

Our Ref : T 0520 / SHA2786C /WT/CK(st)
Your Ref :
Date : 5-Jun-2020

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA2786C YOUR INSURED YN 9450E
AND OTHER ON 8-May-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA2786C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving YN 9450E we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,317.00
6	2 days Loss of Rental @ \$ 114.95 per day	\$ 229.90
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 3,554.39

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 3,714.39

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : YN 9450E
- c) GIA / Police report/s of : SHA2786C
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () Tow Fee (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Catherine Koh

CDGE Claims Department
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHA2786C , YN9450E
ALONG 10A BRADDELL HILL OPEN SPACE CARPARK

ON 08-May-20 18:05

I / We **AW AH SING** (Hirer) NRIC No.: **SXXXX889J**

and/or (Relief) NRIC No.: **SXXXX889J**

Taxi Number **SHA2786C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

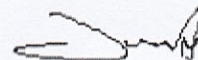
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-May-2020**

Name of Hirer **AW AH SING**

Hirer NRIC **SXXXX889J**

Signature :



Address **177 ANG MO KIO AVE 4 #05-913**
560177

Contact No. **84081201**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1937091900

Claim No : SNM20D201931/C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,600.00**

Singapore Dollars Three Thousand Six Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA2786C

Insured Vehicle No. : YN9450E

Date of Loss : 08/05/2020

Place of Accident : 10A BRADDELL HILL OPEN SPACE CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG NAM BEE MARKETING PTE LTD

Driver Name : FENG ZHAOXU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,600.00
	=====
TOTAL	S\$ 3,600.00
	=====

Claimant Name : _____ NRIC No : _____

Signature : _____ Date : 16/2/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969

24 Senoko Loop Singapore 758156

383 Sin Ming Drive Singapore 575717

7 Sungai Kadut Way Singapore 72871

45 Pandan Road Singapore 609286

501 Yishun Industrial Park A Singapore

320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA2786C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
10.09.2015

CHASSIS CODE
KMHLB41UMGU077381

NO/DATE
91507885 28.05.2020

JOB NO.
305399126

ODOMETER READING

JOB TYPE

Description : 3P 08.05.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,100.00
Add GST @ 7.000 %	217.00
Total Invoice amount	3,317.00

Issued by : KATHERINETAN 28.05.2020 08:55:33
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Our Ref: CT20050052

Date: 27 May 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/05/2020 @ 18:05 hrs
ALONG 10A BRADDELL HILL OPEN SPACE CARPARK
INVOLVING YN9450E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2786C** (the "Taxi"). The Taxi was hired to **AW AH SING IC NO SXXXX889J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

YN9450E 08 May 2020 / 18:05:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

SHA2786C



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI20005742/Fps3

23 Sept 2020

NG NAM BEE MARKETING PTE LTD

6 CHIN BEE DRIVE

SINGAPORE 619856

Attn: The Management

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 9450E(CHINA TAIPING) AND SHA 2786C
ALONG/AT BRADDELL HILL ON 08/05/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA2786C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he reversed and collided onto third party vehicle who was behind his lorry. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 February 2021 10:05 AM
To: 'Cecilia Low'
Cc: Admin A
Subject: RE: <Seek Mandate>O/R : SNM20D201931/C02. Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$3,600.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and we will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Tuesday, 2 February 2021 5:32 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate>O/R : SNM20D201931/C02. Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

[Strictly Confidential]

Dear Hsiao Tong

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, 31 January 2021 11:03 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: <Seek Mandate>O/R : SNM20D201931/C02. Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Sirs/mdm,

We refer to our mandate request dated 03/11/2020.

Kindly let us have your approval/instruction.

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 15 January 2021 9:23 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate>O/R : SNM20D201931/C02. Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Sirs/mdm,

We refer to our mandate request dated 03/11/2020.

Kindly let us have your approval/instruction.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 14 November 2020 1:09 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: <Seek Mandate>O/R : SNM20D201931/C02. Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Sirs/mdm,

We refer to our mandate request dated 03/11/2020.

Kindly let us have your approval/instruction.

Thanks.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 3 November 2020 1:34 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate>O/R : SNM20D201931/C02. Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Your ref : **SNM20D201931/C02**

Our ref : CC3/CTI20005742/Fps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN9450E(CHINA TAIPING) AND SHA2786C(TP) ON 08/05/2020

We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party taxi. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at **\$3,654.39(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,344.74	\$ 3,317.00
2. Loss of Rental (2days x \$114.95)	\$ 229.90	\$ 229.90(2days x \$114.95)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00(2days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,742.13	<u>\$ 3,654.39</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Tuesday, 22 September 2020 12:25 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: O/R : SNM20D201931/C02. Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Su Li

Please refer to attached report.

Thank you.

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All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 22 September 2020 12:04 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Cecilia,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Wednesday, 22 July 2020 9:03 AM

To: Cecilia Low

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Cecilia,

We refer to the above matter.

Attached with the video footage from TP.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Thursday, 2 July 2020 10:49 AM

To: Cecilia Low

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Cecilia,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Wednesday, 17 June 2020 11:16 AM

To: Cecilia Low

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Cecilia,

We refer to the above matter.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

Sent: Thursday, 4 June 2020 12:27 PM

To: Su Li (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Hi Su Li

Please be informed that our insured had not reported the accident.

Thank you.

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Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Thursday, 4 June 2020 11:11 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Cecilia,

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** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

Sent: Wednesday, 27 May 2020 4:37 PM

To: Su Li (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Hi Su Li

Please be informed that Insured/Insured driver had not reported the accident.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Wednesday, 27 May 2020 10:14 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of

CTI <claimsdept@sg.cntaiping.com>

Subject: FW: O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Cecilia,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 18 May 2020 3:22 PM

To: Cecilia Low; Su Li (LKK Auto); Hsiao Tong (LKKAuto)

Cc: Claims Dept of CTI

Subject: O/R : SNM20D201931/YN9450E/cecilia - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, May 15, 2020 5:05 PM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving YN 9450E (OI : CTI - TBA) and SHA 2786C (TP : LKK REF - CC3/CTI20005742/Fps3) on 08/05/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 2786C at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

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