

## Vic (LKKAUTO)

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**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Thursday, 10 November, 2016 8:45 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Your Ref: 2128788524SG\_ACCIDENT INVOLVING VEHICLES SGG 5290B AND SJP 7452E ON 05/12/2014

Dear Vic,

You may proceed to close the matter since there is no activity from TP repairer.

Thank you.

Best regards,  
**Loh Chee Heng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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**From:** Vic (LKKAUTO) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Tuesday, November 08, 2016 12:52 PM  
**To:** Loh, Chee-Heng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: 2128788524SG\_ACCIDENT INVOLVING VEHICLES SGG 5290B AND SJP 7452E ON 05/12/2014

Your Ref: 2128788524SG  
Our Ref: CC6/AIG14023471/Khe3

Dear Chee Heng,

ACCIDENT INVOLVING VEHICLES SGG 5290B AND SJP 7452E ON 05/12/2014

We refer to the above matter.

We had spoken to the Insured driver on 29/06/2015 where he was informed of the TP claim and liability issues. Later on, when Insured driver received our letter, he further denied liability and doesn't want to settle the claim.

Based on our opinion, this is a conflicting version. Our Insured driver has no further evidence to provide and he was also making a claim against TP insurer but no update from his workshop.

As such, we had requested to TP repairer for any evidence to support their client's version but till date, we haven't received any feedback yet.

In view of no activity from TP, we would intend to close this matter and submit WP report.

For your approval and/or further instructions.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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Auto  
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Pte Ltd

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