# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Monday, 6 July 2020 5:43 PM

To: 'LOH Cynthia'
Cc: Admin A

Subject: RE: C0323498: TP Direct Settlement - Accident Involving SJW 6277P (OI) and SHD

416T (TP) on 23/11/2014

Attachments: LKK Survey Report & Photos..pdf; TP LOD(SHD416T).pdf; TP VIDEO

SCREENSHOT.pdf

Dear Sirs/Mdm,

We refer to the above matter.

We have managed to retrieve a copy of third party video as attached. The video shows that OID changed lane and collided with third party who was driving within his own lane.

In view of this, we seek your mandate to settle the matter at \$2,157.77(all-in). Breakdown as follows: -

#### Liability: 100% (BOLA 15-OID changed lane )

| 1. Cost of Repair (w/GST)           | \$ 1,872.50 |
|-------------------------------------|-------------|
| 2. Loss of Rental (3days x \$93.09) | \$ 279.27   |
| 3. LTA/ GIA Search Fee              | \$ 6.00     |
| Total \$ 2,157.77                   |             |

Attached here with all the relevant docs for your perusal.

### Kindly let us have your mandate/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: LOH Cynthia <cynthia.loh@axa.com.sg>

Sent: Friday, 4 October 2019 1:40 PM

To: CS A Team <cs-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: FW: C0323498: TP Direct Settlement - Accident Involving SJW 6277P (OI) and SHD 416T (TP) on 23/11/2014

Importance: High

Dear LKK,

We refer to the above DS case and the attached.

Please assist to handle the TP LOD.

Thanks & Regards,



#### **Cynthia Loh**

Specialist, Motor Claims Department

#### **AXA Insurance Pte Ltd**

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: <a href="mailto:cynthia.loh@axa.com.sg">cynthia.loh@axa.com.sg</a> Customer Care No. 1800 8804741

www.axa.com.sg





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From: Reports (LKK Auto) < <a href="mailto:report@lkkauto.com">report@lkkauto.com</a>>

**Sent:** Friday, October 16, 2015 3:48 PM **To:** Cynthia Loh < < cynthia.loh@axa.com.sg>

Cc: Bevan Lim (LKK Auto) < bevanlim@lkkauto.com>

Subject: C0323498: TP Dir ect Settlement - Accident Involving SJW 6277P (OI) and SHD 416T (TP) on 23/11/2014

Dear Sir/Madam,

We refer to our email dated 02/10/2015, which is self-explanatory.

We enclose herewith our without prejudice report and relevant documents for your necessary action please.

Thank you.

Best Regards,

SHAQILAH | QA Dept.

### LKK Auto Consultants Pte Ltd

Phone: 6256-3561, email: <u>report@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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