

Elaine (LKK Auto)

To: andrew.lim@qbe.com
Cc: claims-singapore@qbe.com; SUR; 'Huey Yon (LKKAuto)'
Subject: RE: [REMINDER] PRS for ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 Our Ref: AM.jt.Ins.M46.YQ2299G.20 (sj) Your Ref: XE 4999 G (VC013705)
Attachments: GIA Rpt.pdf; LKK photo.pdf; LKKAdjustment.pdf; LKKInspection.pdf; QBE-LKKInvoice-AC2004541.pdf; Resurvey photo-1.pdf; Resurvey photo-2.pdf

Dear Sir / Madam,

Enclose Survey Report of YQ 2299G.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

From: Admin-D (LKKAuto)
Sent: Friday, 22 May 2020 4:08 PM
To: 'Andrew Lim' <andrew.lim@qbe.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'claims-singapore' <claims-singapore@qbe.com>
Subject: RE: [REMINDER] PRS for ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 Our Ref: AM.jt.Ins.M46.YQ2299G.20 (sj) Your Ref: XE 4999 G (VC013705)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim <andrew.lim@qbe.com>

Sent: Friday, 22 May, 2020 3:28 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>

Subject: FW: [REMINDER] PRS for ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 Our Ref: AM.jt.Ins.M46.YQ2299G.20 (sj) Your Ref: XE 4999 G (VC013705)

Dear Sirs,

Please help to arrange for survey at Mah Lian Motor Vehicle Repairer.

Insured: XE4999G

TP: YQ2299G

Date of Accident: 19/05/2020

Contact Details: As per email below

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Friday, 22 May 2020 10:53 AM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; 'Si Hui Goh' <sihui.g@gmail.com>; claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: [REMINDER] PRS for ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 Our Ref: AM.jt.Ins.M46.YQ2299G.20 (sj) Your Ref: XE 4999 G (VC013705)

Our Ref: AM.jt.Ins.M46.113382.20 (sj)

Your Ref: VC013705

22 May 2020

QBE INSURANCE GROUP LTD

1 Raffles Quay
#29-10 South Tower
Singapore 048583

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 ALONG KEPPEL DISTRICT PARK LOADING & UNLOADING BAY AT ABOUT 0930 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 22 May 2020 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Mah Lian Motor Vehicle Repairer
No.38 Defu Lane 9
Singapore 539278
Contact Person: Mr Goh / Ms Si Hui (6282 3336)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

<p>FOR SURVEYOR Please initial here after completion of pre-repair inspection. Thank you.</p> <p>1st Survey on _____ Appointed surveyor : _____ (Name & Signature)</p> <p>2nd Survey on _____ Appointed surveyor : _____ (Name & Signature)</p> <p>3rd Survey on _____ Appointed Surveyor : _____ (Name & signature)</p>
--

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Friday, 22 May, 2020 9:46 AM

To: Jerome Soh

Cc: 'Jacqueline Tan'; 'Si Hui Goh'; claims-singapore; Jenny Toh

Subject: RE: [REMINDER] PRS for ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 Our Ref: AM.jt.Ins.M46.YQ2299G.20 (sj) Your Ref: XE 4999 G (VC013705)

WITHOUT PREJUDICE

Dear Jerome,

We propose to use one of the following motor surveyors:

Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd
H2 Technical Services

Please let us know within two (2) working days whether you agree to any of the motor surveyors.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Friday, 22 May 2020 9:30 AM

To: claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; 'Si Hui Goh' <sihui.g@gmail.com>

Subject: [REMINDER] PRS for ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 Our Ref: AM.jt.Ins.M46.YQ2299G.20 (sj) Your Ref: XE 4999 G

Our Ref: AM.jt.Ins.M46.YQ2299G.20 (sj)

Your Ref: XE 4999 G

21 May 2020

QBE INSURANCE GROUP LTD

1 Raffles

Quay

[REMINDER]

#29-10 South
Tower

Singapore 048583
Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 ALONG KEPPEL DISTRICT PARK LOADING & UNLOADING BAY AT ABOUT 0930 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Linex Express to notify you of a road traffic accident on **19 MAY 2020** at about **0930 HOURS** at/along **KEPPEL DISTRICT PARK LOADING & UNLOADING BAY** involving our client's vehicle registration number **YQ 2299 G** and vehicle registration number **XE 4999 G** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Jerome Soh [<mailto:jeromesoh@visionlawllc.com>]
Sent: Thursday, 21 May, 2020 9:53 AM
To: 'claims-singapore'; 'Jenny Toh'; 'andrew.lim@qbe.com'
Cc: 'Jacqueline Tan'; 'Si Hui Goh'
Subject: PRS for ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 Our Ref: AM.jt.Ins.M46.YQ2299G.20 (sj) Your Ref: XE 4999 G

Our Ref: AM.jt.Ins.M46.YQ2299G.20 (sj)
Your Ref: XE 4999 G

21 May 2020

QBE INSURANCE GROUP LTD
1 Raffles
Quay

#29-10 South
Tower

Singapore 048583
Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING YQ 2299 G & XE 4999 G ON 19 MAY 2020 ALONG KEPPEL DISTRICT PARK LOADING & UNLOADING BAY AT ABOUT 0930 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

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Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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