

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 28 May 2020 4:55 PM
To: Admin-D (LKKAuto); 'Adeline Chng'; assignments; SUR
Cc: 'Angie Foo'; vion.lim@eurokars.com.sg; 'Claims Dept of CTI'; ronald.yap@eurokars.com.sg; samuel.ng@eurokars.com.sg; jason.wong@eurokars.com.sg
Subject: RE: SNM20D201962/GBH8096E/Chngpw Y/R: SJZ7901Z / FW: ACCIDENT ON 19/05/20 INVOLVING SJZ7901Z & GBH8096E
Attachments: PRELI ADVISED SJZ 7901Z .pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJZ 7901Z
Number of days (estimated) :10 days

Meanwhile, please create merimen

**TRANS EUROKARS PTE LTD
NO 5 UBI CLOSE
SINGAPORE 408605**

**Make and model
Mazda 3 cc1496**

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 21 May 2020 2:37 PM
To: 'Adeline Chng' <adeline.chng@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Angie Foo' <angie.foo@sg.cntaiping.com>; vion.lim@eurokars.com.sg; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; ronald.yap@eurokars.com.sg; samuel.ng@eurokars.com.sg; jason.wong@eurokars.com.sg
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Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 21 May, 2020 2:32 PM

To: assignments@lkkauto.com

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; vion.lim@eurokars.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ronald.yap@eurokars.com.sg; samuel.ng@eurokars.com.sg; jason.wong@eurokars.com.sg

Subject: RE: SNM20D201962/GBH8096E/Chngpw Y/R: SJZ7901Z / FW: ACCIDENT ON 19/05/20 INVOLVING SJZ7901Z & GBH8096E

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: vion.lim@eurokars.com.sg <vion.lim@eurokars.com.sg>

Sent: Thursday, 21 May 2020 2:31 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ronald.yap@eurokars.com.sg; samuel.ng@eurokars.com.sg; jason.wong@eurokars.com.sg

Cc: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: RE: SNM20D201962/GBH8096E/Chngpw Y/R: SJZ7901Z / FW: ACCIDENT ON 19/05/20 INVOLVING SJZ7901Z & GBH8096E

Dear Adeline,

We would like to request for Taufikh from LKK to conduct the damage assessment. Please assist to arrange. Thank you.

Best Regards.



Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7874 **H:** (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: <https://www.eurokarsservices.com.sg>

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: 21 May 2020 2:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Vion Lim <vion.lim@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Samuel Ng <samuel.ng@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Cc: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: RE: SNM20D201962/GBH8096E/Chngpw Y/R: SJZ7901Z / FW: ACCIDENT ON 19/05/20 INVOLVING SJZ7901Z & GBH8096E

Without Prejudice

Our reference: **SNM20D201962C02/GBH8096E/Chngpw**

Your reference: SJZ7901Z

Dear Sirs

ACCIDENT INVOLVING GBH8096E & SJZ7901Z ON 19/05/2020

We refer to your email of 21/05/2020

We regret that we are unable to advice on liability as our insured has yet to file accident report.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 21 May 2020 11:58 AM

To: vion.lim@eurokars.com.sg; ronald.yap@eurokars.com.sg; samuel.ng@eurokars.com.sg; jason.wong@eurokars.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: O/R: SNM20D201962/GBH8096E/Chngpw Y/R: SJZ7901Z / FW: ACCIDENT ON 19/05/20 INVOLVING SJZ7901Z & GBH8096E

Dear Adeline,

Please conduct PRS for **SJZ7901Z**.

Note: officer in charge – Adeline Chng 63896155.

***** Kindly quote our reference number when replying.**

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Thank you

From: vion.lim@eurokars.com.sg <vion.lim@eurokars.com.sg>
Sent: Thursday, May 21, 2020 11:25 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: ronald.yap@eurokars.com.sg; samuel.ng@eurokars.com.sg; jason.wong@eurokars.com.sg
Subject: ACCIDENT ON 19/05/20 INVOLVING SJZ7901Z & GBH8096E

Dear Sir / Mdm,

Your Ref: GBH8096E

Please assist to arrange survey & revert the liability for the above case.
Thank you.

Best Regards.



Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7874 **H:** (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: <https://www.eurokarsservices.com.sg>