Asher Sng (LKKAuto)

We will adjust the claim as follow:

Shirlene YEO (CNB) <Shirlene YEO@cnb.gov.sq> From: Sent: Thursday, 24 December 2020 10:49 AM Asher Sng (LKKAuto); Chris TAN (CNB) To: Cc: Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto) **Subject:** RE: [APPROVAL FOR CLAIM] Re: Case assignmentL QX998T **Follow Up Flag:** Flag for follow up Completed Flag Status: **PROCESSING Categories:** Message Classification: Restricted Hi Asher Ok. Thanks. Shirlene Yeo (Ms) Senior Manager, Logistics Unit **Corporate Services Division Central Narcotics Bureau** DID: (65) 6325 6626 One Home, One Team Building Our Future Together For a Drug-Free Singapore Central Narcotics Bureau W cnb.gov.sg FB fb.com/CNB.DrugFreeSG IG Instagram.com/cnb.drugfreesg WARNING: "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorized person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error." From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com> Sent: Thursday, 24 December 2020 10:46 am To: Shirlene YEO (CNB) <Shirlene YEO@cnb.gov.sg>; Chris TAN (CNB) <Chris TAN@cnb.gov.sg> Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com> Subject: Re: [APPROVAL FOR CLAIM] Re: Case assignmentL QX998T Hi Shirlene, We refer to the email below.

1. Cost of Repair \$ 1,455.41 2. Loss of Use (4days x \$80) 320.00 \$ 1,775.41 TOTAL

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirlene YEO (CNB) < Shirlene YEO@cnb.gov.sg>

Sent: Thursday, December 24, 2020 2:03 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris TAN@cnb.gov.sg> Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com; Olivia Lau (LKKAuto) < olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignmentL QX998T

Message Classification: Restricted

Hi Asher

We need to include GST in the repair cost. Attached is the PO which we raised for this repair (you can see "exclude GST" beside "Amount"). This PO is only for your reference. Thanks.

Shirlene Yeo (Ms) Senior Manager, Logistics Unit **Corporate Services Division Central Narcotics Bureau** DID: (65) 6325 6626



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From: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Sent: Wednesday, 23 December 2020 4:33 pm

To: Chris TAN (CNB) < Chris TAN@cnb.gov.sg>; Shirlene YEO (CNB) < Shirlene YEO@cnb.gov.sg>Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Olivia Lau (LKKAuto) < chewht@lkkauto.com>

Subject: [APPROVAL FOR CLAIM] Re: Case assignmentL QX998T

Hi Sir,

We refer to the above matter.

We hereby seeking for your approval to claim the following from third party insurer, kindly let us have your approval and advise payee.

M/s NTUC INCOME INSURANCE CO-OPERATIVE LTD

Attn: The Motor Claims Department

Dear Sir.

ACCIDENT INVOLVING QX 998T AND SJZ 5740J ON 19/12/2017

We refer to the above matter.

We have been appointed by CNB as claims adjuster to handle all traffic accident claims involving CNB unmarked vehicles.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair \$ 1,360.20 2. Loss of Use (4days x \$80) \$ 320.00

TOTAL \$ 1,680.20

A copy of the supporting documents is enclosed.

Please note that repairs of CNB vehicles involved in accidents are carried out by CNB list of appointed contractors or at the unit's zonal workshops and for security and sensitivity/restricted reasons - There is no survey report for CNB vehicles.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Tuesday, December 22, 2020 3:44 PM **To:** Chris TAN (CNB) < Chris TAN@cnb.gov.sg>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com; Olivia Lau (LKKAuto) < olivialau@lkkauto.com>

Subject: [APPROVAL FOR CLAIM] Re: Case assignmentL QX998T

Hi Chris,

We refer to the above matter.

We hereby seeking for your approval to claim the following from third party insurer, kindly let us have your approval and advise payee.

M/s NTUC INCOME INSURANCE CO-OPERATIVE LTD

Attn: The Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING QX 998T AND SJZ 5740J ON 19/12/2017

We refer to the above matter.

We have been appointed by CNB as claims adjuster to handle all traffic accident claims involving CNB unmarked vehicles.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair \$ 1,360.20 2. Loss of Use (4days x \$80) \$ 320.00 TOTAL \$ 1,680.20

A copy of the supporting documents is enclosed.

Please note that repairs of CNB vehicles involved in accidents are carried out by CNB list of appointed contractors or at the unit's zonal workshops and for security and sensitivity/restricted reasons - There is no survey report for CNB vehicles.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



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From: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>> Sent: Thursday, September 24, 2020 11:44 AM

To: Chris TAN (CNB) < Chris TAN@cnb.gov.sg>

Subject: Re: Case assignmentL QX998T

Hi Chris,

We refer to the email below.

Will check with third party on the offer and revert to you soon.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: ashersna@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chris TAN (CNB) < Chris_TAN@cnb.gov.sg Sent: Thursday, September 24, 2020 9:03 AM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com

Subject: RE: Case assignmentL QX998T

Message Classification: Unclassified

Hi Asher

How come COR is so low? The marked estimate by their surveyor is much more than that?

Chris Tan

Logistics Officer Corporate Services Division DID: (65) 6557 4315





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From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>
Sent: Wednesday, 23 September 2020 11:59 AM
To: Chris TAN (CNB) < Chris TAN@cnb.gov.sg>
Subject: Re: Case assignmentL QX998T

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Hi Chirs,

We refer to the above matter.

Third party insurance have offer the settlement as follow:

COR: \$965.45

LOU: \$200

@ 50%: \$582.73

Kindly confirm for acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chris TAN (CNB) < Chris TAN@cnb.gov.sg>

Sent: Thursday, May 21, 2020 3:57 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: Case assignmentL QX998T

Message Classification: Restricted

Hi Asher

This case involves our vehicle QX998T and SJZ5740J.

Our Police Report
Email with surveyor / Income
Initial marked estimate
Repair cost

Please proceed to handle the claim. Thanks.

Chris Tan

Logistics Officer Corporate Services Division DID: (65) 6557 4315 Mobile: (65) 9049 7706



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