

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 19 May, 2020 5:29 PM
To: Pamela Pamela
Cc: winnie@yoga-legal.com; assignments; SUR; Admin-D (LKKAuto)
Subject: RE: SNM20D201940/SBD9696M/thamyl FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles FBH 9946X& SBD 9696M on 17.05.2020@ 21:30hrs along Clementi Avenue 2 and Commonwealth Junction
Attachments: FBH9946X - GIA 1.jpeg; FBH9946X - GIA 2.jpeg; FBH9946X - GIA 3.jpeg; FBH9946X - GIA 4.jpeg; FBH9946X - GIA 5.jpeg

Without Prejudice

Dear Pamela

We are not agreeable to your proposed surveyor.

We will inform our surveyor to conduct PRS.

Dear LKK

Please follow up.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pamela Pamela <pamela@yoga-legal.com>
Sent: Tuesday, May 19, 2020 4:17 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: winnie@yoga-legal.com

Subject: Re: SNM20D201940/SBD9696M/thamyl FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles FBH 9946X& SBD 9696M on 17.05.2020@ 21:30hrs along Clementi Avenue 2 and Commonwealth Junction

Dear Pauline,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES FBH 9946X & SBD 9696M ON 17.05.2020@ 21:30HRS ALONG CLEMENTI AVENUE 2 AND COMMONWEALTH JUNCTION

Thank you for your reply and we refer to the matter above on the even date.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Lee Kah Pang – Lee Appraisal Services

As we are a small workshop, we are unable to provide you with more than the above listed motor surveyors. We trust you will be able to choose a surveyor from above.

Please be informed that if we do not hear from you **within 2 working days** from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Kindly contact the person in charge Mr Davis at 9096 6559 before arranging your surveyor down for inspection. As our client's motorcycle is currently not in the workshop.

Regards,

Pamela

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

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On Tue, May 19, 2020 at 1:45 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Tuesday, May 19, 2020 1:41 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: pamela@yoga-legal.com; winnie@yoga-legal.com; Angie Foo <angie.foo@sg.cntaiping.com>

Subject: SNM20D201940/SBD9696M/thamyl FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles FBH 9946X& SBD 9696M on 17.05.2020@ 21:30hrs along Clementi Avenue 2 and Commonwealth Junction

Dear Pauline,

Please conduct PRS for **FBH 9946X**.

Note: officer in charge – Pauline Tham 63896541.

***** Kindly quote our reference number when replying.**

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Pamela Pamela <pamela@yoga-legal.com>

Sent: Tuesday, May 19, 2020 12:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Winnie Phee <winnie@yoga-legal.com>

Subject: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles FBH 9946X& SBD 9696M on 17.05.2020@ 21:30hrs along Clementi Avenue 2 and Commonwealth Junction

Our Ref : CY.FBH9946X.20.HC(DN).wp

Your Ref : Your insured vehicle – SBD 9696M

19 May 2020

China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Department)

3 Anson Rd

#16-00 Springleaf Tower

Singapore 079909

By Email

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES FBH 9946X & SBD 9696M ON 17.05.2020 @ 21:30HRS ALONG CLEMENTI AVENUE 2 AND COMMONWEALTH JUNCTION

We are instructed by Chen Yizhou to notify you of a road traffic accident on 17.05.2020 @ 21:30hrs along Clementi Avenue 2 and Commonwealth Junction involving our client's customer's vehicle registration number FBH 9946X and vehicle registration number SBD 9696M driven by you at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:

1. Lee Kah Pang – Lee Appraisal Services

As the appointed workshop is a small workshop, we are unable to provide you with more than the above listed motor surveyors. We trust you will able to choose a surveyor from above.

Kindly contact the person in charge Mr Davis at 9096 6559 before arranging your surveyor down for inspection. As our client's motorcycle is currently not in the workshop.

Workshop Address : Hua Chin (2000) Trading Motor Service Centre
50 Bukit Batok Street 23
Singapore 659578
Contact Person: Mr. Davis (9096 6559)
Email: huachinmotors2@gmail.com

Regards,

Pamela

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

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