

Diana (LKK Auto)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Thursday, 14 May, 2020 1:14 PM

To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Elaine Cheong Mei Ling - SGUser <elaine.cheong@fwd.com>

Subject: PRS - FWD INSURED: SKC3389M OUR REF: SGH8042B D.O.A: 05.05.2020

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Thursday, 14 May 2020 1:13 pm

To: 'Hua Meng' <huameng@live.com.sg>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: PRS - FWD INSURED: SKC3389M OUR REF: SGH8042B D.O.A: 05.05.2020

Hi Jing Yee,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

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From: Hua Meng <huameng@live.com.sg>

Sent: Thursday, 14 May 2020 12:56 pm

To: Venessa Chan - SGUser <venessa.chan@fwd.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Elaine Cheong Mei Ling - SGUser <elaine.cheong@fwd.com>

Subject: [EXTERNAL] Re: PRS - FWD INSURED: SKC3389M OUR REF: SGH8042B D.O.A: 05.05.2020

Dear Venessa

We choose **LKK Auto Consultants** to conduct the pre-repair survey.
Kindly assign.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

Tel : 6746 5519 Fax : 6743 4896

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Thursday, May 14, 2020 12:52 PM

To: Hua Meng <huameng@live.com.sg>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Elaine Cheong Mei Ling - SGUser <elaine.cheong@fwd.com>

Subject: PRS - FWD INSURED: SKC3389M OUR REF: SGH8042B D.O.A: 05.05.2020

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 14.05.2020 of the PRI Notice of your client's vehicle SGH8042B;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



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From: Hua Meng <huameng@live.com.sg>
Sent: Thursday, 14 May 2020 12:45 pm
To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>
Cc: Venessa Chan - SGUser <venessa.chan@fwd.com>; Eileen Bay - SGUser <eileen.bay@fwd.com>
Subject: [EXTERNAL] PRS - FWD INSURED: SKC3389M OUR REF: SGH8042B D.O.A: 05.05.2020
Importance: High

Dear Sirs

Kindly refer to the attachment for your necessary action and revert your surveyor name list to us urgently.
Your prompt reply will be appreciated by us.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

Tel : 6746 5519 Fax : 6743 4896



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