, 26 May 2020 12:30 PM

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: [EXTERNAL] SMD2312L CLAIMING AGAINST SGF2422M DOA:23.05.2020

Without Prejudice

Hi Motor Claim Dept

Please kindly send us your surveyor list, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

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