

YONG WEI HANG

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 05-12-2016

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

#07-16

Singapore 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SGG5290B AND SJP7452E  
ALONG YISHUN CENTRAL BUS MSCP ON 05-12-2014

I / We, the owner of Vehicle No. SJP7452E which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

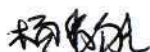
- |        |  |   |                  |
|--------|--|---|------------------|
| 1.     | Costs of repair                                      | - | \$1712.00        |
| 2.     | Loss-of-Use/ <del>Rental fees</del> 4 DAYS           | - | \$320.00         |
| 3.     | <del>Police</del> / GIA report / <del>LTA fees</del> | - | \$2.00           |
| 4.     | Surveyor report fees                                 | - |                  |
| 5.     | Others   | - |                  |
| Total: |  |   | <u>\$2034.00</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SJP 7452E AND 56G 5290B

ALONG YISHUN CENTRAL BLK 925 MSCP

ON 05-12-2014

BY THE LETTER OF AUTHORITY, I / We, YONG WEI HANG

NRIC NO. S83028591 The owner of Vehicle No. SJP 7452E

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 09 (day) 12 (month) 2014 (year)



Acknowledged by Owner  
(company stamp if applicable)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,020.00 (Global Sum) for vehicle no. SJP 7452E that was damaged pursuant to the accident which occurred on 05/12/2014 (date) along YISHUN CENTRAL BLK 925 MULTI STOREY CARPARK involving vehicle no/s SGG 5290B.

This is pursuant to the inspection conducted on 09/12/2014 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YONG WEI HANG ("the third party claimant") of vehicle no. SJP 7452E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJP 7452E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 09 (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SGG5290B  
Accident Date : 05-Dec-2014

No. : 15256

Date : 02-Dec-2016

Our Ref : 214259 (AIG) / CHAN

PAGE : 1

YONG WEI HANG  
BLK 805 YISHUN RING ROAD  
#11-4277  
Singapore 760805

FINAL REPAIR COST FOR SUBARU WRX STI SJP7452E  
=====

To supply spare parts

To putty and spray replaced parts

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

|              |              |
|--------------|--------------|
|              | -----        |
|              | 1,600.00     |
| Add 7% GST : | 112.00       |
|              | -----        |
| Total :      | S\$ 1,712.00 |
|              | =====        |

Singapore Dollars One Thousand Seven Hundred  
and Twelve Only

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-14-112550

Date of Request: 09/12/2014

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 09/12/2014  
Enquiry By CHAN YEW SIAH  
TP Vehicle No. SGG5290B  
Accident Date 05/12/2014

**Enquiry Result**

| TP Vehicle No. | Insurer                              | Period of Insurance   | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| SGG5290B       | AIG Asia Pacific Insurance Pte. Ltd. | 16/11/2014-15/11/2015 | 65-6419-3000     |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/AIG14023471/Khe3**

1<sup>st</sup> July 2015

**SKILLTEC METAL ENGINEERING**  
10 ADMIRALTY STREET  
#02-70, NORTH LINK BUILDING  
SINGAPORE 757695

**ATTN: YAN CHUN AN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SGG 5290B AND SJP 7452E ON 05/12/2014**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **15/07/2015**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Kenneth Tan  
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

RE: [REOPEN CASE] Your Ref : 2128788524SG-003 // TIME BAR CASE

Lim, Sheng Yang <ShengYang.Lim@aig.com>

Fri 8/28/2020 10:11 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Hi Asher,

Adjuster report sent back in Merimen for your further handling.

For future correspondence, you may send to me and Mariah for this case.

Thank you.

Best Regards,

**Lim Sheng Yang**  
**AIG**

Senior Claim Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1012101

[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com) | [www.AIG.com](http://www.AIG.com)

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**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

**Sent:** Friday, 28 August, 2020 12:33 AM

**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

**Cc:** Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

**Subject:** RE: [REOPEN CASE] Your Ref : 2128788524SG-003 // TIME BAR CASE

Hi Sheng Yang

Below email from Asher. Please assist.

Thank you.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Friday, August 28, 2020 12:28 AM

**To:** Khoo, Kay-Eng <[Kay-Eng.Khoo@aig.com](mailto:Kay-Eng.Khoo@aig.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Subject:** [EXTERNAL] [REOPEN CASE] Your Ref : 2128788524SG // TIME BAR CASE

**This message is from an external sender; be cautious with links and attachments.**

Your Ref : 2128788524SG

Hi Sir,

We refer to the above matter.

Third party have submitted the the LOD for settlement.

Kindly let us have your instruction to reopen the case in merimen for further handling.

Please advise the current handler for this case.

...CLAIM SUBFOLDER...(Pending for Payment)

Revoked / No settlement

Claim Audit

Activity Log

Documents

Create Supplemental

FOLDER TRACKING

| Notified    | Est Submitted | Adj Assigned      | Adj Rpt | Adj Submitted                                   | Ins Auth'd | Status                             |
|-------------|---------------|-------------------|---------|---|------------|------------------------------------|
| 15 Dec 2014 |               | 09 Dec 2014 00:00 |         | 16 Nov 2016 10:12<br>S\$1,650.00<br>(S\$363.80) |            | Pending for Payment<br>Cancel Case |

Main

Reference

Claim Details

CLAIM DETAILS

[Created by adjuster]

|                       |   |                        |  |
|-----------------------|---|------------------------|--|
| Client:               | Skilltec Metal Engineering, Co. Reg. No.: 53180548D, Tel: +6599999999   |                        |  |
| Insured:              | YONG WEI HANG, ID: S8302859I  |                        |  |
| Policy No.:           | SJP7452E  | Date of Loss:          | 05/12/2014 16:00 - :59<br>[109 Months and 4 Days From]     |
| TP / 2128788524SG     |   | Policy/Cover Note No.: | 2100392402 (Comprehensive)<br>Coverage: 16/11/2014 - 15/11 |
| Policy No. (Insured): | SGG5290B  | Policy No. (Claimant): | 5066588471   |
|                       |   | Excess:                |  |
| Insurer:              | Alan's United Auto Pte Ltd (HQ) Blk 7 Sin Ming Industrial Estate, #01-76, 575642 Sin Ming - Tel: 6453 8686                |                        |  |
| Insurer:              | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lim, Sheng Yang] ShengYang.Lim@aig.com |                        |  |
| Insurer:              | NTUC Income Insurance Co-operative Ltd (HQ) - Tel:  |                        |  |
|                       | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 30/12/2014]           |                        |  |

ED MAIL RECEIVED

o mail for this case.

Thank You.

Best Regards,  
Asher Sng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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