

INS. CASE OWNER:

Khushnah

CC 4/AIG160

23731

K 2093

LKK:
IDAC

Surveyor:

KSC

DOI:

ASSIGNMENT

13/11/16

Date / Time:

13/11/16

Registered in Merimen:

13/11/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SG61471L

Claim No.:

056900723454

Name of Insured:

Don Hor Beng Mervyn

Policy No.:

210346622

Insured Tel No.:

HP:

97474227

Make / Model:

Excess Sec II :\$

D.O.A.:

10/11/16

Place of Accident:

Durbin road at adams road (ship road)

Is driver the owner?

(YES / NO)

Nature of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SGY 2061X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Mgn's
liability
waived



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

16/12/16
2pm

SGY 2061X - X
SG61471L - (37) 16611010518/11/13 0124P

STAGE

DATE / PIC

Non-Reporting ltr (1st):

16-12-16

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

16/12/16
2pm

MO OI GIA sent out 1st letter.

OZ called in. He will check with his son for more info and get back to us.

OZ's son called in. Congen he wish to settle the claim privately.

OZ's son called in. Asked for amount. Workshop require \$10 to revise with little for gear private settlement. Also require him total amount of claim.

Can OI do not to report.

INSTRUCTION FROM AIG TO WP
OI NON-REPORTING

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia :

Repair Cost:

\$S

X

Loss of Rental (LOR):

\$S

X

(

days)

Loss of Use (LOU):

\$S

X

(

\$

x

days)

Loss of Income (LOI):

\$S

X

(

\$

x

days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$S

X

Medical:

\$S

X

Disbursement:

\$S

X

Legal Cost

\$S

X

Total:

\$S

Global Sum \$S:

Email

Call

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

\$S

X

Name 1:

X

Payee 2: (Strike if N.A.)

\$S

X

Name 2:

X

Payee 3: (Strike if N.A.)

\$S

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

COPY SENT
18/11/16

WP

ASS-REC. BY:

REF: *A/G**Kennerth***ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s *Man's*

of _____

Insured: _____

Policy No. _____

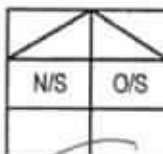
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: *B17K*

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: *05* days Res.: Yes or NoLum Sum: *20* % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: *SGY 2061A* Yr Regn: *09, 07*Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: *Toy Altis* c.c. *1598*Colour: *h. Blue* A/C: Insured / Std / NI / NASp. Reading: *126271* T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: *NR0538EC107 745518*Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: *195/60R15*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or *Falken*

Front

R/Bal. *8* mmL/Bal. *8* mmD.O.A. *10/12/16*

Survey held at _____

Rear

R/Bal. *8* mmL/Bal. *8* mmD.O.I. *13/12/16*Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*14/12 File para to Coroner**L/S \$3,050.xx**R (\$1,847.49/3890)*

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS \$ _____

Photos _____

Others _____

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG16023731/Kzg3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 13-12-2016		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJG 1471L	Veh. Inspected	SGY 2061X	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/12/2016	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	10/12/2016	Inspection Date	13/12/2016	
Survey held at	ALAN'S UNITED AUTO PTE LTD BLK 7 SIN MING INDUSTRIAL ESTATE #01-76 SINGAPORE 575642			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 05480

Vehicle Insured : SJG1471L
Accident Date : 10-Dec-2016

Date : 13-Dec-2016

Our Ref : 216188 (AIG) / CHAN

PAGE : 1

KOH YORK CHAN MRS NG YORK CHAN
95 DUNBAR WALK
Singapore 459406

Not Attached
11 hrs @ 3050p
Resurvey After Paint
5 days

ESTIMATED COST OF REPAIR FOR TOYOTA ALTIS SGY2061X

1 pc	Boot lid		712.10	✓
1 pc	Boot lid rubber		136.10	✓
1 pc	Boot lid inner lock		91.20	✓
1 pc	Boot lid outer garnish		114.10	✓
1 pc	Boot lid "1.6" emblem		44.00	✓
1 pc	Boot lid "E" emblem		40.30	✓
1 pc	Boot lid "VVT-i" emblem		42.10	✓
1 pc	Boot lid outer logo		66.20	✓
1 pc	Boot lid "COROLLA" emblem		31.80	✓
1 pc	Boot lid "ALTIS" emblem		33.10	✓
2 pcs	Boot lid reflector	<i>clamping @</i>	S\$174.90	✓
1 pc	Rear end panel		593.60	✓
1 pc	End panel top garnish		46.20	✓
2 pcs	Taillamp	<i>clamping @</i>	S\$251.00	✓
2 pcs	Taillamp lower apron	<i>clamping @</i>	S\$ 82.60	✓
8 pcs	Taillamp lower apron rivet		S\$ 2.50	✓
1 pc	Rear bumper fascia		299.30	✓
2 pcs	Rear bumper side retainer		32.80	✓
2 pcs	Rear bumper bracket		103.40	✓
			3,423.30	
Less 25% :			855.83	

1 pc Rear bumper reverse sensor(set)
1 pc Rear number plate

To apply undersealing

2,567.47 2 hrs
1407 300.00 sn
14 30.00 sn x
100.00 60p

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Con't Page 2 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SJG1471L

Page : 2

To putty and spray replaced parts

900.00 *Jan*

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

1,000.00 *Feb*

Total : S\$ 4,897.47

=====

Singapore Dollars Four Thousand Eight Hundred
and Ninety Seven and Cents Forty Seven Only

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 05480

Vehicle Insured : SJG1471L
Accident Date : 10-Dec-2016

Date : 13-Dec-2016

Our Ref : 216188 (AIG) / CHAN

PAGE : 1

KOH YORK CHAN MRS NG YORK CHAN
95 DUNBAR WALK
Singapore 459406

*Not Authorised
L1 Sur & ?
Resurvey After Paint*

ESTIMATED COST OF REPAIR FOR TOYOTA ALTIS SGY2061X

1 pc	Boot lid			<i>As</i>	712.10	✓
1 pc	Boot lid rubber			<i>Dis M</i>	136.10	<i>solin</i>
1 pc	Boot lid inner lock			<i>As</i>	91.20	✓
1 pc	Boot lid outer garnish			<i>CMS</i>	114.10	✓
1 pc	Boot lid "1.6" emblem			<i>As</i>	44.00	✓
1 pc	Boot lid "E" emblem			<i>As</i>	40.30	✓
1 pc	Boot lid "VVT-i" emblem			<i>As</i>	42.10	✓
1 pc	Boot lid outer logo			<i>As</i>	66.20	✓
1 pc	Boot lid "COROLLA" emblem			<i>As</i>	31.80	✓
1 pc	Boot lid "ALTIS" emblem			<i>As</i>	33.10	✓
2 pcs	Boot lid reflector	@ S\$174.90		<i>As</i>	349.80	X
1 pc	Rear end panel			<i>As</i>	593.60	✓
1 pc	End panel top garnish			<i>As</i>	46.20	✓
2 pcs	Taillamp	@ S\$251.00	<i>clsmg</i>		502.00	✓
2 pcs	Taillamp lower apron	@ S\$ 82.60	<i>clsmg</i>		165.20	✓
8 pcs	Taillamp lower apron rivet	@ S\$ 2.50		<i>As</i>	20.00	✓
1 pc	Rear bumper fascia			<i>As</i>	299.30	✓
2 pcs	Rear bumper side retainer	@ S\$ 16.40		<i>As</i>	32.80	✓
2 pcs	Rear bumper bracket	@ S\$ 51.70			103.40	7
					3,423.30	
Less 25% :					855.83	

1 pc Rear bumper reverse sensor(set
1 pc Rear number plate

2,567.47
300.00 sn 7
30.00 sn X

To apply undersealing

100.00 *bol*

LKK Auto Consultants hence notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

Con't Page 2 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8886 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SJG1471L

Page : 2

To putty and spray replaced parts

900.00

See

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

1,000.00

See

Total :

S\$ 4,897.47

=====

Singapore Dollars Four Thousand Eight Hundred
and Ninety Seven and Cents Forty Seven Only



LKK 2

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 3263.50 (repair costs), S\$ 350.00 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SGY 2061X that was damaged pursuant to the accident which occurred on 10-12-2016 (date) along DUNSTON RD EXIT TO ADAM RD (location) involving vehicle no/s SJG 1471L.

This is pursuant to the inspection conducted on 12-12-2016 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KOH YOK CHAN MING YOK CHAN ("third party claimant") of vehicle no. SGY 2061X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGY 2061X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ day of _____ (month) 20____ (year)



Signed by AIG appointed surveyor

Chopped & Signed by "the workshop"



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

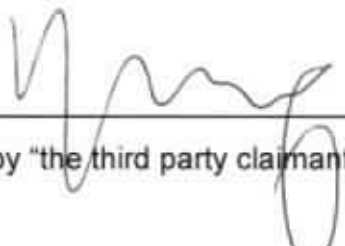
I, KOH YOK CHAN, MRS NG YOK CHAN ("the third party claimant")
of 95 DUNBAR WALK SC459406 (address),
owner of SGY 2061X (vehicle no.) hereby authorize
ALAN'S UNITED AUTO ME LTD

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SGY 2061X that was
damaged pursuant to the accident which occurred on 10-12-2016 (date) along
DUNBAR RD EXIT TO ADAM RD (location)
involving vehicle no/s SGG 1471L ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 12 day of 12 (month) 2016 (year)


Signed by "the third party claimant"


Signed by "the workshop"

KOH YORIK CHAN. MRS NG YORIK CHAN

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 22-12-2016

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SGY 2061 X AND SJG 1471 L
ALONG DUNEMEN RD EXIT TO ADAM RD (SLIP RD) ON 10-12-2016

I / We, the owner of Vehicle No. SGY 2061 X which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|---|---|-------------------|
| 1. Costs of repair | | \$ 3263.50 |
| 2. Loss-of-Use/Rental fees ^{7 days (1 Per Survey)} | | \$ 350.00 |
| 3. Police / GIA report / LTA fees | - | \$ 2.00 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$ 3615.50</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SGY2061X AND SJG1471L
ALONG DUNEARN RD EXIT TO ADAM RD (SLIP RD)
ON 10-12-2016

BY THE LETTER OF AUTHORITY, I/We, KOH YOK CHAN, MRS NG YOK CHAN
NRIC NO. S121525061 The owner of Vehicle No. SGY2061X

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

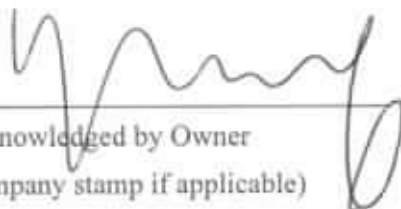
1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I/We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I/We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 12 (day) 12 (month) 2016 (year)

Acknowledged by Owner
(company stamp if applicable)



ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

TAX INVOICE

No. : 224914

Date : 22.12.2016

PAGE : 1

Vehicle Insured : SJG1471L
Accident Date : 10-Dec-2016

Our Ref : 216188 (AIG) / CHAN

KOH YORK CHAN MRS NG YORK CHAN
95 DUNBAR WALK
Singapore 459406

FINAL REPAIR COST FOR TOYOTA ALTIS SGY2061X
=====

To supply spare parts

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	3,050.00
Add 7% GST :	213.50

Total :	S\$ 3,263.50
	=====

Singapore Dollars Three Thousand Two Hundred
and Sixty Three and Cents Fifty Only



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-16-151414

Date of Request: 12/12/2016

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 12/12/2016
Enquiry By CHAN YEW SIAH
TP Vehicle No. SJG1471L
Accident Date 10/12/2016

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-16-151414

Date of Request: 12/12/2016

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 12/12/2016
Enquiry By CHAN YEW SIAH
TP Vehicle No. SJG1471L
Accident Date 10/12/2016

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJG1471L	AIG Asia Pacific Insurance Pte. Ltd.	23/06/2016-22/06/2017	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Joy Irene (LKKAuto)

From: Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>
Sent: Wednesday, 18 April 2018 3:00 PM
To: Joy Irene (LKKAuto)
Cc: Admin A; Vivian Lau (LKKAuto)
Subject: OREF 0549007034SG-003 TP SGY2061X *** LKK REF: CC4/AIG16023731/Kja3

Dear Joy,

WP since no development and to-date, OI still non reporting.

Thank you

Rashidah Rasheed
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, April 17, 2018 5:38 PM
To: Mohamedrasheed, Rashidah
Cc: Admin A; Vivian Lau (LKKAuto)
Subject: RE: OREF 0549007034SG-003 TP SGY2061X *** LKK REF: CC4/AIG16023731/Kja3

Dear Rashidah,

We refer to the subject of this e-mail.

We would like to check if OI GIA is already available?

We do not have written correspondence with TP repairer.

Our last correspondence with TP is when we received their LOD on 23.12.2016.

Kindly advise if we may wp this claim due to non-development.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mohamedrasheed, Rashidah [<mailto:Rashidah.Mohamedrasheed@aig.com>]
Sent: Monday, 26 March 2018 10:08 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: OREF 0549007034SG-003 TP SGY2061X *** LKK REF: CC4/AIG16023731/Kja3

Dear Sirs,

Please upload latest correspondences with Third party if any. When was the last date of correspondence?

*Do not engage with them if they did not follow up with us.

Thank you

Rashidah Rasheed
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Mohamedrasheed, Rashidah
Sent: Monday, March 26, 2018 10:05 AM
To: 'Mei Kwan (LKKAuto)'; 'Joy Irene (LKKAuto)'; 'Zaini (LKK Auto)'; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Chan, Yoke Shi
Subject: OREF 0549007034SG-003 TP SGY2061X *** LKK REF: CC4/AIG16023731/Kja3

Hi Team,

Date of Loss : 10/12/2016

Please be informed insured has yet to report accident till date.

Kindly send non-reporting letter to Insured - reminder

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Mohamedrasheed, Rashidah

Sent: Thursday, January 25, 2018 1:28 PM

To: 'Mei Kwan (LKKAuto)'; Joy Irene (LKKAuto); Zaini (LKK Auto)

Cc: Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: OREF 0549007034SG-003 TP SGY2061X *** LKK REF: CC4/AIG16023731/Kja3

Dear All,

OI non reporting.

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, January 25, 2018 1:28 PM
To: Mohamedrasheed, Rashidah; Joy Irene (LKKAuto); Zaini (LKK Auto)
Cc: Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: OREF 0549007034SG-003 TP SGY2061X *** LKK REF: CC4/AIG16023731/Kja3

Dear Rashidah,

Thank you for your email.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

By copy to Zaini / Joy,

For your information and necessary action

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamedrasheed, Rashidah [<mailto:Rashidah.Mohamedrasheed@aig.com>]
Sent: Thursday, 25 January, 2018 10:11 AM
To: Admin A <admin-a@lkkauto.com>
Subject: OREF 0549007034SG-003 TP SGY2061X

Dear Sirs,

Please upload latest correspondences with Third party if any.

OI non reporting.

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Dec 2016 Edit Reg		13 Dec 2016 00:00 Edit Adj Rpt	S\$3,050.00 Edit Estimates	S\$3,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Soh Hioh Beng Mervyn , ID: S1568504B									
Main Claimant: KOH YORK CHAN MRS NG YORK CHAN , ID: S1215250G									
Vehicle Reg. No.: SGY2061X		Date of Loss: 10/12/2016 21:00 - :59 [110 Months and 21 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 0549007034SG		Policy/Cover Note No.: 2100346622							
Vehicle Reg. No. (Insured): SJG1471L		Policy No. (Claimant): DMPCSN1661411600							
		Excess:							
Repairer: Alan's United Auto Pte Ltd (HQ) Bk 7 Sin Ming Industrial Estate, #01-76, S75642 Sin Ming - Tel: 6453 8686									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Mohd-Rasheed, Rashidah - 64191767] Rashidah.Mohamedrasheed@aig.com									
Claimant's Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 22/12/2016]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (14/12/2016): No OI GIA report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGY2061X (0549007034SG)

[SJG1471L]































TP

KOH YORK CHAN MRS NG YORK CHAN

Dec 10 2016 9:00PM

[Soh Hiok Beng Mervyn]

Alan's United Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	15/12/16 10:16	Odometer Reading														Load JPG	<input checked="" type="checkbox"/>			
2	15/12/16 10:16	Chassis Number														Load JPG	<input checked="" type="checkbox"/>			
3	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
4	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
5	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
6	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
7	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
8	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
9	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
10	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
11	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
12	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
13	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
14	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
15	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
16	15/12/16 10:17	General View														Load JPG	<input checked="" type="checkbox"/>			
17	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
18	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
19	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
20	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
21	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
22	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
23	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
24	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
25	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
26	18/04/18 15:29	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	13/12/16 15:09	EMAIL FROM AIG DD 13122016														Load PDF				
2	13/12/16 15:09	TP ESTIMATE & TP GIA REPORT														Load PDF				
3	15/12/16 10:16	TP ESTIMATE - MARKED														Load PDF				
4	16/12/16 10:56	NON REPORTING LETTER														Load PDF				
5	18/04/18 15:35	WP MANDATE														Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG16023731/KJA3Q2

Date: 19/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100346622
 Claimant Vehicle No: SGY2061X Insured Vehicle No: SJG1471L
 Date of Loss: 10/12/2016 Nature of Claim: TP Claim No: 0549007034SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGY2061X**
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 3ZZ4642422
 Reg. Date: 19/09/2007 (Man. Year: 2007) Chassis No: MR053ZEC107145518
 Colour: Metallic Red Odometer: 126271 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/60 R15 Rear Tyre Size: 195/60 R15
 Front Left Side: Falken 8 mm Rear Left Side: Falken 8 mm
 Front Right Side: Falken 8 mm Rear Right Side: Falken 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,897.48	2,262.22	635.26	21.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,000.00	1,560.00	440.00	22.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,897.48	3,822.22	1,075.26	21.96
Approved Total (Overridden) (S\$)		3,050.00		
(S\$)	4,897.48	3,050.00	1,847.48	37.72
+ GST 7.00/7.00% (S\$)	342.82	213.50	129.32	37.72
Nett Amount (S\$)	5,240.30	3,263.50	1,976.80	37.72
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 13/12/2016
 Date Inspected: 13/12/2016 Inspected At: Alan's United Auto Pte Ltd (HQ)
 Blk 7 Sin Ming Industrial Estate, #01-76
 Singapore 575642
 Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Bent	712.10 FL	*712.10 FL
2	1		*BOOT LID RUBBER (50%)	Distorted / Dented	102.08 FS	*68.05 FS
3	1		*BOOT LID INNER LOCK	Dented	91.20 FL	*91.20 FL
4	1		*BOOT LID OUTER GARNISH	Cracked	114.10 FL	*114.10 FL
5	1		*BOOT LID 1.6 EMBLEM	Necessary	44.00 FL	*44.00 FL
6	1		*BOOT LID E EMBLEM	Necessary	40.30 FL	*40.30 FL
7	1		*BOOT LID VVT-I EMBLEM	Necessary	42.10 FL	*42.10 FL
8	1		*BOOT LID OUTER LOGO	Necessary	66.20 FL	*66.20 FL
9	1		*BOOT LID COROLLA EMBLEM	Necessary	31.80 FL	*31.80 FL
10	1		*BOOT LID ALTIS EMBLEM	Necessary	33.10 FL	*33.10 FL
11	1		*BOOT LID REFLECTOR	O/S Mtg Cracked/N/SServiceable	349.80 FL	*174.90 FL
12	1		*REAR END PANEL	Bent	593.60 FL	*593.60 FL
13	1		*END PANEL TOP GARNISH	Dented	46.20 FL	*46.20 FL
14	1		*TAILLAMP	O/S Mtg Cracked	502.00 FL	*251.00 FL
15	1		*TAILLAMP LOWER APRON	O/S Buckled	165.20 FL	*82.60 FL
16	8		*TAILLAMP LOWER APRON RIVET	Necessary	20.00 FL	*20.00 FL
17	1		*REAR BUMPER FASCIA	Buckled	299.30 FL	*299.30 FL
18	1		*REAR BUMPER SIDE RETAINER	O/S Distorted	32.80 FL	*16.40 FL
19	2		*REAR BUMPER BRACKET	Repair	103.40 FL	*- FL
20	1		*REAR BUMPER REVERSE SENSOR	Shorted	300.00 FS	*200.00 FS
21	1		*REAR NUMBER PLATE	Serviceable	30.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	3,719.28	2,926.95
- List Item Discount on L Items 25.00/25.00% (S\$)	821.80	664.73
Total Parts (S\$)	2,897.48	2,262.22

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PUTTY AND SPRAY REPLACED PARTS	New	900.00	800.00
2	TO REMOVE ,CUT -OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ABOVE PARTS	New	1,000.00	700.00
3	TO APPLY UNDERSEALING	New	100.00	60.00
Gross Labour Cost (\$\$)			2,000.00	1,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >