Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 21 May 2020 10:18 AM

To: 'Teo, Grace'; assignments; SUR; Ye, Yong Kang Melvin

Subject: RE: LKK\ CMTD2001564/MYE - SMR9875J & SKG2686R ACC ON 08.05.20 \ Our Ref

BMC.3497.20.wh

Dear Melvin,

Please be informed that we have inspected the vehicle SKG 2686R on 20/05/2020.

We are pending for estimate from repairer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto)

Sent: Wednesday, 20 May 2020 1:45 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;

boo@kurupnboo.com.sg

Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>

Subject: RE: LKK\ CMTD2001564/MYE - SMR9875J & SKG2686R ACC ON 08.05.20 \ Our Ref : BMC.3497.20.wh

Dear Grace,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 20 May, 2020 1:39 PM

To: 'admin-d@lkkauto.com' (assignments@lkkauto.com">(sur@lkkauto.com); 'assignments@lkkauto.com' (assignments@lkkauto.com); 'assignments@lkkauto.com

'boo@kurupnboo.com.sg' <<u>boo@kurupnboo.com.sg</u>> **Cc:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: FW: LKK\ CMTD2001564/MYE - SMR9875J & SKG2686R ACC ON 08.05.20 \ Our Ref : BMC.3497.20.wh

Importance: High

Hi Bryan,

We refer to our tele-conversation a while ago, please assist to contact the Workshop & to informed Ms Wendy of Kurup & Boo at 62233343.

[Working From Home with effect from 06 April 2020]

Best Regards Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace

Sent: Tuesday, May 12, 2020 1:21 PM

To: 'Boo Moh Cheh' <boo@kurupnboo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; Lucas Chow

<assessment ral@bifrostauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK\ CMTD2001564/MYE - SMR9875J & SKG2686R ACC ON 08.05.20 \ Our Ref : BMC.3497.20.wh

Our Reference: CMTD2001564/MYE Your Reference: BMC.3497.20.wh

Without Prejudice Date: 12/05/2020 **EMAIL ONLY**

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S KURUP & BOO

Dear Moh Cheh,

ACCIDENT INVOLVING SMR9875J & SKG2686R ON 08.05.2020

We refer to your email reply of today.

We will appoint **LKK AUTO** to survey the above vehicle.

Aside to LKK AUTO,

Please make arrangement to conduct the survey for **SKG2686R** on a without Prejudice and any admission of liability basis.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/melvin.ye@sompo.com.sg .

Please submit with your report upon completion of survey to my colleague, Mr. Melvin.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

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From: Boo Moh Cheh <boo@kurupnboo.com.sg>

Sent: Tuesday, May 12, 2020 1:16 PM
To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: PRI\ CMTD2001564/MYE - SMR9875J & SKG2686R ACC ON 08.05.20 \ Our Ref : BMC.3497.20.wh

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Our Ref: BMC.3497.20.wh

12 May 2020

Sompo Insurance Singapore Pte Ltd

Dear Sirs

PRE REPAIR INSPECTION

ACCIDENT INVOLVING VEHICLES NO. SKG 2686R AND SMR 9875J AT SENGKANG EAST DRIVE ON 8.5.20

We refer to your email today sent at 12.18 pm.

We are instructed to appoint Mr Kenneth Kong of LKK Auto Consultants for the PRI.

Regards

Boo Moh Cheh Kurup & Boo 111 North Bridge Road #15-03 Peninsula Plaza Singapore 179098

Tel: 6223 3343 Fax: 6225 7248

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Tuesday, 12 May, 2020 12:18 PM

To: Boo Moh Cheh < boo@kurupnboo.com.sg >; Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg >

Subject: PRI\ CMTD2001564/MYE - SMR9875J & SKG2686R ACC ON 08.05.20 \ Our Ref : BMC.3497.20.wh

Our Reference: CMTD2001564/MYE Your Reference: BMC.3497.20.wh

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S KURUP & BOO

Date: 12/05/2020

Dear Boo Chen,

ACCIDENT INVOLVING SMR9875J & SKG2686R ON 08.05.2020

We refer to your Notice of Accident dated 12/05/2020.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/melvin.ye@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division

Ciairis Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Boo Moh Cheh <boo@kurupnboo.com.sg>

Sent: Tuesday, May 12, 2020 11:56 AM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Subject: Our Ref: BMC.3497.20.wh

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Our Ref : BMC.3497.20.wh

Your Ref: SMR 9875J

12 May 2020

Sompo Insurance Singapore Pte Ltd

Dear Sirs

PRE REPAIR INSPECTION

ACCIDENT INVOLVING VEHICLES NO. SKG 2686R AND SMR 9875J AT SENGKANG EAST DRIVE ON 8.5.20

We attach a copy of our letter today for your attention.

Regards

Boo Moh Cheh Kurup & Boo 111 North Bridge Road #15-03 Peninsula Plaza Singapore 179098

Tel: 6223 3343 Fax: 6225 7248