

Mei Kwan (LKKAUTO)

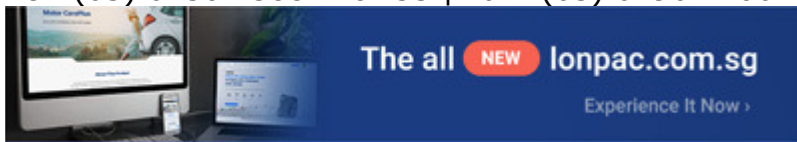
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 13 July, 2020 8:35 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: PRE SURVEY REPAIR - XE3310A & PC6370 L ACCIDENT ON 31.03.20 [External General]
Attachments: 13072020083226.pdf
Categories: HMK

Lonpac External - General

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Sunday, 12 July 2020 2:35 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: PRE SURVEY REPAIR - XE3310A & PC6370 L ACCIDENT ON 31.03.20 [External General]

LPC ref: 19/20/20/VC30/023281
LKK REF: CC4/LPC20005869/ba3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Thursday, 21 May 2020 10:54 AM

To: 'GERALD POH WEE BIN'; assignments; Admin A

Cc: 'MT_Claim_SG'; claims@focusauto.com.sg

Subject: RE: PRE SURVEY REPAIR - XE3310A & PC6370 L ACCIDENT ON 31.03.20 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 21 May, 2020 10:38 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'claims@focusauto.com.sg' <claims@focusauto.com.sg>

Subject: FW: PRE SURVEY REPAIR - XE3310A & PC6370 L ACCIDENT ON 31.03.20 [External General]

Lonpac External - General

Our Ref: 19/20/20/VC30/023281

Dear Summer,

Kindly proceed as requested.

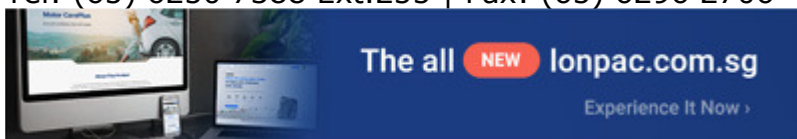
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Focus Auto [<mailto:claims@focusauto.com.sg>]

Sent: Thursday, 21 May 2020 10:33 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: PRE SURVEY REPAIR - XE3310A & PC6370 L ACCIDENT ON 31.03.20 [External General]

Dear Gerald,

Thank you for your email. We are pleased to select Mr Marcus Chua from LKK as the surveyor. Do let us know early notice for the arrival of the surveyor to our workshop.

Best Regards

Aidah

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: 5/20/20 4:05 PM

To: "claims@focusauto.com.sg" <claims@focusauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRE SURVEY REPAIR - XE3310A & PC6370 L ACCIDENT ON 31.03.20 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 19/20/20/VC30/023281

Dear Aidah,

Please see our list of Motor surveyors and revert.

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Faizal Gulam Mohd _ Appraisal

4	Lim Teow Guan - LKK
5	Xing Quo Qiang - LKK
6	Steve Chen- LKK
7	Kenneth Kong- LKK
8	Marcus Chua - LKK

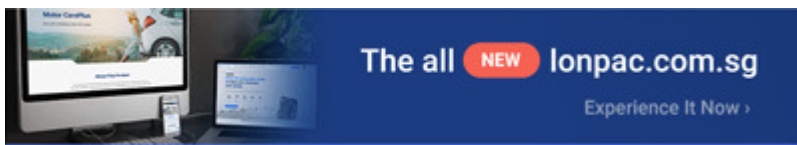
Best Regards

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From: Focus Auto [<mailto:claims@focusauto.com.sg>]

Sent: Wednesday, 20 May 2020 3:50 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRE SURVEY REPAIR - XE3310A & PC6370 L ACCIDENT ON 31.03.20

Dear Person In-Charge,

Please sent surveyor list to arrange the surveyor down to our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 31.03.20 at about 1555 hours at Along Road 1 of Harbour Front Walk involving our client's XE3310A and PC6370L driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : **FOCUS AUTO PTE LTD**

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50

Singapore 417883

Telephone No.: 68869097 FAX : 68444625

Best Regards

Aidah

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800