

Jasper Chua (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Tuesday, 16 February 2021 11:36 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: New survey assignment , MSFCIL D20002162MFSH // EXPRESS SETTLEMENT/ GBB 2981X / LKK ref :CC4/FCI20005841/Gba3q2

Dear Jasper,

Please proceed to negotiate from **\$1,121.60-\$1,241.60**.

- Loss of use - \$60-\$100 x 3 days

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, 18 January 2021 2:57 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: New survey assignment , MSFCIL D20002162MFSH // EXPRESS SETTLEMENT/ GBB 2981X / LKK ref :CC4/FCI20005841/Gba3q2

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured vehicle reversing out from parking lot and hit third party

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 1,562.20	\$ 941.60

Loss of Use (\$150.00 x 4 days)	\$ 600.00	\$ 600.00
Proposed Total	\$ 2,162.20	\$ 1,541.60

Breakdown of days is as follows:

Recommended days	3 Days
Weekends / Downtime	1 Days
TOTAL DAYS	4 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Monday, 8 June 2020 4:59 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: New survey assignment , MSFCIL D20002162MFSH // EXPRESS SETTLEMENT

Dear Jasper,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856

| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, 8 June 2020 3:38 pm
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: New survey assignment , MSFCIL D20002162MFSH // EXPRESS SETTLEMENT

Dear Merina,

We refer to the above matter.

Liability: 100% (BOLA 23)

Remarks: Insured vehicle reversing out from parking lot and hit third party.

Kindly let us have your approval on liability.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto)
Sent: June 5, 2020 4:37 PM
To: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New survey assignment , MSFCIL D20002162MFSH // EXPRESS SETTLEMENT

YOUR REF: D20002162MFSH

LKK REF: CC4/FCI20005841/Gba3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBB 2981X on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 20 May 2020 11:19 AM

To: 'Jim Soon'; assignments; Admin A

Cc: 'Merina Chia'; 'Teo Swee Keong'; 'Aini Binte'

Subject: RE: New survey assignment , MSFCIL D20002162MFSH

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: Jim Soon <JimSoon@msfirstcapital.com.sg>

Sent: Wednesday, 20 May, 2020 9:20 AM

To: assignments@lkkauto.com

Cc: Merina Chia <MerinaChia@msfirstcapital.com.sg>; Teo Swee Keong
<TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>

Subject: New survey assignment , MSFCIL D20002162MFSH

Dear Sirs

New survey assignment for your handling.

Thank You

Jim Soon

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848
| DID : 6507 3852| Fax No. : 6507 3849 |Email: JimSoon@msfirstcapital.com.sg |Company Regn. No.
195000106C

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