

RE: Direct Settlement - Accident Involving GBF6766D (OI : CTI - TBA) AND SKQ7764M (TP : LKK REF - CC6/CTI20005732/Aea3) on 12/05/2020

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Wed 3/3/2021 2:21 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Irene,

Thank you for your email.

We will submit survey report for this case.

Hi Jaslin,

As spoken, kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 3 March, 2021 2:00 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF6766D (OI : CTI - TBA) AND SKQ7764M (TP : LKK REF - CC6/CTI20005732/Aea3) on 12/05/2020

Dear Mei Kwan,

Have confirmed on to DRIVING LICENSE. No issue.

Please put up your proposal now to wrap up.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, December 10, 2020 3:55 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving GBF6766D (OI : CTI - TBA) AND SKQ7764M (TP : LKK REF - CC6/CTI20005732/Aea3) on 12/05/2020

Hi Irene,

We refer to the above matter.

At the time of the accident insured driver driving license is expired, however we have check and driver have renew his driving license.

Kindly advise if any policy issue and are we able to process direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, May 18, 2020 9:53 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBF6766D (OI : CTI - TBA) AND SKQ7764M (TP : LKK REF - CC6/CTI20005732/Aea3) on 12/05/2020

Dear Sir / Madam,

TP video footage enclosed.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Monday, 18 May 2020 9:35 AM

To: Mei Kwan (LKKAuto); Claims Dept of CTI

Cc: Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBF6766D (OI : CTI - TBA) AND SKQ7764M (TP : LKK REF - CC6/CTI20005732/Aea3) on 12/05/2020

Dear Sir/Mdm,

Enclosed herewith a copy of Insured GIA Report as requested by by.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, May 17, 2020 2:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF6766D (OI : CTI - TBA) AND SKQ7764M (TP : LKK REF - CC6/CTI20005732/Aea3) on 12/05/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKQ 7764M at M/s Green Forest Automobile Pte Ltd (Kaki Bukit) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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