

## Summer Lee (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 20 May, 2020 10:15 AM  
**To:** assignments@lkkauto.com  
**Cc:** Angie Foo; Angela Tan; Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM20D201943/GBD9949J/ADELINE FW: THIRD PARTY CLAIM GBD9949J & SME4595T ACCIDENT ON 17.05.2020

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Angela Tan <angela.tan@munichautocare.com.sg>  
**Sent:** Tuesday, 19 May 2020 9:11 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Angie Foo <angie.foo@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM20D201943/GBD9949J/ADELINE FW: THIRD PARTY CLAIM GBD9949J & SME4595T ACCIDENT ON 17.05.2020

Dear Adeline,

Our preferred surveyor is Kenneth Kong (LKK)

Thank you

Regards  
Angela Tan

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Tuesday, May 19, 2020 6:32 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM20D201943/GBD9949J/ADELINE FW: THIRD PARTY CLAIM GBD9949J & SME4595T  
ACCIDENT ON 17.05.2020

Our reference: **SNM20D201943C02/ GBD9949J/Chngpw**  
Your reference: SME4595T

Dear Sirs

**ACCIDENT INVOLVING GBD9949J & SME4595T ON 17/05/2020**

We refer to your email of 19/05/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Thank you.

**Adeline Chng**

Executive  
Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 19 May 2020 5:15 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg); Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D201943/GBD9949J/ADELINE FW: THIRD PARTY CLAIM GBD9949J & SME4595T ACCIDENT ON 17.05.2020

Dear Adeline,

Please conduct PRS for **SME4595T**.

Note: officer in charge – Adeline 63896155.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>  
**Sent:** Tuesday, May 19, 2020 4:52 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** William Teh <[william.teh@munichautocare.com.sg](mailto:william.teh@munichautocare.com.sg)>; Dennis Deng <[dennis.deng@munichautocare.com.sg](mailto:dennis.deng@munichautocare.com.sg)>  
**Subject:** THIRD PARTY CLAIM GBD9949J & SME4595T ACCIDENT ON 17.05.2020

To: China Taiping Accident Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SME4595T & GBD9949J ALONG JURONG WEST AVE 4 SLIP ROAD TO JURONG WEST STREET 64 ON 17.05.2020.**

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SME4595T.

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd  
60 Jalan Lam Huat #07-43 Singapore 737869  
Mobile No: 96443110 Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

**PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.**

Thank you

Regards

**Angela Tan**

**Warranty Claims Executive**

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Munich Autocare Pte Ltd

60 Jalan Lam Huat

#07-43 Carros Centre

Singapore 737869

Tel: 6255 2288

Hp: 9644 3110

