Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 18 May, 2020 5:32 PM

To: 'Ben Tang'; 'assignments'; 'Veron Chen (LKKAuto)'

Subject: RE: OUR REF: SNM20D201933/GBG3870A/BEN / FW: Survy on SLV2649H /

DOA:18/05/2020

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: Monday, 18 May, 2020 5:27 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto)

<veronchen@lkkauto.com>

Subject: FW: OUR REF: SNM20D201933/GBG3870A/BEN / FW: Survy on SLV2649H / DOA:18/05/2020

Dear LKK

Please assist to arrange for survey of TP vehicle SLV2649H.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hui Yang Motor < hui yang motor@hotmail.com >

Sent: Monday, May 18, 2020 5:23 PM

To: Ben Tang < Ben.Tang@sg.cntaiping.com>; Claims Dept of CTI < claimsdept@sg.cntaiping.com> Subject: Re: OUR REF: SNM20D201933/GBG3870A/BEN / FW: Survy on SLV2649H / DOA:18/05/2020

H Ben,

Our choice of surveyor is Kenneth Kong.

Thank you & Regards,

Marco Neo

From: Ben Tang < Ben.Tang@sg.cntaiping.com >

Sent: Monday, May 18, 2020 4:37 PM

To: Claims Dept of CTI < com; hui yang motor@hotmail.com

<hui yang motor@hotmail.com>

Subject: RE: OUR REF: SNM20D201933/GBG3870A/BEN / FW: Survy on SLV2649H / DOA:18/05/2020

WITHOUT PREJUDICE

Dear Sirs

We refer to your email dated 18 May 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh

Ng You Han	
Steve Chen	
Henry Ng	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards Ben Tang Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Monday, May 18, 2020 4:13 PM **To:** hui yang motor@hotmail.com

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Ben Tang < Ben.Tang@sg.cntaiping.com > Subject: OUR REF: SNM20D201933/GBG3870A/BEN / FW: Survy on SLV2649H / DOA:18/05/2020

Importance: High

Dear Ben,

Please conduct PRS for SLV2649H.

Note: officer in charge – Ben Tang 63896175.

*** Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Chong Boon Sen Claims Associate Department
China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapor DID: (65) 63896171 M: (65) XXXX XXXX F
W: www.sg.cntaiping.com FB: www.facebook

O Springleaf Tower Singapore 079909 M: (65) XXXX XXXX | F: (65) 6222 1033

.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Hui Yang Motor [mailto:hui yang motor@hotmail.com]

Sent: Monday, May 18, 2020 3:34 PM

To: Claims Dept of CTI < com> **Subject:** Survy on SLV2649H / DOA:18/05/2020

Importance: High

Hi,

Please refer to attached and kindly advise us on when can we arrange our client vehicle in for survey.

*Vehicle not in yet

Thank you & Regards,

Tel: 64515752

Virus-free. www.avg.com