

RE: EQ REF. DM18HO01959-JG; HTAP REF. TCL.MH.RO.50471.19.KC [A/I SGC 408J & GW 3941K ON 28/07/2018]

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Fri 22/5/2020 8:45 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hi

Kindly assist.

CS3/EQ18014084/Gpa3s2-1

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 22 May 2020 1:40 PM

To: Admin A; assignments

Subject: FW: EQ REF. DM18HO01959-JG; HTAP REF. TCL.MH.RO.50471.19.KC [A/I SGC 408J & GW 3941K ON 28/07/2018]

Dear Mei Kwan,

Kindly assist to open re-inpsection ref.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 22 May, 2020 11:44 AM

To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: EQ REF. DM18HO01959-JG; HTAP REF. TCL.MH.RO.50471.19.KC [A/I SGC 408J & GW 3941K ON 28/07/2018]

Dear Summer

Attached extracted survey report for your attention.

Announcement

-

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains "Business As Usual" – except most of us are on Work-From-Home arrangement - still reachable by phone or email.

We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Best Regards,

Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore

069110

did 65 6500 6772 | tel 65

6223 9433 ext 772 |

fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Citystate

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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, May 22, 2020 11:16 AM
To: Joel Goh; 'assignments'
Subject: RE: EQ REF. DM18HO01959-JG; HTAP REF. TCL.MH.RO.50471.19.KC [A/I SGC 408J & GW 3941K ON 28/07/2018]

Dear Joel,

I cannot received file too big, kindly split the file.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 22 May, 2020 11:11 AM
To: 'assignments' <assignments@lkkauto.com>
Subject: RE: EQ REF. DM18HO01959-JG; HTAP REF. TCL.MH.RO.50471.19.KC [A/I SGC 408J & GW 3941K ON 28/07/2018]

Dear LKK

I have sent a request for physical re-inspection with attachment of 15mb.
Please confirm receipt of the assignment.

Announcement

-
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Best Regards,

Joel Goh

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From: Joel Goh
Sent: Friday, May 22, 2020 11:09 AM
To: 'assignments'
Cc: 'Ruby Ong'
Subject: RE: EQ REF. DM18HO01959-JG; HTAP REF. TCL.MH.RO.50471.19.KC [A/I SGC 408J & GW 3941K ON 28/07/2018]

Without Prejudice

Save As To Cost

Dear LKK

Please advise if you are able to attend to this physical re-inspection on 26/05/2020.

Announcement

-
In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains "Business As Usual" – except most of us are on Work-From-Home arrangement - still reachable by phone or email.

We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Best Regards,
Joel Goh

Senior Executive | Claims



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From: Ruby Ong [<mailto:ruby@htapartners.com.sg>]

Sent: Thursday, May 21, 2020 4:18 PM

To: Joel Goh

Subject: RE: EQ REF. DM18HO01959-JG; HTAP REF. TCL.MH.RO.50471.19.KC [A/I SGC 408J & GW 3941K ON 28/07/2018]

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Joel

Can we arrange for the re-inspection on 26 May 2020 @ 3pm?

Venue : Kum Chew Motor Workshop
160 Sin Ming Drive
#05-08 Sin Ming Autocity
Singapore 575722

Kindly revert.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

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From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 14 May 2020 10:49 AM

To: Ruby Ong <ruby@htapartners.com.sg>

Subject: RE: EQ REF. DM18HO01959-JG; HTAP REF. TCL.MH.RO.50471.19.KC [A/I SGC 408J & GW 3941K ON 28/07/2018]

Without Prejudice

Save As To Cost

Dear Ruby

Thank you for your email.

We viewed that our previous offer for your client of \$5,000.00 was more than fair and reasonable.

In order not to prolong this matter further, we are prepared to revise our offer to global sum of \$6,000.00 (all in).

Kindly advise acceptance.

In the event your client does not agree to our offer, we would like to conduct a physical re-inspection involving your client's vehicle.

Kindly let us have the date, time and place (workshop) 7 days in advance for our arrangement.

Announcement

-

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains "Business As Usual" – except most of us are on Work-From-Home arrangement - still reachable by phone or email.

We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Best Regards,
Joel Goh

Senior Executive | Claims



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From: Ruby Ong [<mailto:ruby@htapartners.com.sg>]

Sent: Monday, May 11, 2020 9:21 AM

To: Joel Goh

Subject: EQ REF. DM18HO01959-JG; HTAP REF. TCL.MH.RO.50471.19.KC [A/I SGC 408J & GW 3941K ON 28/07/2018]

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Joel

We refer to the above matter.

Please be informed that we have taken over the matter from JLC Advisors LLP ("JLC"). Enclosed please the Warrant to Act for your kind attention.

We refer to your offer to JLC dated 24 April 2019 which our client is not agreeable. We are instructed to counter offer S\$9,000.00 (all-in).

Kindly let us hear from you soon.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

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