

CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

18 MAR 2021

Your Ref :

THE MOTOR CLAIMS DEPT
MS FIRST CAPITAL INSURANCE LTD
Singapore

WITHOUT PREJUDICE

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SJC2594E & SHC3566D ON 21/05/2020
ALONG T-JUNCTION OF SEMBAWANG DR & ADMIRALTY DR.**

We are authorized by the owner of SJC2594E for his/her/their above claims.

As you are the insurer of SHC3566D, we therefore wish to seek your compensation.
Quantum of the claims as follow:-

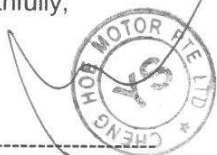
COST OF REPAIR	: S\$	3691.50	(As recommended by your appointed surveyor)
LOSS OF USE	: S\$	0.00	
HIRE OF VEHICLE 6 DAYS	: S\$	577.80	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	0.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	S\$	4269.30	

Copies of all the relevant documents(are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,



LETTER OF AUTHORISATION
(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim SJC2594E
in respect of the traffic accident on 21/05/20
at/along T-Junction of Sembawang Dr & Admiralty Dr


I/We, ABDUL HAMID BIN MOHAMED
NRIC S1503295B of Blk 756 Yishun St 72 #07-266
S(760756)
owner of motor vehicle SJC2594E, insured by EQ INSURANCE COMPANY LTD
under policy no. DMPPHQ20-000451

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle SHC3566D in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed : 
Date : 22/05/20

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002212MFSH
ACCIDENT DATE : 21/05/2020
ACCIDENT LOCATION : T-JUNCTION OF SEMBAWANG DR & ADMIRALTY DR
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : ONG POH WATT
INSURED VEHICLE : SHC 3566D
INVOLVED PARTY : SJC 2594E
SETTLEMENT SUM : \$4,269.30

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

*Payment to be made payable to "CHENG HOE MOTOR PTE LTD"

CLAIMANT : ABDUL HAMID BIN MOHAMED

Signature and Date :

WITNESS : Sharon Chiong

Signature and Date :

24/04/2021

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877
TEL: 65073848 FAX: 65073849
ATTN: Motor Claim Department

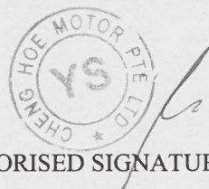
WS Ref: TP/FC
Claim Type: Third Party
Accident Date: 21/05/2020
TP Veh Reg No: SHC3566D

NO: CL8200930
Date: 18 Nov 2020
Policy No: DMPPHQ20-000451
Veh Reg No: SJC2594E
Make/Model: TOYOTA TOYOTA
WISH 1.8X A
Job No: JC1602422

Description	Quantity	List Price	PAGE:1
			Amount
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 3,450.00	S\$ 3,450.00

Total	S\$ 3,450.00
Add GST @ 7%	241.50
Total Amount payable	S\$ 3,691.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

38 WOODLANDS IND PARK E1
#05-05 SINGAPORE 757700
(ROC/GST NO. 53068927L)

TEL : 64595278
OPERATING HOURS :
MONDAY TO SATURDAY
(9AM TO 6PM)

Hirer's Name Abdul Hamid Bin Mohamed			Date of Birth 24/5/1961		Passport/ Nric No. S1503295B		Nationality Singaporean	
Address Blk 756 Yishun St. 72 #07-266			Occupation		Driving License No.		Date Obtained/Expiry	
			Postal Code		Contact No.		Mobile Phone No. 91288127	
Joint Hirer's/Guarantor's Name Ahmad Afiq Bin Abdul Hamid			Date of Birth 15/09/1991		Passport/ Nric No. S9133196I		Nationality Singaporean	
Address As above			Occupation		Driving License No.		Date Obtained/Expiry	
			Postal Code		Contact No.		Mobile Phone No. 96956934	
VEHICLE NO. SKR 3968 M			MODEL					
FROM			RETURN *Estimated Date For actual return see CHECK IN					
CHECK OUT	Date	27/5/20	Time	15:00	Mileage	KM	E ¼ ½ ¾ F	
	Date	28/5/20	Time	16:15	Mileage	KM	Remarks	

- 1) This vehicle is restricted to SINGAPORE use only.
- 2) Only Persons above 26 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- 3) The hirer shall be liable to pay the first S\$2000 insurance policy excess for damage to vehicle plus loss of earnings while damaged vehicle is under repairs.
Third party Liability is the first \$2000.00 in any accident involving Third Party Claims
- 5) Hirer is responsible for all parking fines & traffic summon
- 6) Vehicle should be returned at the same time as collection except on Saturday where return time is before 12pm
- 7) Hourly extension is charged at 1/5 of the daily rate.
- 8) As preventive maintenance, please check water & engine oil daily.
- 9) For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge S\$100 will be imposed for smoky or dirty vehicle.
- 10) Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings
- 11) The vehicle is NOT covered by a motor insurance policy covering personal accident Insurance for the hirer, his passengers or authorised driver
- 12) No replacement of vehicle in any accident

[illegible]

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.

1/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

PERFECT DRIVING SERVICE

38 WOODLANDS IND PARK E1

#05-05 SINGAPORE 757700

Mobile - 97820357

GST Reg No : 53068927L

TAX INVOICE NO. 200085

Bill To ABD HAMID BIN MOHAMED

Date 28/05/2020

S/NO.	DESCRIPTIONS	UNIT	RATE	AMOUNTS
1	SKR3968M	6	\$90.00	\$ 540.00
	From 22-05-20 to 28-05-20			
			NETT	\$ 540.00
			GST (7%)	\$ 37.80
			TOTAL	\$ 577.80

E & O.E.

PERFECT DRIVING SERVICE



Asher Sng (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, 9 April 2021 4:58 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT: SURVEY ASSESSMENT - D20002212MFSH/1 // EXPRESS SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Completed


Dear Asher,

Pls offer as per below :

COR - \$3,691.50
LOR - \$481.50 to \$577.80 (\$96.30 x 5 to 6 days)
Total - \$4,173.00 to \$4,269.30

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 19 March 2021 10:01 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT: SURVEY ASSESSMENT - D20002212MFSH/1 // EXPRESS SETTLEMENT

Your ref : **D20002212MFSH**
Our ref : CC4/FCI20005918/Kea3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 3566D (OI) AND SJC 2594E (TP) ON 21/05/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **CHENG HOE MOTOR PTE LTD** " at **\$ 4,269.30 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 5,156.57	\$ 3,691.50
2. Loss of Rental (6days x \$90)(w/GST)	\$ 577.80	\$ 577.80 (6days x \$90)
Total	\$ 5,734.37	<u>\$ 4,269.30</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Thursday, 28 May 2020 5:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: EXPRESS SETTLEMENT: SURVEY ASSESSMENT - D20002212MFSH/1 // EXPRESS SETTLEMENT

Dear Sirs/Madam,

We refer to your email dated 28.05.2020.

Liability is clear. We agreed to Express Settlement.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax

No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 28 May 2020 4:57 pm
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20002212MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20002212MFSH
LKK REF: CC4/FCI20005918/Kea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJC 2594E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 22 May, 2020 6:41 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; KARENTAN@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20002212MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.