

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 18 May, 2020 2:08 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)'; richmond.ho@wearnes.com; 'Admin A'; 'Mei Kwan (LKKAuto)'; ASSIGNMENTS@LKKAUTO.COM
Cc: 'Ivy Yong'; 'Zheng Hanyang'; 'Phoebe Xie'
Subject: RE: Claims ref no. (P) CDMCG20000672 Direct Settlement For SMG7006Y & YQ1450S

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 18 May, 2020 2:03 PM
To: richmond.ho@wearnes.com; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Claims ref no. (P) CDMCG20000672 Direct Settlement For SMG7006Y & YQ1450S
Importance: High

Date Classification : Confidential, C3

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194



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From: Richmond Ho <richmond.ho@wearnes.com>
Sent: Monday, 18 May 2020 11:47 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Subject: Direct Settlement For SMG7006Y & YQ1450S
Importance: High

Hi

Please see attachment and check if possible for direct settlement.

Richmond Ho
Senior Service Consultant
Body & Paint – Insurance Claim



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