

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Wednesday, 26 July, 2017 3:39 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Cc: Vivian Lau (LKKAuto)
Subject: RE: Accident on 27/4/2017 involving SHB 214U & SLB 6230K - AXA (Our Ref: TAX/04/17/2181/lg)

Without Prejudice

Dear Sirs,

We refer to your email below.

We have submitted your client's claim to our principal for further review.

As such, we regret to inform you that we have our principal's instructions to maintain deny liability of your client's claim.

We will close the matter on our end.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Friday, 21 July, 2017 6:56 PM
To: Zaini (LKK Auto)
Cc: Vivian Lau (LKKAuto)
Subject: RE: Accident on 27/4/2017 involving SHB 214U & SLB 6230K - AXA (Our Ref: TAX/04/17/2181/lg)

Dear Zaini,

Please note that the traffic light is in favour of our driver. We attach our video footage for your perusal.

Moreover, your insured has emerged from a minor road.

Please review the matter otherwise we will escalate the matter to GIA for their deliberation.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Zaini (LKK Auto) [<mailto:Zaini@lkkauto.com>]
Sent: 21/07/2017 14:58
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Vivian Lau (LKKAuto)

Subject: RE: Accident on 27/4/2017 involving SHB 214U & SLB 6230K - AXA (Our Ref: TAX/04/17/2181/lg)

Dear Sirs,

We refer to the below email.

Attach the enclosed copy of our Insured's statement and CCTV footage above for your reference.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zaini (LKK Auto)

Sent: Friday, 21 July, 2017 2:42 PM

To: 'LeeGek@smrt.com.sg'

Cc: Vivian Lau (LKKAuto)

Subject: RE: Accident on 27/4/2017 involving SHB 214U & SLB 6230K - AXA (Our Ref: TAX/04/17/2181/lg)

Your Ref: SHB 214U

Without Prejudice

Our Ref: CC4/AXA17008424/K1wg3

Dear Sirs,

ACCIDENT INVOLVING VEHICLES SLB 6230K AND SHB 214U ON 27/04/2017

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on the enclosed copy of our Insured's CCTV footage, it was observed that your client's vehicle suddenly swerved lane which caused our Insured vehicle unable to stop in time and collided to your client's vehicle.

In view of the above, we regret to inform you and we have our principal's instruction and we are unable to further look into your claim.

As such, we will close file in our end.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 12 June, 2017 3:44 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 27/4/2017 involving SHB 214M & SLB 6230K - AXA (Our Ref: TAX/04/17/2181/lg)

Dear All,

We quantify our claim as follows:-

Cost of repairs	\$ 939.40
Loss of rental	\$ 382.02 (\$63.67 x 6 days)
Loss of income	\$ 360.00 (\$60.00 x 6 days)
LTA search fee	<u>\$ 5.00</u>
	\$1686.42
	=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

We have notified AXA on 28/4/17 at 9.39am and our taxi was surveyed on 28/4/17 at 1.04pm. We attach the emails for your perusal.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

