# NEW HOCK TECK MOTOR WORKSHOP

Our Ref

: SJW4950S

Your Ref

: SFA6450T

Date

: 01st June 2016

Block 1Kaki Bukit Avenue 6

#01-43

Singapore 417883 Tel: (65) 6747 9241

Fax: (65) 67417276

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Dear Sirs.

# RE: Accident Involving SJW4950S & SFA6450T ON 27.04.2016 Along PIE(Tuas) Near Lamp Post 531/42 At 21:50HRS

We are instructed by **Nurum Mobmur Rahman** of 42 Jalan Malu Singapore 769659 to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SJW4950S** was damaged by vehicle SFA6450T driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1)	Repair Costs	\$	2,996.00
2)	Loss of Use for 6 days (4 + 1 weekend + 1 public holiday)	\$	360.00
	LTA Fee YJ8348X	\$	5.35
-,		· ·	2 204 25

A copy each of the following supporting documents is enclosed :-

- 1) Accident report of our client
- 2) Final repair bill
- LTA Receipt SFA6450T

Please let us have your cheque for the sum of \$3,361.35 made payable to us ,NEW HOCK TECK MOTOR WORKSHOP in the next 14 days

Yours faithfully,

NEW HOOK TECK MOTOR WORKSHOP

Attn: Motor Claim Department

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909

Dear Sir,

CLAIMANT: _	NUVUM	Mohmur	Kahman				
				SFA64507		ON 27/	04/2016
				8			
I/We	Nurum	Mobmur	kahwan	am/are	the re	egistered o	wner of
				n the above ac			
registered no					20,22 (30, 1, 40, 1)		
Please take n	ote that I ha	ave assigned	all compens	ation monies du	e to m	e / us in th	ie above
accident to M	/S NEW HOO	К ТЕСК МОТ	OR WORKSH	OP.			
I/We, hereby	authorize y	ou to releas	se all compe	ensation monies	pertair	ning to the	above-
mentioned ac	cident to M/	S NEW HOCK	теск мото	R WORKSHOP a	nd forw	ard your se	ttlement
cheque to my	solicitors, N	1/5			whom	I had autho	orized to
collect the sai							
Thank you.					R.		

X Kurum Hobinus Ruhman

Claimant: Nurum Wobmur Rahman

**Authorised Signatory** 

Witness:

Date:

#### WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or (b) Any Personal Injury Claims [Note: This Notice supersedes any inconsistencies found in this Discharge Voucher

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN1556231500

Claim No : SNM16D01850C02/0

Claimant : NURUM MOBINUR RAHMAN

Amount : \$\$1,600.00

Singapore Dollars ONE THOUSAND SIX HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages

sustained by me/us through an accident involving

Claimant Vehicle No. : SJW 4950S Insured Vehicle No. : SFA 6450T

Date of Loss

: 27/04/2016

Place of Accident : PIE TOWARDS TUAS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PILOT NETWORK PTE LTD

Driver Name

: ARUJUN S/O SAMINATHAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

S\$ 1,600.00

\_\_\_\_\_ 1,600.00

Claimant Name: Nurum Mobinur Rahman NRIC No: SX 06392B

Signature

: Kurnen Mobbin Ruhman Date : 13.5, 2020



## 福 NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Ave 6, Blk C #01-43 AutoBay@Kaki Bukit, Singapore 417883 Email: n60\_newhockteck@hotmail.com Tel: 6747 9241 Fax: 6741 7276

RCB No.: 52989088K GST Reg. No.: M90368118A

## TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd

Invoice No : NPI1606-0161

3 Anson Road #16-00

Date :

01-Jun-16

Springleaf Tower

Date of Accident : 27-Apr-16

Singapore 079909.

Vehicle No. : SJW4950S

Client:

NURUM MOBMUR RAHMAN

Model Type : Chevrolet Cruze

Descriptions			Amount	
Lump Sum Repair Cost			2,800.00	
	Sub Total	:	2,800.00	
	Sub Total GST 7%	:	2,800.00 196.00	

SIN DOLLARS: TWO THOUSAND NINE HUNDRED AND NINETY SIX ONLY



Text size + -

0.00

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

28 Apr 2016 / 13:07:10

Receipt Date/Time:

28 Apr 2016 / 13:07:10

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-160428-000700

Pre	evious Receipt No. :		_		1270 1375
Re	N Item Description/ Business Transaction Reference No. esult of Insurance Enquiry - SFA6450T at 27 Apr 2016/21:50:00		Amount Before GST (\$\$)	GST Amount (S\$)	After GST
In	Surance Co: CHINA TAIPING INSURANCE (SI	NGAPORE) PTE LTD			
1	Insurance Enquiry - SFA6450T Enquiry Fee 20160428130605603366		5.00	0.35	5.35
	<del></del>	Sub-Total	5.00	0.35	The state of the s
		Total Before Rounding	5.00	0.35	5.35
		Rounding Difference			0.00
		Total Amount Payable			5.35
		Paid By			
		20160428130606920	Direct Debit: 6 Debit (Interne		5.35
		Total			5.35
		Cash Change			0.00
		Tendered Amount			5.35

#### THANK YOU AND HAVE A NICE DAY!

Excess Refundable Amount

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

#### Khanchna (LKK Auto)

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>

**Sent:** Thursday, May 14, 2020 12:53 PM **To:** Khanchna (LKK Auto); Admin A

**Cc:** Ben Tang; Claims Dept of CTI; Chee So Chow

Subject: RE: OUR REF: SNM16D01850C02/0(flw/tml/ock/at/cpw/ben) - SJW4950S (TP) CLAIMING

AGAINST SFA6450T DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

Attachments: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI-

Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

LKK REF - CC6/CTI16008255/Afa3q2-1
CTPIS REF - SNM16D01850C02/0(flw/tml/ock/at/cpw/ben)

Dear Khanchna

We refer to your various emails pertaining to the above matter.

Please proceed to negotiate the property damage claim on 50% liability basis.

We await your further advice to enable our Ben (latest and/or current handler) to act accordingly.

Our sincere apologies for any inconvenience caused due to delay in response.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

#### **Best Regards**

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
<a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

**Sent:** Wednesday, May 13, 2020 10:03 AM **To:** Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST

SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Ben,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, March 4, 2020 4:03 PM

**To:** Khanchna (LKK Auto) < <u>khanchna@lkkauto.com</u>>; Chee So Chow < <u>sochow.chee@sg.cntaiping.com</u>>; Alfred Toh < alfred.toh@sg.cntaiping.com>; Ben Tang < Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

Dear All,

Please note that officer in charge – Ben Tang.

Thank you, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Wednesday, March 4, 2020 3:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST

SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Friday, 17 January 2020 10:09 AM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Ong Chin Kiat < <a href="mailto:chinkiat.ong@sg.cntaiping.com">com</a>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST

SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

## "Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Friday, 3 January 2020 1:10 PM

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Ong Chin Kiat <<u>chinkiat.ong@sg.cntaiping.com</u>>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST

SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Thursday, 19 December 2019 10:51 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Ong Chin Kiat < chinkiat.ong@sg.cntaiping.com >; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST

SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Thursday, 28 November 2019 1:07 PM

**To:** Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Ong Chin Kiat <<u>chinkiat.ong@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST

SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Sent: Thursday, 17 October 2019 11:33 AM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Khanchna (LKK

Auto) < khanchna@lkkauto.com>

Subject: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST

SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

Dear Chin Kiat,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Thursday, October 17, 2019 10:48 AM

**To:** Claims Dept of CTI **Cc:** Admin A; Alfred Toh

**Subject:** [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and attachment herein.

Please be informed that our Insured's counter claim has been settled for 50% liability basis and as such, the third party requests for amicable settlement for their claim against Insured at 50% basis as well.

Please let us have your approval on whether we can proceed to settle the third party's claim on 50% liability.

Thank you.

Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Admin nht <admin@nhtmotor.com>

#### Re: SJW4950S CLAIMING AGAINST SFA6450T DOA:27.04.16 / C0382619

CST <cst@axa.com.sg>

Wed, Jul 4, 2018 at 10:21 AM

To: "admin@nhtmotor.com" <admin@nhtmotor.com>

Dear Sir / Madam,

Liability is 50%.

Best Regards

Maria Florentina Peteros | Specialist, GI Call Centre

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email:customer.care@axa.com.sg

Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International)

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----- Original Message -----

From: admin@nhtmotor.com

Sent: 04/07/2018 To: cst@axa.com.sg

Subject:Re: SJW4950S CLAIMING AGAINST SFA6450T DOA:27.04.16 / C0382619

Without Prejudice

Hi Maria

We had checked with AJAX, they had closed the case.

Please advice us how many percentage your settled third party claim?

Your reply much appreciated.

Best Regards,

Sukyi

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276