Diana (LKK Auto)

From: Venessa Chan - SGUser < venessa.chan@fwd.com >

Sent: Friday, 22 May, 2020 10:18 AM

To: 'admin-d@lkkauto.com'

Cc: Motor Claims SG - SG Common < motorclaims.sg@fwd.com >; Clara Li Zirong - SGUser < clara.li@fwd.com >

Subject: SLW2552Y & SMC2176T - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E <u>venessa.chan@fwd.com</u>

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Friday, 22 May 2020 10:12 am
To: Chin Hui Xin <huixin@n51.com.sg>

Cc: Motor Claims SG - SG Common < motorclaims.sg@fwd.com>

Subject: SLW2552Y & SMC2176T - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Hi Melody,

Thank you for your selection of LKK Auto Consultant.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E <u>venessa.chan@fwd.com</u>

W www.fwd.com.sg



From: Chin Hui Xin < huixin@n51.com.sg> Sent: Friday, 22 May 2020 9:46 am

To: Venessa Chan - SGUser < venessa.chan@fwd.com>

Cc: Motor Claims SG - SG Common < motorclaims.sg@fwd.com >; Clara Li Zirong - SGUser < clara.li@fwd.com >

Subject: [EXTERNAL] Re: SLW2552Y & SMC2176T - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING

DAYS

Dear Venessa,

We appoint your surveyor company LKK Auto Consultants Pte Ltd.

Please see attachment.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd

Office : 6842 0051 Fax : 6741 0510

www.n51.com.sg







On Thu, May 21, 2020 at 6:17 PM Venessa Chan - SGUser < <u>venessa.chan@fwd.com</u>> wrote:

WITHOUT PREJUDICE
Dear Sir/Madam,
Refer to your email dated on 21.05.2020 of the PRI Notice of your client's vehicle SLW2552Y;
Please find our panel surveyors as follows: -
1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD
If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.
We look forward to receiving your reply.
Thank you.
*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

- E venessa.chan@fwd.com
- W www.fwd.com.sg



From: Chin Hui Xin < huixin@n51.com.sg>
Sent: Thursday, 21 May 2020 5:06 PM

To: Motor Claims SG - SG Common < motorclaims.sg@fwd.com >

Subject: [EXTERNAL] SLW2552Y & SMC2176T - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING

DAYS

Dear Sir/Madam,

As per above subject,

Please refer to attachment and:-
Kindly propose / provide your 10 surveyors
Thank you.
Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Office: 6842 0051
Fax : 6741 0510
www.n51.com.sg

ATTENTION:

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