

## Denise Tay (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Saturday, 5 September 2020 12:00 PM  
**To:** Denise Tay (LKKAUTO); Adrian Ling (LKKAUTO); Adrian Ling (LKKAUTO); Admin A; Admin-D (LKKAUTO)  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: LOD - FINAL REVISION - SMS8841H - OD AIG - SURVEYED 14 MAY 20  
**Attachments:** SMS 8841 H - LOD.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Denise,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

**Best Regards,**  
**Nadia**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
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**From:** Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]  
**Sent:** Monday, 29 June, 2020 3:23 PM  
**To:** Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** RE: FINAL REVISION - SMS8841H - OD AIG - SURVEYED 14 MAY 20

Dear Mr Boo,

confirm repair cost of \$52,225.60 @ 14 days of repairs.

Please provide discharge voucher and tax invoice for our closure

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>

**Sent:** Saturday, 27 June 2020 5:04 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SMS8841H - OD AIG - SURVEYED 14 MAY 20

Hi Adrian and all,

Revised estimate, photographs and re-survey docs attached.

Please confirm repair cost of \$52,225.60 @ 14 days of repairs. (Actual repairs is 25 days - owner self hired vehicle)

I have checked through carefully with all supporting documents and hope you would close file asap.

Your early closure is well appreciated.

Best regards - jb