

Celine Fong (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 26 May 2020 10:52 AM
To: 'Teo, Grace'; assignments; SUR
Cc: 'Chua, Gek Tiang Ruth'; 'Anthony Cheong'
Subject: RE: LKK \ CMTD2001631/RUC - FX1539J & SLT2730R ACC ON 16.05.20 \ Our Ref: TKSf/M492-ACC-43523.20/sf)

Dear Grace,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 22 May, 2020 4:53 PM
To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'Anthony Cheong' <cheonganthony@yahoo.com.sg>
Subject: LKK \ CMTD2001631/RUC - FX1539J & SLT2730R ACC ON 16.05.20 \ Our Ref: TKSf/M492-ACC-43523.20/sf)

Hi Summer,

Kindly cancel the above assignment.

We apologise for the inconvenience caused.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, May 20, 2020 3:51 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'Anthony Cheong' <cheonganthony@yahoo.com.sg>

Subject: RE: LKK \ CMTD2001631/RUC - FX1539J & SLT2730R ACC ON 16.05.20 \ Our Ref: TKSF/M492-ACC-43523.20/sf)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 20 May, 2020 2:27 PM

To: Janice Kee <janice.kee@ksteoptr.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: LKK \ CMTD2001631/RUC - FX1539J & SLT2730R ACC ON 16.05.20 \ Our Ref: TKSF/M492-ACC-43523.20/sf)

Our Reference: CMTD2001631/RUC

Your Reference TKSF/M492-ACC-43523.20/sf)

Without Prejudice
EMAIL ONLY

Date: 20/05/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S TEO KENG SIANG LLC

Dear Janice,

ACCIDENT INVOLVING FX1539J & SLT2730R ON 16.05.2020

We refer to your email reply of today.

We will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SLT2730R** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Ruth Chua** the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Janice Kee <janice.kee@ksteoptr.com>
Sent: Wednesday, May 20, 2020 2:20 PM
To: Teo, Grace <grace.teo@sompo.com.sg>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Anthony Cheong <cheonganthony@yahoo.com.sg>
Subject: Re: PRI \ CMTD2001631/RUC - FX1539J & SLT2730R ACC ON 16.05.20 \ Our Ref: TKSF/M492-ACC-43523.20/sf)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

Our client has agreed to the usage of Kenneth Kong Seng Cheong from LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong Seng Cheong from LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

** In view of the latest advisory on Covid, please communicate with us through email ONLY, we will respond accordingly. Your kind cooperation is most appreciated.*

Regards,
Janice Kee
c/o Teo Keng Siang LLC
111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

On Wed, May 20, 2020 at 2:02 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2001631/RUC
Your Reference TKSF/M492-ACC-43523.20/sf)

Date: 20/05/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S TEO KENG SIANG LLC

Dear Janice,

ACCIDENT INVOLVING FX1539J & SLT2730R ON 16.05.2020

We refer to your Notice of Accident dated 20/05/2020.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Wednesday, May 20, 2020 1:29 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: Pre Repair Survey for SLT 2730 R (Your Ref: FX 1539 J Our Ref: TKSF/M492-ACC-43523.20/sf)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear All

We attach herewith a copy of our Pre-repair survey notice for your attention.

Kindly let us have your surveyor list soonest possible.

**** In view of the latest advisory on Covid, please communicate with us through email ONLY, we will respond accordingly.
Your kind cooperation is most appreciated.***

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676