



## CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/AIG20005895/Kea3  
Our ref: JO202005-0434

WITHOUT PREJUDICE

26<sup>th</sup> August 2020

Dear Sir/Mdm,

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**NO. 78**  
**SHENTON WAY #07-16**  
**SINGAPORE 079120**

### Accident involving EJ113X and SMP4853P on 20/05/2020

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report of SMP4853R
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) GIA search receipt
- 5) Rental agreement receipt

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	1,718.31
2) Loss of Rental (3Days x \$ 192.60)	\$	577.80
3) GIA search fee	\$	2.00
<b>Total</b>	<b>\$</b>	<b>2,298.11</b>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 6453 7944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



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### RE: LETTER OF AUTHORIZATION

Name of owner: LIM KAIYANG NRIC: SXXXX 065B

Address: 21 LORONG 3 TUA PAYOH # 20-06 SINGAPORE 314531

Name of Driver: LIM KAIYANG NRIC: SXXXX 065B

Address: 21 LORONG 3 TUA PAYOH # 05-06 SINGAPORE 314531

Accident on 20/05/2020 Involving EJ113X AND SMP4753R

At/along SLIP RD FROM ANIK AVE 1 INTO CTE (CITY)

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle ALFA ROMEO GIUVA at my/our request I/We the above owner of Motor Vehicle No: SMP 4653R do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]

Name: Lim Kaiyang

Date: 21/05/2020

CITY AUTO PTE LTD  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Witness Signature: [Signature]

Name: [Signature]

Date: [Signature]

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CITY AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,718.31** (Repair Cost), **S\$385.20** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMP 4853R** that was damaged pursuant to the accident which occurred on **20/05/2020** (date) along **SLIP RD FROM AMK AVE 1 INTO CTE (CITY)** (location) involving vehicle no/s **EJ 113X**.

This is pursuant to the inspection conducted on **26/05/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LIM KAIYANG** ("the third party claimant") of vehicle no. **SMP 4853R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMP 4853R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of September (month) 20 20 (year)



Signed by appointed surveyor

**CITY AUTO PTE LTD**  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1233 Fax: 6453 7944  
(Claims Section)

Signed by "the workshop" (with chop)





# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

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## TAX INVOICE

### AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78  
SHENTON WAY #07-16  
SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

**Tax Invoice : I202008-000799**

Date : 26/08/2020

Vehicle No. : SMP4853R

Make / Model : ALFA ROMEO GIULIA VELOCE  
2.0L 280HP

Mileage (km) : 12126

Chassis No. : ZAREAELN7K7617189

Accident Date : 20/05/2020

Claim No. : CC4/AIG20005895/Kea3

Reference : JO202005-0434

Policy No. : VA1/G502586

S/No.	Particular	Quantity	Unit Price	Amount
			S\$	S\$
	<b>LIST ITEMS :</b>			
1	Rear bumper diffuser	1.0	1,148.00	1,148.00
2	Exhaust muffler chrome - LH	1.0	196.88	196.88
	List Total :			1,344.88
	20% Discount S\$ :			268.98
				1,075.90
	<b>LABOUR :</b>			
	-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts		280.00	280.00
	- Spray painting on affected & replace parts		250.00	250.00
	LABOUR Total S\$:			530.00

Total S\$ : 1,605.90

GST @ 7% S\$ : 112.41

Grand Total S\$ : 1,718.31

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**



# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
LIM KAI YANG 21 LORONG 3 TOA PAYOH #30-06 SINGAPORE 319581

DATE	INVOICE NO.
25-Aug-2020	A 42014

V202007-000562

VHA NO.		DUE DATE	VEH NO.
A 42014		25-Aug-2020	SKL 5444 B
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 19 AUGUST 2020 (0918 HRS) TO 21 AUGUST 2020 (1725 HRS) YOUR REF: SMP 4853 R	3	180.00	540.00
GST @ 7%			\$37.80
TOTAL			\$577.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.

**BKW Rent-A-Car Pte Ltd**  
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666  
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of **BKW Automobile Pte Ltd**



**bizSAFE**



# BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666  
ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D  
24 HOURS HELPLINE : 6223 1122

VHA No: **A 42014**

OUR ref: **SMP4853R VEHICLE HIRING AGREEMENT**

Workshop: **City Auto**

## HIRER'S PARTICULARS

Name (as in I/C) **LIM KAI YAN**  
NRIC/Passport No: [REDACTED] Date of Birth: **22/06/1981**  
Address: **21 LORONG 3 TUA PAYOH # 30-06** Age: **31**  
S( 319581 )  
Name & Address of Employer  
Occupation  
Driving Licence No: [REDACTED] Driving Exp: **04/1/2022**  
Passed Date: **04/1/2022**  
D/L Type: Local/Int'l/Other:

## DRIVER'S PARTICULARS

Name (as in I/C)  
NRIC/Passport No: [REDACTED] Date of Birth:  
Address: Age:  
S( )  
Occupation Driving Exp: Yrs  
Driving Licence No: [REDACTED] Passed / Expiry Date:  
D/L Type: Local/Int'l/Other: Contact No:

Hirer's Own Vehicle No: <b>SMP4853R</b>		Replace Veh No:	
Loan Vehicle No: <b>SKL5444B</b>		VR No:	
Make & Model: <b>F. Lamy</b>		Auto/Manual Group:	
CHARGES			
Daily	<b>3</b> day @ \$ <b>130</b>	Per day	\$ <b>540</b>
Weekly/Monthly	week @ \$	Per week/Monthly	
Others			
CDW/PAI	@ \$	Per day/Monthly	
Delivery/Collection Svc			
GST <b>7%</b>		\$ <b>37.80</b>	
OR No:		(A) SUB-TOTAL \$ <b>577.80</b>	
Petrol Level & Surchage	OUT	E	1/4 1/2 3/4 F
First _____ km FREE per day	GST		
Excess mileage is chargeable at _____ cents per km	TOTAL CHARGES		

NON WAIVER EXCESS (Subject to GST): \$ **3000**

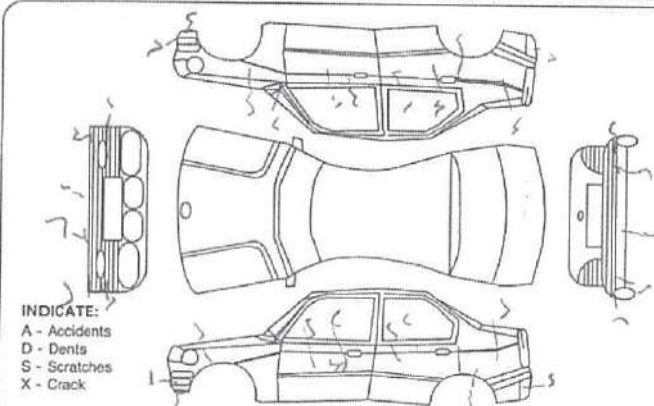
### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
19/8/20	09:13AM	118365	A velle	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
21/8/20	17:25PM	118401	A velle	

Hirer's/Driver Signature

Hirer's/Driver Signature





**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-20-065067

Date of Request: 21/05/2020

Your Ref No:

Online Purchase

City Auto Pte Ltd  
160 Sin Ming Drive #05-01,  
Sin Ming AutoCity,  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 21/05/2020  
Enquiry By Jason Quak Leng Hui  
TP Vehicle No. EJ113X  
Accident Date 20/05/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
EJ113X	AIG Asia Pacific Insurance Pte. Ltd.	12/03/2020-11/03/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-065067  
Date of Request: 21/05/2020

Your Ref No: Online Purchase

City Auto Pte Ltd  
160 Sin Ming Drive #05-01,  
Sin Ming AutoCity,  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 21/05/2020  
Enquiry By Jason Quak Leng Hui  
TP Vehicle No. EJ113X  
Accident Date 20/05/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**ACCIDENT INVOLVING EJ 113X AND SMP 4853R ON 20/05/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 9/11/2020 10:29 AM

To: CHEECHENNEO@YAHOO.COM.SG <CHEECHENNEO@YAHOO.COM.SG>

**Our Ref: CC4/AIG20005895/Kea3**

11 SEPT 2020

**NEO CHEE CHEN**

Dear Sir/Madam,

**ACCIDENT INVOLVING EJ 113X AND SMP 4853R ON 20/05/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

## Print Received Message

This mail is associated with :

**\*SMP4853R (4109731575SG)**

**[EJ113X]**

TP

LIM KAIYANG

May 20 2020 5:00PM

[NEO CHEE CHEN]

City Auto Pte Ltd ( Sin Ming)

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 09/09/2020 11:13 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2105.51) - SMP4853R - Claim Handler: Goh, Jeremy-CX

Approved:2105.51:Mandate approved at COR 1718.31, LOR @ \$3 days \* 120/day + 7 % gst, GIA/LTA fees at \$2.  
subjected to all documents in order. Do inform me if TPWS disputes on LOR