



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221

Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112

Fax : 6451 0394

Co. Reg No. : 200005485N

GST Reg No. : 20-0005485-N

Your Ref : SHC 2954 Z

Our Ref : CIV1303281 / SLS 7539 A

Date : 09.06.2020

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street

#04/05 10B Building

Singapore 049711

RE : ACCIDENT INVOLVING **SLS 7539 A & SHC 2954 Z**
ACCIDENT DATE **16.05.2020**
ACCIDENT ALONG **WOODLANDS AVE 12**

We are the workshop for the owner of motor vehicle no : **SLS 7539 A** which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **SHC 2954 Z** we are submitting these claims for your consideration.

1	Cost of repair	S \$	842.04
2	Loss of rental <u>2</u> days @ \$ <u>62.95</u> / day	S \$	125.90
<div style="border: 1px solid black; padding: 5px;"><p>DOA : 16.05.2020 PRI Request : 18.05.2020 @ 12:43 Survey Date : 19.05.2020 @ 10:30 to arrange PRI Recommend : 2 days Weekend : Total : 2 days</p></div>			
5	LTA Fee	S \$	7.45
		S \$	975.39

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteemperf.com.sg

LETTER OF AUTHORITY

To Whom It May Concern:

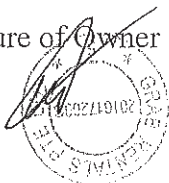
ACCIDENT INVOLVING SLS 7539 A & SHC 2954 Z Along Woodlands
Ave 12 On 16/05/2020 @ 13:30

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLS 7539 A do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner





INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 198703792k | GST Reg. No. M2-0078806-X
64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711
Office (65) 63476100 Email insure@iii.com.sg
Fax (65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT20050111

Claimant Ref : CIV1303281/SLS 7539 A

We/I, ESTEEM PERFORMANCE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 842.04 (repair cost), S\$ 125.90 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLS 7539A that was damaged pursuant to the accident which occurred on 16/05/2020 (date) at WOODLANDS AVE 12 (location) involving vehicle no. SHC 2954Z (insured vehicle). This is pursuant to the inspection conducted on 19/05/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD ("the third party claimant") of vehicle no. SLS 7539A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLS 7539A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 975.39 to ESTEEM PERFORMANCE PTE LTD.

Dated this 4 day of Aug 20 20.

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Carmen Lim

NRIC:

G8278146W

Address:

**Blk 5033 AMK Ind Park 2
#01-259, Singapore 569536
Tel: 8799 0066 Fax: 6259 3326**

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Nationality:

Occupation:



KSC



ESTEEM PERFORMANCE PTE LTD

mt:1

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M/S : INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street

#04/05 10B Building

Singapore 049711

Claim No: CER1302505

Final No: CIV1303281

Date: 01 Jun 2020

Policy No: 29141713

Veh Reg No: SLS7539A

Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT

Chassis No: JTDKB3FUX03571024

Engine No: 2ZRS089234

Reg. Date: 03/10/2017

ATTN: Motor Claim Department

Your Ref No: SHC2954Z

Claim Type: Third Party

Accident Date: 16/05/2020

TP Veh Reg No: SHC2954Z

Tax Invoice to Vehicle No :SLS7539A


Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	786.95	
		786.95	786.95
Total			S\$ 786.95
Add GST @ 7%			55.09
Total Amount Payable			<u>S\$ 842.04</u>

TOTAL: SINGAPORE DOLLAR EIGHT HUNDRED FORTY TWO AND CENTS FOUR ONLY

The above vehicle was surveyed by KENNETH on 19/05/2020

For Esteem Performance Pte Ltd

E. & O. E.


AUTHORISED SIGNATURE



CONFIDENTIAL

SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	17 Apr 2020	Vehicle Rental Agreement No	30080
Rental Details		Additional Driver (if any)	
Name	Tan Eng Chuan	Name	
Address		Address	
Date of Birth	22 Sep 1968	Date of Birth	
NRIC/Passport No.		NRIC No.	
Driving License No.		Driving License No.	
Telephone No.	6596727793	Telephone No.	
Mobile No.	6596727793	Mobile No.	
Vehicle Description		Additional Driver (if any)	
Vehicle No.	SLS7539A	Name	
Make/Model	Toyota Prius	Address	
Rental Period		Date Of Birth	
Minimum Rental Period	91	NRIC No.	
Date/ Time Checked Out	17 Apr 2020	Driving License No.	
No. of Days	91	Telephone No.	
Expected Date/Time of Return	17 Jul 2020	Mobile No.	
Actual Date/ Time of Return			
Rental Charges* & Deposit			
() Open Rental Charges/Day	Per day @ S\$86.95 Per week @ S\$608.65	Deposit Received	S\$500.00
(X) ER Promotion Rental Charges/Day	Per day @ S\$62.95 Per week @ S\$440.65		
(X) CDW Charges/Day	Per day @ S\$5.35 Per week @ S\$37.45	*Inclusive GST	
Rental Period	91 days/13 weeks	Total Rental Charges	

* Note: ER Promotion Rentals Charges applicable till end of Minimum Rental Period, Grab Rentals reserves the right to apply Open Rental Charges thereafter

Insurance Matters Accident/Theft				
Liability Assessment/Nature of Incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 rd Party Damage If Applicable)*	Renter or authorised driver(s) is below 26 years of age & / or < 1 year driving experience	
3 rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not applicable	Not applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3 rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
(X) Driver Wallet	S\$	() Cash	S\$
() Credit Card	S\$	() Debit Account	S\$
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me;
- (g) for the Lessor to comply with its obligations under agreements with the owner/lender in relation to the Vehicle (including disclosure of personal data to the owner/lender);
- (h) for debt recovery purposes in the event that I am in default of my payment obligations (including provision of my personal data to debt recovery agency/ies for inclusion on a negative listing); &
- (i) for the Lessor to comply with its obligations under law.

☐ Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$428.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities

("Qualifying Incident")

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

CONFIDENTIAL**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp

Date:

Authorised Signatory/Stamp

Date:

Note: No signature required if re-contracted online with email acknowledgement

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 18 May 2020 / 12:29:49

Receipt Date/Time : 18 May 2020 / 12:29:49

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200518-001529

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC2954Z As at 16 May 2020/13:20:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHC2954Z Enquiry Fee 20200518122904944804	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20200518122920102		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***SLS7539A (MCT20050111)**
[SHC2954Z]

TP

GRAB RENTALS PTE LTD

May 16 2020 1:00PM

[-]

Esteem Performance Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/07/2020 09:50 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$975.39) - SLS7539A - Claim Handler: Bhargavi Purushothaman Dhanya

Approved:975.39:Request TP WS to issue Tax invoice for Repairs in III's favour