

Asher Sng (LKKAuto)

From: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>
Sent: Thursday, 24 December 2020 9:14 AM
To: Asher Sng (LKKAuto); Chris TAN (CNB)
Cc: Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Message Classification: *Restricted*

Hi Asher

Ok, Please update us on the claim status subsequently. Thanks.

Shirlene Yeo (Ms)
Senior Manager, Logistics Unit
Corporate Services Division
[Central Narcotics Bureau](#)
DID: (65) 6325 6626



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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 24 December 2020 8:52 am
To: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Re: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Hi Shirlene,

We refer to the email below.

We will adjust the claim as follow:

1. Cost of Repair	\$ 12,413.67
2. Loss of Use (12days x \$80)	\$ 960.00
3. Survey Fee (w/GST)	\$ 299.60
TOTAL	<u>\$ 13,673.27</u>

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Sent: Wednesday, December 23, 2020 7:19 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Message Classification: **Restricted**

Hi Asher

Just to add, pls include GST to the repair cost as we paid GST to our workshop. The quotation provided by our workshop excludes GST.

Thanks.

Shirlene Yeo (Ms)
Senior Manager, Logistics Unit
Corporate Services Division
[Central Narcotics Bureau](#)
DID: (65) 6325 6626



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From: Shirlene YEO (CNB)
Sent: Wednesday, 23 December 2020 7:06 pm
To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Message Classification: *Restricted*

Hi Asher

Noted, pls. Please update us on the claim status subsequently.

Thanks.

Shirlene Yeo (Ms)
Senior Manager, Logistics Unit
Corporate Services Division
[Central Narcotics Bureau](#)
DID: (65) 6325 6626



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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 23 December 2020 2:32 pm
To: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: Re: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Hi Shirlene,

We refer to the email below.

The 12days of loss of use based on our surveyor recommendation on the marked estimate.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>
Sent: Wednesday, December 23, 2020 1:31 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Message Classification: *Restricted*

Hi Asher

Can I know how the 12 days of loss of use is determined?

Thanks.

Shirlene Yeo (Ms)
Senior Manager, Logistics Unit
Corporate Services Division
[Central Narcotics Bureau](#)
DID: (65) 6325 6626



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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 23 December 2020 12:59 pm
To: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: Re: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Hi Shirlene,

We refer to the above matter.

We hereby seeking for your approval to claim as following from third party insurer, kindly let us have your approval.

M/s AXA INSURANCE PTE LTD

Attn: The Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING SLL 9162B (QX 1320S) AND SJF 3948X ON 09/01/2018

We refer to the above matter.

We have been appointed by CNB as claims adjuster to handle all traffic accident claims involving CNB unmarked vehicles.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	\$ 11,601.56
2. Loss of Use (12days x \$80)	\$ 960.00
3. Survey Fee (w/GST)	\$ 299.60
TOTAL	<u>\$ 12,861.16</u>

A copy of the supporting documents is enclosed.

Please note that repairs of CNB vehicles involved in accidents are carried out by CNB list of appointed contractors or at the unit's zonal workshops and for security and sensitivity/restricted reasons - There is no survey report for CNB vehicles.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Sent: Wednesday, December 23, 2020 12:03 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Message Classification: *Restricted*

Hi Asher

As spoken, we will provide you with the supporting docs to show the payments to our workshop. As discussed, pls proceed to claim the cost after marked up thereafter.

Thanks.

Shirlene Yeo (Ms)
Senior Manager, Logistics Unit
Corporate Services Division
[Central Narcotics Bureau](#)
DID: (65) 6325 6626



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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 23 December 2020 10:03 am
To: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>; Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: Re: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Hi Chris,

We refer to the email below.

Based on our tele-conversation.

Due to the support document of the survey report does not tally with the amended estimate that is provided.

Enclosed the document for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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From: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Sent: Wednesday, December 23, 2020 9:57 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Message Classification: *Restricted*

Hi Asher

Please see if these emails are useful. We had previously notified AXA on the accident and repair cost but they did not respond to survey the vehicle. Thanks.

Chris Tan

Logistics Officer
Corporate Services Division
DID: (65) 6557 4315
Mobile: (65) 9049 7706



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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Tuesday, 22 December 2020 4:30 PM

To: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>; Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: [APPROVAL FOR CLAIM] Re: Case assignmentL SLL9162B accident

Hi Chris,

We refer to the above matter.

We hereby seeking for your approval to claim the following from third party insurer, kindly let us have your approval and advise payee.

M/s AXA INSURANCE PTE LTD

Attn: The Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING SLL 9162B (QX 1320S) AND SJF 3948X ON 19/12/2017

We refer to the above matter.

We have been appointed by CNB as claims adjuster to handle all traffic accident claims involving CNB unmarked vehicles.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	\$ 10,417.70
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2. Loss of Use (12days x \$80)	\$ 960.00
3. Survey Fee (w/GST)	\$ 299.60
TOTAL	<u>\$ 11,677.30</u>

A copy of the supporting documents is enclosed.

Please note that repairs of CNB vehicles involved in accidents are carried out by CNB list of appointed contractors or at the unit's zonal workshops and for security and sensitivity/restricted reasons - There is no survey report for CNB vehicles.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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From: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Sent: Thursday, May 21, 2020 3:54 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Case assignmentL SLL9162B accident

Message Classification: *Restricted*

Hi Asher

This accident involves our vehicle SLL9162B and 2 civilian vehicles.

Our police report
 Assessor cost
 LKK's assessment
 Repair cost
 Email with AXA

Please proceed to handle the claim. Thanks.

Chris Tan
 Logistics Officer
 Corporate Services Division

DID: (65) 6557 4315
Mobile: (65) 9049 7706



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