

## Khanchna (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, May 14, 2020 12:53 PM  
**To:** Khanchna (LKK Auto); Admin A  
**Cc:** Ben Tang; Claims Dept of CTI; Chee So Chow  
**Subject:** RE: OUR REF: SNM16D01850C02/0(flw/tml/ock/at/cpw/ben) - SJW4950S (TP) CLAIMING AGAINST SFA6450T DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1  
**Attachments:** [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

LKK REF - CC6/CTI16008255/Afa3q2-1  
CTPIS REF – SNM16D01850C02/0(flw/tml/ock/at/cpw/ben)

Dear Khanchna

We refer to your various emails pertaining to the above matter.

Please proceed to negotiate the property damage claim on 50% liability basis.

We await your further advice to enable our Ben (latest and/or current handler) to act accordingly.

Our sincere apologies for any inconvenience caused due to delay in response.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Wednesday, May 13, 2020 10:03 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Ben,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, March 4, 2020 4:03 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

Dear All,

Please note that officer in charge – Ben Tang.

Thank you,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Wednesday, March 4, 2020 3:53 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Chee So Chow

<[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Friday, 17 January 2020 10:09 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Friday, 3 January 2020 1:10 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Chee So Chow

<[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Thursday, 19 December 2019 10:51 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Thursday, 28 November 2019 1:07 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and our e-mail below.

Your approval please as third party is chasing for offer.

Thank you for your kind understanding.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 17 October 2019 11:33 AM

**To:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** OUR REF: SNM16D01850-SFA6450T - FW: [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016 \*\*\*CC6/CTI16008255/Afa3q2-1

Dear Chin Kiat,

Fya

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Thursday, October 17, 2019 10:48 AM

**To:** Claims Dept of CTI

**Cc:** Admin A; Alfred Toh

**Subject:** [APPEAL ON REJECTION] - SJW4950S (TP) CLAIMING AGAINST SFA6450T (OI-CTI- Please advice) DOA 27.04.2016  
\*\*\*CC6/CTI16008255/Afa3q2-1

CTI REF: Please advise (SFA6450T)

Dear Sir/Madam,

We refer to the above matter and attachment herein.

Please be informed that our Insured's counter claim has been settled for 50% liability basis and as such, the third party requests for amicable settlement for their claim against Insured at 50% basis as well.

Please let us have your approval on whether we can proceed to settle the third party's claim on 50% liability.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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