

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 21 May 2020 9:47 PM  
**To:** Joel Goh  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: TP CLAIMS - SLP3644X AGAINST GBD3842Y DOA 15/05/2020 AT TAMPINES ST 22 CARPARK (DM20HO00820-JG)  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF

**YOUR REF: DM20HO00820-JG**  
**LKK REF: CC4/EQI20005816/R1ea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLP 3644X on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh [mailto:[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)]  
**Sent:** Tuesday, 19 May 2020 3:16 PM  
**To:** Admin A  
**Subject:** RE: TP CLAIMS - SLP3644X AGAINST GBD3842Y DOA 15/05/2020 AT TAMPINES ST 22 CARPARK (DM20HO00820-JG)

Dear LKK

Attached insured's accident report for your attention.

### Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains "Business As Usual" – except most of us are on Work-From-Home.

We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Best Regards,

Joel Goh

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** Joel Goh

**Sent:** Tuesday, May 19, 2020 3:13 PM

**To:** 'Nitha'

**Cc:** 'Keong'; 'Suann'; Admin A

**Subject:** RE: TP CLAIMS - SLP3644X AGAINST GBD3842Y DOA 15/05/2020 AT TAMPINES ST 22 CARPARK (DM20HO00820-JG)

Without Prejudice

Save As To Cost

Dear Nitha

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Please assist on this DS.

**Announcement**

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**From:** Nitha [<mailto:nitha@moval.com.sg>]

**Sent:** Tuesday, May 19, 2020 11:41 AM

**To:** Joel Goh

**Cc:** 'Keong'; 'Suann'

**Subject:** RE: TP CLAIMS - SLP3644X AGAINST GBD3842Y DOA 15/05/2020 AT TAMPINES ST 22 CARPARK (DM20HO00820-JG)

Dear Joel,

Kindly assign LKK.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

**Sent:** Tuesday, 19 May 2020 9:43 AM

**To:** Nitha

**Cc:** 'Keong'; 'Suann'

**Subject:** RE: TP CLAIMS - SLP3644X AGAINST GBD3842Y DOA 15/05/2020 AT TAMPINES ST 22 CARPARK (DM20HO00820-JG)

Without Prejudice

Save As To Costs

Dear Nitha

We welcome direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>5) RT Appraisal Pte Ltd</b> Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	<b>4) Priority Services</b> Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
<b>7) Kelvin Automotive Appraising Services</b> Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>9) JP Knights Pte Ltd</b>	<b>8) Automotive Appraiser &amp; Surveying Services</b>

Tel: 6345 0068 Fax: 6344 5328	Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
<b>11) Infiniti Appraisal Service</b> Tel : 9668 4818/9009 9001 Fax: 6458 7432	<b>10) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070
<b>12) Formteam Adjusters Pte Ltd</b> Tel: 6509 1788 Fax: 6509 6221	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.  
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

#### **Announcement**

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Best Regards,  
**Joel Goh**

Senior Executive | Claims



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**From:** Nitha [<mailto:nitha@nova.com.sg>]

**Sent:** Monday, May 18, 2020 4:33 PM

**To:** EQI PRS; Joel Goh

**Cc:** 'Keong'; 'Suann'

**Subject:** TP CLAIMS - SLP3644X AGAINST GBD3842Y DOA 15/05/2020 AT TAMPINES ST 22 CARPARK

Your Ref : GBD3842Y

Dear All,

Kindly assist to arrange survey for SLP3644X at Nova (Bukit Merah).

Vehicle is in and there is an ongoing rental for this claim.

Kindly advise on the liability for the above mention case

Thank you

Best Regards,  
Nitha

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

