

## Elaine Cheong

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**From:** Elaine Cheong  
**Sent:** Tuesday, 24 September, 2019 10:26 AM  
**To:** 'Yvonne'; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh; Chee So Chow  
**Subject:** RE: 2nd reminder - OUR REF: SNM19D204426-GBH6629G-CML - China Taiping Insured GBH6629G(3RD) [EAL.2019.6492.EA.MK.ya - SMK72E (2nd)]

**Importance:** High

### WITHOUT PREJUDICE

Dear Yvonne,

We refer to your email of 24.09.19.

We regret to inform that we are not agreeable to your proposed surveyor and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below with attachment and liaise with third party workshop accordingly.

Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Yvonne [mailto:[yvonne@ealc.com.sg](mailto:yvonne@ealc.com.sg)]  
**Sent:** Tuesday, 24 September, 2019 10:21 AM  
**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Subject:** 2nd reminder - OUR REF: SNM19D204426-GBH6629G-CML - China Taiping Insured GBH6629G(3RD) [EAL.2019.6492.EA.MK.ya - SMK72E (2nd)]

Urgent reminder

Dear Sir/Madam

**CLAIMANT: KE ZHENGHUI**

**ACCIDENT INVOLVING SMK72E (2nd) & GBH6629G(3rd) & SMJ3947S(1st) ON 18 SEPTEMBER 2019 ALONG ECP EXPRESSWAY TOWARDS CHANGI AFTER STILL ROAD AT ABOUT 1945HOURS**

Please contact workshop urgently.

Regards,  
Yvonne Ang

East Asia Law Corporation  
No. 133 New Bridge Road, #10-02 Chinatown Point, Singapore 059413  
Tel: 63232565 Fax: 63232373

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**From:** Yvonne

**Sent:** Monday, 23 September 2019 2:04 PM

**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D204426-GBH6629G-CML - China Taiping Insured GBH6629G(3RD) [EAL.2019.6492.EA.MK.ya - SMK72E (2nd)]

Dear Elaine

Refer to the PRI served on 20 September 2019.

We re-enclose the PRI for your attention. Thank you.

Regards,  
Yvonne Ang

East Asia Law Corporation  
No. 133 New Bridge Road, #10-02 Chinatown Point, Singapore 059413  
Tel: 63232565 Fax: 63232373

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**From:** Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

**Sent:** Monday, 23 September, 2019 1:57 PM

**To:** Claims Dept of CTI; Alfred Toh; Chee So Chow; Yvonne

**Subject:** RE: OUR REF: SNM19D204426-GBH6629G-CML - China Taiping Insured GBH6629G(3RD) [EAL.2019.6492.EA.MK.ya - SMK72E (2nd)]

**WITHOUT PREJUDICE**

Dear Yvonne,

We refer to your email of 20.09.19.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Claims Dept of CTI  
**Sent:** Friday, 20 September, 2019 12:03 PM  
**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [yvonne@ealc.com.sg](mailto:yvonne@ealc.com.sg)  
**Subject:** OUR REF: SNM19D204426-GBH6629G-CML - China Taiping Insured GBH6629G(3RD) [EAL.2019.6492.EA.MK.ya - SMK72E (2nd)]

Dear Elaine,

Please conduct PRS for SMK72E.

Note : Officer in charge – Elaine Cheong 63896530.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Yvonne [mailto:[yvonne@ealc.com.sg](mailto:yvonne@ealc.com.sg)]  
**Sent:** Friday, September 20, 2019 9:45 AM  
**To:** Claims Dept of CTI  
**Subject:** China Taiping Insured GBH6629G(3RD) [EAL.2019.6492.EA.MK.ya - SMK72E (2nd)]

Our ref : 2019.6492.EA.MK.ya - **SMK72E (2nd)**  
Your ref : **GBH6629G(3rd)**

PLEASE REPLY VIA EMAIL ([yvonne@ealc.com.sg](mailto:yvonne@ealc.com.sg))

China Taiping Insurance (Singapore) Pte. Ltd.  
No. 3 Anson Road,  
#16-00 Springleaf Tower,  
Singapore 079909  
Attn: Motor Claims Department  
**NOTICE OF ACCIDENT**

For your information only  
Owner of **GBH6629G(3rd)**  
**Goodwill Entertainment Holding Pte.Ltd**  
**33 Ubi Avenue 3**  
**#05-16 Vertex**  
**Singapore 408868**

Dear Sir/Madam,

**CLAIMANT: KE ZHENGHUI**  
**ACCIDENT INVOLVING SMK72E (2nd) & GBH6629G(3rd) & SMJ3947S(1st) ON 18 SEPTEMBER 2019 ALONG ECP EXPRESSWAY TOWARDS CHANGI AFTER STILL ROAD AT ABOUT 1945HOURS**

We are instructed by **KE ZHENGHUI** to notify you (the insurer of **GBH6629G(3rd)**) of a road traffic accident on **18 SEPTEMBER 2019 ALONG ECP EXPRESSWAY TOWARDS CHANGI AFTER STILL ROAD AT ABOUT 1945HOURS** involving our client's vehicle registration number **SMK72E (2nd)** and vehicle registration number driven by your insured at the material time.

A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle **SMK72E (2nd)** has been damaged. Before our client proceed to repair the damaged vehicle:

1. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle; and
2. Please forward a copy of your insured's report.

Our client proposes to use one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

3. Teo Hoon Tong, Kelvin (Kelvin Automotive Appraising Services)

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,  
Yvonne Ang

East Asia Law Corporation  
No. 133 New Bridge Road, #10-02 Chinatown Point, Singapore 059413  
Tel: 63232565 Fax: 63232373

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